Introduction

Knowledge is of two kinds. We know a subject ourselves, or we know where we can find the information.
~Samuel Johnson~

The Resource Directory for Older People is designed to help people find the information they need. A cooperative effort of the National Institute on Aging (NIA) and the Administration on Aging (AoA), the directory is intended to serve a wide audience including health and legal professionals, social service providers, librarians, and researchers, as well as older people and their families. The directory contains organizational names, addresses, phone numbers, and fax numbers, as well as email and website addresses.

The directory lists Federal agencies, AoA-supported resource centers, professional societies, private groups, and volunteer programs. Some deal mainly with older people and their families while others serve professionals who work with older adults and still others target people of all ages. Inclusion in the directory does not imply an endorsement by NIA or AoA.

The directory is arranged alphabetically by organization name, and there is a general subject index. Every effort was made to publish a brief but accurate overview about each listed organization. Readers should contact each organization directly if they want more detailed information.

We welcome comments, suggestions, and additions for future editions. Updates, as well as information on any national group serving older people that is not included in this edition, should be sent to:

Editor, Resource Directory for Older People
National Institute on Aging
Office of Communications and Public Liaison
Building 31, Room 5C27
31 Center Drive, MSC 2292
Bethesda, MD 20892-2292
(301) 496-1752
# Table of Contents

1. Introduction
2. Administration on Aging (AoA)
3. Agency for Healthcare Research & Quality (AHRQ)
4. AIDS Clinical Trials Information Service (ACTIS)
5. Alliance for Aging Research
6. Alzheimer's Association
7. Alzheimer's Disease Education and Referral (ADEAR) Center
8. American Academy of Dermatology (AAD)
9. American Academy of Family Physicians (AAFP)
10. American Academy of Neurology (AAN)
11. American Academy of Ophthalmology (AAO)
12. American Academy of Orthopaedic Surgeons
15. American Association for Geriatric Psychiatry (AAGP)
16. American Association for Marriage and Family Therapy (AAMFT)
17. American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR)
18. American Association of Critical-Care Nurses (AACN)
19. American Association of Homes and Services for the Aging (AAHSA)
20. American Association of Retired Persons (AARP)
21. American Bar Association
22. American Brain Tumor Association (ABTA)
23. American Cancer Society (ACS)
24. American Chiropractic Association (ACA)
25. American College of Obstetricians and Gynecologists (ACOG)
26. American College of Physicians–American Society of Internal Medicine (ACP-ASIM)
27. American College of Sports Medicine (ACSM)
28. American College of Surgeons (ACS)
29. American Council of the Blind (ACB)
30. American Counseling Association (ACA)
31. American Dental Association (ADA)
32. American Diabetes Association (ADA)
American Dietetic Association (ADA)
American Federation for Aging Research (AFAR)
American Foundation for the Blind (AFB)
American Foundation for Urologic Diseases (AFUD)
American Geriatrics Society (AGS)
American Health Assistance Foundation (AHAF)
American Health Care Association (AHCA)
American Health Foundation (AHF)
American Heart Association (AHA)
American Horticultural Therapy Association (AHTA)
American Hospital Association (AHA)
American Lung Association (ALA)
American Medical Association (AMA)
American Medical Directors Association (AMDA)
American Menopause Foundation (AMF)
American Music Therapy Association (AMTA)
American Nurses Association (ANA)
American Occupational Therapy Association, Inc. (AOTA)
American Optometric Association (AOA)
American Osteopathic Association
American Parkinson’s Disease Association (APDA)
American Pharmaceutical Association (APhA)
American Physical Therapy Association (APTA)
American Podiatric Medical Association (APMA)
American Psychiatric Association (APA)
American Psychological Association (APA)
American Red Cross
American Society on Aging (ASA)
American Speech-Language-Hearing Association (ASHA)
American Stroke Association (ASA)
American Tinnitus Association (ATA)
Arthritis Foundation (AF)
Assisted Living Federation of America (ALFA)
Association for Gerontology in Higher Education (AGHE)
Better Hearing Institute
Better Vision Institute (BVI)
Beverly Foundation
B'nai B'rith
Brookdale Center on Aging (BCOA) of Hunter College
Captioned Media Program (CMP)
Catholic Charities USA (CCUSA)
Catholic Golden Age (CGA)
Census Bureau
The Center for Social Gerontology (TCSG)
Center for the Advancement of State Community Services Programs (CASCSP)
Center for the Study of Aging/International Association of Physical Activity, Aging and Sports (IAPAAS)
Centers for Disease Control and Prevention (CDC)
Children of Aging Parents (CAPS)
Clearinghouse on Abuse and Neglect of the Elderly (CANE)
Community Transportation Association of America (CTAA)
Continuing Care Accreditation Commission (CCAC)
Corporation for National Service (CNS)
Council of Better Business Bureaus (CBBB)
The Dana Alliance for Brain Initiatives
Delta Society
Department of Justice (DOJ)
Department of Labor (DOL)
Department of Transportation (DOT)
Department of Veterans Affairs (VA)
DES Action
Disabled American Veterans (DAV)
Elder Craftsmen (EC)
Eldercare Initiative in Consumer Law (EICL)
Eldercare Locator
Elderhostel
Elderweb
Environmental Protection Agency (EPA)
Epilepsy Foundation
Equal Employment Opportunity Commission (EEOC)
Federal Consumer Information Center (FCIC)
Federal Trade Commission (FTC)
Food and Drug Administration (FDA)
Food and Nutrition Information Center (FNIC)
Foundation for Biomedical Research (FBR)
John Douglas French Alzheimer's Foundation
Generations Online
Generations Together (GT)
Gerontological Society of America (GSA)
Glaucoma Research Foundation (GRF)
Gray Panthers (GP)
Green Thumb, Inc. (GT)
Health Care Financing Administration (HCFA) (Recent name change: The Centers for Medicare and Medicaid Services)
Health Insurance Association of America (HIAA)
Hill-Burton Free Medical Care Program
HIV/AIDS Treatment Information Service (ATIS)
Huntington's Disease Society of America (HDSA)
Hysterectomy Educational Resources and Services Foundation (HERS)
Indian Health Service (IHS)
International Hearing Society
International Tremor Foundation (ITF)
Japanese American Citizens League (JACL)
Kansas Geriatric Education Center (KS-GEC)
Legal Counsel for the Elderly (LCE)
Legal Services for the Elderly (LSE)
Leukemia and Lymphoma Society, Inc. (LLS)
Lighthouse National Center for Vision and Aging (LNCVA)
Lupus Foundation of America (LFA)
31 Meals On Wheels Association of America (MOWAA)
32 MedicAlert Foundation
32 Medicare Rights Center (MRC)
32 National Academy of Elder Law Attorneys, Inc. (NAELA)
32 National Alliance for Hispanic Health
32 National Alliance for the Mentally Ill (NAMI)
33 National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse
33 National Asian Pacific Center on Aging (NAPCA)
33 National Association for Continence (NAFC)
33 National Association for Health & Fitness (NAHF)
34 National Association for Hispanic Elderly (Asociación Nacional Por Personas Mayores)
34 National Association for Home Care (NAHC)
34 National Association for Human Development (NAHD)
34 National Association for Practical Nurse Education and Services (NAPNES)
35 National Association of Activity Professionals (NAAP)
35 National Association of Area Agencies on Aging (N4A)
35 National Association of Community Health Centers (NACHC)
35 National Association of Nutrition and Aging Service Programs (NANASP)
36 National Association of Professional Geriatric Care Managers (NAPGCM)
36 National Association of Social Workers (NASW)
36 National Association of State Units on Aging (NASUA)
36 National Association of the Deaf (NAD)
37 National Association on HIV Over Fifty (NAHOF)
37 National Bar Association (NBA)
37 National Cancer Institute (NCI)
37 National Caucus and Center on Black Aged, Inc. (NCBA)
38 National Center for Complementary and Alternative Medicine (NCCAM) Clearinghouse
38 National Center for Health Statistics (NCHS)
38 National Center on Elder Abuse (NCEA)
38 National Center on Minority Health and Health Disparities (NCMHD)
39 National Center on Poverty Law, Inc. (NCPL)
39 National Citizen's Coalition for Nursing Home Reform (NCCNHR)
39 National Coalition for Adult Immunization (NCAI)
National Committee to Preserve Social Security and Medicare (NCPSSM)
National Consumer's League (NCL)
National Council Against Health Fraud (NCAHF)
National Council of La Raza (NCLR)
National Council on Aging, Inc. (NCOA)
National Council on Alcoholism and Drug Dependence (NCADD)
National Council on Patient Information and Education (NCPIE)
National Diabetes Information Clearinghouse (NDIC)
National Digestive Diseases Information Clearinghouse (NDDIC)
National Eye Health Education Program (NEHEP)
National Family Caregivers Association (NFCA)
National Gerontological Nursing Association (NGNA)
National Health Information Center (NHIC)
National Heart, Lung, and Blood Institute (NHLBI) Information Center
National Hispanic Council on Aging (NHCoA)
National Hospice and Palliative Care Organization (NHPCO)
National Hospice Foundation (NHF)
National Human Genome Research Institute (NHGRI)
National Indian Council on Aging (NICOA)
National Information and Referral Support Center (NIRSC)
National Institute of Allergy and Infectious Diseases (NIAID)
National Institute of Child Health and Human Development (NICHD) Information Clearinghouse
National Institute of Dental and Craniofacial Research (NIDCR)
National Institute of Environmental Health Sciences (NIEHS)
National Institute of General Medical Sciences (NIGMS)
National Institute of Mental Health (NIMH)
National Institute of Neurological Disorders and Stroke (NINDS)
National Institute of Nursing Research (NINR)
National Institute on Aging (NIA)
National Institute on Alcohol Abuse and Alcoholism (NIAAA)
National Institute on Deafness and Other Communication Disorders (NIDCD)
National Institute on Drug Abuse (NIDA)
<table>
<thead>
<tr>
<th>Page</th>
<th>Organization Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>48</td>
<td>National Interfaith Coalition on Aging (NICA)</td>
</tr>
<tr>
<td>48</td>
<td>National Kidney and Urological Diseases Information Clearinghouse (NKUDIC)</td>
</tr>
<tr>
<td>48</td>
<td>National Kidney Foundation (NKF)</td>
</tr>
<tr>
<td>49</td>
<td>National Legal Support for Elderly People with Mental Disabilities Project</td>
</tr>
<tr>
<td>49</td>
<td>National Library of Medicine (NLM)</td>
</tr>
<tr>
<td>49</td>
<td>National Library Service for the Blind and Physically Handicapped (NLSBPH)</td>
</tr>
<tr>
<td>49</td>
<td>National Long-Term Care Ombudsman Resource Center (NLTCORC)</td>
</tr>
<tr>
<td>50</td>
<td>National Long-Term Care Resource Center (NLTCRC)</td>
</tr>
<tr>
<td>50</td>
<td>National Medical Association (NMA)</td>
</tr>
<tr>
<td>50</td>
<td>National Mental Health Association (NMHA)</td>
</tr>
<tr>
<td>50</td>
<td>National Multiple Sclerosis Society (NMSS)</td>
</tr>
<tr>
<td>51</td>
<td>National Organization for Rare Disorders (NORD)</td>
</tr>
<tr>
<td>51</td>
<td>National Organization for Victim Assistance (NOVA)</td>
</tr>
<tr>
<td>51</td>
<td>National Osteoporosis Foundation (NOF)</td>
</tr>
<tr>
<td>51</td>
<td>National Policy and Resource Center on Nutrition and Aging</td>
</tr>
<tr>
<td>52</td>
<td>National Policy and Resource Center on Women and Aging (NPRCWA)</td>
</tr>
<tr>
<td>52</td>
<td>National Prevention Information Network (NPIN)</td>
</tr>
<tr>
<td>52</td>
<td>National Psoriasis Foundation (NPF)</td>
</tr>
<tr>
<td>52</td>
<td>National Rehabilitation Information Center (NARIC)</td>
</tr>
<tr>
<td>53</td>
<td>National Resource and Information Center (NRIC)</td>
</tr>
<tr>
<td>53</td>
<td>National Resource Center: Diversity and Long-Term Care (NRCDLTC)</td>
</tr>
<tr>
<td>53</td>
<td>National Resource Center on Native American Aging (NRCNAA)</td>
</tr>
<tr>
<td>53</td>
<td>National Resource Center on Supportive Housing &amp; Home Modifications</td>
</tr>
<tr>
<td>54</td>
<td>National Rural Health Association (NRHA)</td>
</tr>
<tr>
<td>54</td>
<td>National Self-Help Clearinghouse (NSHC)</td>
</tr>
<tr>
<td>54</td>
<td>National Senior Citizens Education and Research Center (NSCERc)</td>
</tr>
<tr>
<td>54</td>
<td>National Senior Citizens Law Center (NSCLC)</td>
</tr>
<tr>
<td>54</td>
<td>National Senior Games Association (NSGA)</td>
</tr>
<tr>
<td>55</td>
<td>National Sleep Foundation (NSF)</td>
</tr>
<tr>
<td>55</td>
<td>National STD and AIDS Hotlines</td>
</tr>
<tr>
<td>55</td>
<td>National Stroke Association (NSA)</td>
</tr>
<tr>
<td>55</td>
<td>National Urban League</td>
</tr>
<tr>
<td>56</td>
<td>National Women's Health Information Center (NWHIC)</td>
</tr>
<tr>
<td>Page</td>
<td>Organization</td>
</tr>
<tr>
<td>------</td>
<td>---------------------------------------------------</td>
</tr>
<tr>
<td>56</td>
<td>National Women's Health Network (NWHN)</td>
</tr>
<tr>
<td>56</td>
<td>Native Elder Health Care Resource Center (NEHCRC)</td>
</tr>
<tr>
<td>56</td>
<td>NIH Osteoporosis and Related Bone Diseases National Resource Center (NIH-ORBD-NRC)</td>
</tr>
<tr>
<td>56</td>
<td>North American Menopause Society (NAMS)</td>
</tr>
<tr>
<td>57</td>
<td>Office on Smoking and Health (OSH)</td>
</tr>
<tr>
<td>57</td>
<td>Older Women's League (OWL)</td>
</tr>
<tr>
<td>57</td>
<td>Opticians Association of America (OAA)</td>
</tr>
<tr>
<td>57</td>
<td>Organization of Chinese Americans (OCA)</td>
</tr>
<tr>
<td>58</td>
<td>Paget Foundation for Paget's Disease of Bone and Related Disorders (PF)</td>
</tr>
<tr>
<td>58</td>
<td>Parkinson's Disease Foundation (PDF)</td>
</tr>
<tr>
<td>58</td>
<td>Partnership for Caring, Inc. (PFC)</td>
</tr>
<tr>
<td>58</td>
<td>Pension and Welfare Benefits Administration (PWBA)</td>
</tr>
<tr>
<td>58</td>
<td>Pension Rights Center (PRC)</td>
</tr>
<tr>
<td>59</td>
<td>President's Council on Physical Fitness and Sports (PCPFS)</td>
</tr>
<tr>
<td>59</td>
<td>Prevent Blindness America (PBA)</td>
</tr>
<tr>
<td>59</td>
<td>Project Aliento</td>
</tr>
<tr>
<td>59</td>
<td>Pulmonary Fibrosis Foundation (PFF)</td>
</tr>
<tr>
<td>60</td>
<td>Restless Legs Syndrome Foundation</td>
</tr>
<tr>
<td>60</td>
<td>Robert Wood Johnson Foundation (RWJF)</td>
</tr>
<tr>
<td>60</td>
<td>Self Help for Hard of Hearing People, Inc. (SHHH)</td>
</tr>
<tr>
<td>60</td>
<td>Senior Job Bank</td>
</tr>
<tr>
<td>60</td>
<td>SeniorNet (SN)</td>
</tr>
<tr>
<td>61</td>
<td>Simon Foundation for Continence</td>
</tr>
<tr>
<td>61</td>
<td>The Skin Cancer Foundation</td>
</tr>
<tr>
<td>61</td>
<td>Social Security Administration (SSA)</td>
</tr>
<tr>
<td>61</td>
<td>Society for Neuroscience</td>
</tr>
<tr>
<td>62</td>
<td>SPRY Foundation</td>
</tr>
<tr>
<td>62</td>
<td>Substance Abuse and Mental Health Services Administartion (SAMSHA)</td>
</tr>
<tr>
<td>62</td>
<td>United Seniors Health Council (USHC)</td>
</tr>
<tr>
<td>62</td>
<td>United Way of America</td>
</tr>
<tr>
<td>63</td>
<td>Vestibular Disorders Association (VEDA)</td>
</tr>
<tr>
<td>63</td>
<td>Visiting Nurse Associations of America (VNAA)</td>
</tr>
<tr>
<td>63</td>
<td>Volunteers of America</td>
</tr>
</tbody>
</table>
Well Spouse Foundation (WSF)
Young Men’s Christian Association (YMCA)
Young Women’s Christian Association (YWCA)
Appendix A - State Agencies on Aging
Appendix B - State Long-Term Care Ombudsman Programs
Index
Administration on Aging (AoA)
Department of Health and Human Services (DHHS)
330 Independence Avenue, SW
Washington, DC 20201

Phone: 202-619-0724
202-619-7501
1-800-677-1116 (toll-free)
(Eldercare Locator)
Fax: 202-401-7620
Website: http://www.aoa.gov

Working in close partnership with its sister agencies in the DHHS, the AoA is the Federal agency dedicated to policy development, planning and the delivery of supportive home-and community-based services to older persons and their caregivers. The AoA works through the national aging network of State and Area Agencies on Aging, Tribal and Native organizations, and thousands of service providers, adult care centers, caregivers, and volunteers.

Agency for Healthcare Research & Quality (AHRQ)
Publications Clearinghouse
PO Box 8547
Silver Spring, MD 20907-8547

Phone: 1-800-358-9295 (toll-free)
Fax: 301-519-6616
Email: actis@actis.org
Website: www.actis.org

AHRQ, part of the Federal Government, provides an information clearinghouse service that distributes Evidence-Based Summaries and Reports, Clinical Practice Guidelines, and other medical statistics and information. Call to order copies of guidelines on topics such as cardiac rehabilitation, treatment of pressure sores, or other publications on elder and long-term health care, health insurance, and minority health data. Visit the website to download Clinical Practice Guidelines on topics such as urinary incontinence, screening for Alzheimer’s disease, and post-stroke rehabilitation.

AIDS Clinical Trials Information Service (ACTIS)
PO Box 6421
Rockville, MD 20849-6421

Phone: 1-800-TRIALS-A (874-2572) (toll-free)
(English, Spanish, Portuguese)
301-519-0459
TTY: 1-888-480-3739 (toll-free)
Fax: 301-519-6616
Email: actis@actis.org
Website: www.actis.org

ACTIS, funded by the Federal Government, is a central resource providing current information on Federally and privately sponsored clinical trials for HIV/AIDS patients. Free, confidential information is available in English, Spanish, or Portuguese.

Alliance for Aging Research
2021 K Street, NW, Suite 305
Washington, DC 20006

Phone: 202-293-2856
Fax: 202-785-8574
Website: http://www.agingresearch.org

The Alliance is a national, citizen advocacy organization offering free publications including Investing in Older Women’s Health, Meeting the Medical Needs of the Senior Boom, Delying the Diseases of Aging, and other aging-related subjects such as menopause, how to age with ease, and health care options under Medicare. The Alliance supports the health and independence of older people through public and private funding of medical research and geriatric education.
| **Alzheimer’s Association**  
| **919 North Michigan Avenue, Suite 1100**  
| **Chicago, IL 60611**  
| **Phone:** 1-800-272-3900 (toll-free)  
| **TTY:** 312-335-8882  
| **Fax:** 312-335-1110  
| **Email:** info@alz.org  
| **Website:** http://www.alz.org  

The Association is a nonprofit organization offering information and support services to people with Alzheimer’s disease (AD) and their families. Contact the 24-hour, toll-free telephone line to link with local chapters and community resources. The Association funds research to find a cure for AD and provides information on caregiving. A free catalog of educational publications is available in English and Spanish.

| **American Academy of Dermatology (AAD)**  
| **930 North Meacham Road**  
| **Schaumburg, IL 60173-4965**  
| **Phone:** 1-888-462-3376 (toll-free)  
| **Fax:** 847-330-0230  
| **Website:** http://www.aad.org  

AAD, an association of doctors specializing in dermatology, provides pamphlets and general information about skin cancers, contact allergies (like poison ivy), shingles (herpes zoster), and other skin conditions. Audio-cassettes, news releases, and public service announcements on dermatology topics also are available. Contact AAD for referrals to certified dermatologists.

| **American Academy of Family Physicians (AAFP)**  
| **11400 Tomahawk Creek Parkway**  
| **Leawood, KS 66211-2672**  
| **Phone:** 1-800-274-2237 (toll-free)  
| **Fax:** 913-906-6094  
| **Website:** http://familydoctor.org  

AAFP, a national association of doctors in family practice, offers education and information on health care and disease prevention. Contact the AAFP for referrals to certified doctors. Publications on topics such as sensible eating, preventive health services and family practice, and a health care guide are available free from AAFP-certified doctors or for a fee from AAFP. The website offers free fact sheets on specific diseases, questions and answers about common health issues, self-care flow charts, and databases on drugs and drug reactions.
American Academy of Neurology (AAN)
1080 Montreal Avenue
St. Paul, MN 55116

Phone: 651-695-1940
Fax: 651-695-2791
Website: http://www.aan.com

The Academy is an association of doctors specializing in disorders of the brain and central nervous system. Contact AAN for information about neurology. Visit the Academy's website for referrals to accredited neurologists. Publications include the AAN’s Patient Information Guide on neurological disorders and treatment.

American Academy of Ophthalmology (AAO)
PO Box 7424
San Francisco, CA 94120-7424

Phone: 1-800-222-3937 (toll-free)
415-561-8500
Fax: 415-561-8567
Website: http://www.eyenet.org

AAO is an association of doctors specializing in eye diseases. The Academy's Eye Care America helpline provides information and publications and connects eligible older people with ophthalmologists who provide free eye care in their community. US citizens qualify for free care at age 65 if they have no health insurance and have not seen an eye doctor for at least 3 years.

American Academy of Orthopaedic Surgeons (AAOS)
6300 North River Road
Rosemont, IL 60018-4262

Phone: 847-823-7186
Fax: 847-823-8125
Website: http://www.aaos.org

AAOS is a nonprofit organization of doctors specializing in bones, joints, muscles, ligaments, and tendons. Contact AAOS for information on orthopaedic medicine including arthritis, osteoporosis, artificial joints, and prevention of hip fractures. Publications on orthopaedic medicine, many specifically for older people, are available.

American Academy of Otolaryngology-Head and Neck Surgery, Inc. (AAO)
1 Prince Street
Alexandria, VA 22314

Phone: 703-836-4444
TTY: 703-519-1585
Fax: 703-683-5100
Email: webmaster@entnet.org
Website: http://www.entnet.org

The Academy is an organization of doctors specializing in ear, nose, and throat problems and diseases of the head and neck. Contact AAO for referrals to specialists and publications on topics such as cosmetic facial surgery, head and neck tumors, treatments for certain types of hearing loss, and balance disorders.

American Academy of Physical Medicine and Rehabilitation (AAPMR)
One IBM Plaza, Suite 2500
Chicago, IL 60611-3604

Phone: 312-464-9700
Fax: 312-464-0227
Email: info@aapmr.org
Website: http://www.aapmr.org

The Academy is a professional organization of physicians who treat people with disabilities. Contact AAPMR for referrals to physiatrists or for information and publications about rehabilitation medicine.
<table>
<thead>
<tr>
<th>Organization Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>American Association for Geriatric Psychiatry (AAGP)</strong></td>
<td>7910 Woodmont Avenue, Suite 1050, Bethesda, MD 20814-3004</td>
<td>301-654-7850</td>
<td>301-654-4137</td>
<td><a href="mailto:main@aagponline.org">main@aagponline.org</a></td>
<td><a href="http://www.aagponline.org">http://www.aagponline.org</a></td>
</tr>
<tr>
<td><strong>American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR)</strong></td>
<td>7600 Terrace Avenue, Suite 203, Middleton, WI 53562-3174</td>
<td>608-831-6989</td>
<td>608-831-5122</td>
<td><a href="mailto:aacvpr@tmahq.com">aacvpr@tmahq.com</a></td>
<td><a href="http://www.aacvpr.org">http://www.aacvpr.org</a></td>
</tr>
<tr>
<td><strong>American Association for Marriage and Family Therapy (AAMFT)</strong></td>
<td>1133 15th Street, NW, Suite 300, Washington, DC 20005</td>
<td>202-452-0109</td>
<td>202-223-2329</td>
<td><a href="mailto:memberservices@aamft.org">memberservices@aamft.org</a></td>
<td><a href="http://www.aamft.org">http://www.aamft.org</a></td>
</tr>
<tr>
<td><strong>American Association of Critical-Care Nurses (AACN)</strong></td>
<td>101 Columbia, Aliso Viejo, CA 92656-4109</td>
<td>1-800-899-AACN (899-2226) (toll-free)</td>
<td>949-362-2050</td>
<td><a href="mailto:info@aacn.org">info@aacn.org</a></td>
<td><a href="http://www.aacn.org">http://www.aacn.org</a></td>
</tr>
</tbody>
</table>

The Association works to improve the mental health and well-being of older people. Contact AAGP for information on geriatric psychiatry and to receive referrals to specialists. Available publications include Growing Older, Growing Wiser: Coping with Expectations, Challenges and Changes in Later Years, and brochures on topics such as Alzheimer’s disease, depression, and the role of the geriatric psychiatrist. Some consumer publications are free.

AAMFT is a professional association of qualified marriage and family therapists. The Association provides referrals to marriage and family therapists and offers publications on topics including divorce, depression, and sexual problems.

AACPR is an organization of certified heart, lung, and blood specialists that provides information on diagnosis, treatment, and disease prevention. Information and publications are available on consumer guidelines for cardiac rehabilitation and purchasing fitness equipment. Visit the website for a free brochure.

AACN is a nonprofit professional association dedicated to meeting the needs of its members who care for acutely and critically ill patients and their families. The Association provides practice and educational resources as well as professional support for its members. Contact AACN for publications and audiovisual materials on critical care.
American Association of Homes and Services for the Aging (AAHSA)
2519 Connecticut Avenue, NW
Washington, DC 20008-1520

Phone: 202-783-2242
Fax: 202-783-2255
Email: inform@aahsa.org
Website: http://www.aahsa.org

AAHSA is a national, nonprofit organization providing older people with services and information on housing, health care, and community involvement. Visit the AAHSA website for information for seniors and caregivers.

American Association of Retired Persons (AARP)
601 E Street, NW
Washington, DC 20049

Phone: 1-800-424-3410 (toll-free)
202-434-2277
Fax: 202-434-6973
Website: http://www.aarp.org

AARP is a nonprofit organization that advocates for older Americans' health, rights, and life choices. Local chapters provide information and services on crime prevention, consumer protection, and income tax preparation. Members can join group health, auto, life, and home insurance programs, investment plans, or a discount mail-order pharmacy service. The AgeLine database, available on CD-ROM, contains extensive resources on issues of concern to older people. Publications are available on housing, health, exercise, retirement planning, money management, leisure, and travel.

American Bar Association Commission on the Legal Problems of the Elderly
740 15th Street, NW
Washington, DC 20005-1022

Phone: 202-662-8690
Fax: 202-662-8698
Email: abaelderly@abanet.org
Website: http://www.abanet.org/elderly

The Commission examines and responds to law-related needs of older people. It makes referrals and maintains a listing of legal aid offices where older people can get free or low-cost legal assistance. The Commission's website lists available publications and videos.

American Brain Tumor Association (ABTA)
2720 River Road, Suite 146
Des Plaines, IL 60018

Phone: 1-800-886-2282 (toll-free) (Patient Line)
847-827-9910
Fax: 847-827-9918
Email: info@abta.org
Website: http://www.abta.org

ABTA is a nonprofit organization, offering free social work consultations, a nationwide database of established support groups, mentorship for people who want to start a support group, a resource listing of specialist physicians, and referrals to organizations providing services for brain tumor patients. Publications on brain tumors, treatment, and coping with disease are available.
<table>
<thead>
<tr>
<th><strong>American Cancer Society (ACS)</strong></th>
<th><strong>American College of Obstetricians and Gynecologists (ACOG)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1599 Clifton Road, NE</td>
<td>409 12th Street, SW</td>
</tr>
<tr>
<td>Atlanta, GA 30329</td>
<td>PO Box 96920</td>
</tr>
<tr>
<td><strong>Phone:</strong> 1-800-ACS-2345 (toll-free) 404-320-3333</td>
<td><strong>Phone:</strong> 202-863-2518 (resource center)</td>
</tr>
<tr>
<td><strong>Fax:</strong> 404-329-5787</td>
<td><strong>Website:</strong> <a href="http://www.cancer.org">http://www.cancer.org</a></td>
</tr>
<tr>
<td><strong>Website:</strong> <a href="http://www.cancer.org">http://www.cancer.org</a></td>
<td><strong>Website:</strong> <a href="http://www.acog.org">http://www.acog.org</a></td>
</tr>
</tbody>
</table>

ACS is a national, community-based volunteer health organization, providing information on cancer and its prevention. The Society sponsors a variety of programs such as Man to Man (education and support for men with prostate cancer) and workshops such as Taking Charge of Money Matters which addresses financial concerns arising from cancer treatment. Local ACS offices sponsor services for cancer patients and their families, including self-help groups, transportation programs, and limited financial aid. Contact the ACS for free publications. Spanish language resources are available.

<table>
<thead>
<tr>
<th><strong>American Chiropractic Association (ACA)</strong></th>
<th><strong>American College of Physicians-American Society of Internal Medicine (ACP-ASIM)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1701 Clarendon Boulevard</td>
<td>190 North Independence Mall West</td>
</tr>
<tr>
<td>Arlington, VA 22209</td>
<td>Philadelphia, PA 19106-1572</td>
</tr>
<tr>
<td><strong>Phone:</strong> 1-800-986-4636 (toll-free)</td>
<td><strong>Phone:</strong> 1-800-523-1546 (toll-free)</td>
</tr>
<tr>
<td></td>
<td>703-276-8800</td>
</tr>
<tr>
<td></td>
<td><strong>Fax:</strong> 215-351-2829</td>
</tr>
<tr>
<td><strong>Fax:</strong> 703-243-2593</td>
<td><strong>Email:</strong> <a href="mailto:interpub@mail.acponline.org">interpub@mail.acponline.org</a></td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:memberinfo@amerchiro.org">memberinfo@amerchiro.org</a></td>
<td><strong>Website:</strong> <a href="http://www.acponline.org">http://www.acponline.org</a></td>
</tr>
<tr>
<td><strong>Website:</strong> <a href="http://www.amerchiro.org">http://www.amerchiro.org</a></td>
<td></td>
</tr>
</tbody>
</table>

ACA is a professional organization of chiropractors. It offers educational programs on spinal problems, posture, physical fitness, and occupational safety. Contact the ACA to buy publications and materials on spinal health and safety. Visit the website to find a chiropractor.

ACP-ASIM is the nation's largest medical specialty society. Members of ACP-ASIM specialize in a variety of areas such as internal medicine, cardiology, infectious diseases, rheumatology, gastroenterology, and oncology. Contact the ACP-ASIM for referrals. ACP-ASIM produces Healthscope, a film series on public health.
American College of Sports Medicine (ACSM)
PO Box 1440
Indianapolis, IN 46206

Phone: 317-637-9200
Fax: 317-634-7817
Website: http://www.acsm.org

ACSM is a scientific and medical association of health professionals interested in exercise. It offers training and certification. ACSM’s Active Aging Partnership focuses on education, research, and improving practice for those committed to working with older adults. For free information on exercise for older people, send a self-addressed, stamped envelope.

American College of Surgeons (ACS)
633 North St. Clair Street
Chicago, IL 60611-3211

Phone: 312-202-5000
Fax: 312-202-5001
Website: http://www.facs.org

ACS is a national organization offering educational materials and information about qualified surgeons and surgical treatments for many illnesses and injuries. Contact ACS to locate board-certified surgeons. Public education materials are available on frequently performed types of surgery.

American Counseling Association (ACA)
5999 Stevenson Avenue
Alexandria, VA 22304

Phone: 1-800-347-6647 ext. 222 (toll-free)
703-823-9800
Fax: 703-823-0252
Website: http://www.counseling.org

ACA offers information to older people on adult psychological development and aging. A catalog of publications and videos is available.

American Dental Association (ADA)
211 East Chicago Avenue
Chicago, IL 60611

Phone: 312-440-2593
312-440-2500
Fax: 312-440-2800
Website: http://www.ada.org

ADA is a professional organization that conducts dental research and evaluates findings from dental science for the public. State and local ADA chapters provide referrals to dentists. Publications are available on subjects such as tooth decay, dentures, smoking, diet, and mouth care. Online publications cover topics such as gum disease, finding a dentist, and resolving disputes over treatment.
American Diabetes Association (ADA)
1701 North Beauregard Street
Arlington, VA 22311

Phone: 1-800-DIABETES (342-2383) (toll-free)
703-549-1500
Website: http://www.diabetes.org

ADA provides information and educational materials on preventing, treating, and living with diabetes. The Association has specific outreach programs for minority communities including the Diabetes Assistance and Resources Program, providing information in English and Spanish to the Hispanic community, the African American Program, and Awakening the Spirit, which disseminates diabetes messages to the Native American community. Local ADA chapters offer support and referrals to community agencies and services.

American Dietetic Association (ADA)
216 West Jackson Boulevard
Chicago, IL 60606-6995

Phone: 1-800-366-1655 (toll-free)
(Consumer Nutrition Hotline)
312-899-0040
Fax: 312-899-4899
Website: http://www.eatright.org

ADA is a professional society of registered dieticians and other dietetic professionals who provide nutrition information, education, counseling, and care. One of ADA’s professional practice groups focuses on the special needs of older people and offers nutrition counseling and indirect assistance through State and local meal programs. Call ADA to locate a registered dietician.

American Federation for Aging Research (AFAR)
1414 Sixth Avenue, 18th Floor
New York, NY 10019

Phone: 212-752-2327
Fax: 212-832-2298
Email: amfedaging@aol.com
Website: www.afar.org
          www.infoaging.org

AFAR is a nonprofit organization dedicated to supporting basic aging research. AFAR funds a wide variety of cutting-edge research on the aging process and age-related diseases. Visit the website for a list of free publications.

American Foundation for the Blind (AFB)
11 Penn Plaza, Suite 300
New York, NY 10001

Phone: 1-800-AFB-LINE (232-5463) (toll-free)
TTY: 212-502-7662
Fax: 212-502-7777
Email: afbinfo@afb.net
Website: http://www.afb.org

A national, nonprofit organization, AFB provides services and support for people who are blind or visually impaired. AFB’s Technology Information Bank supports the Talking Books program and provides information and mentoring on technology assistance for people who are blind. Books, pamphlets, videos, and periodicals about blindness are available.
<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>American Foundation for Urologic Diseases (AFUD)</strong></td>
<td>1128 North Charles Street, Baltimore, MD 21201</td>
<td>Phone: 410-468-1800</td>
<td>Fax: 410-468-1808</td>
<td>Email: <a href="mailto:admin@afud.org">admin@afud.org</a></td>
<td>Website: <a href="http://www.prostatehealth.com">http://www.prostatehealth.com</a></td>
</tr>
<tr>
<td>The Foundation works toward the prevention and cure of urologic disease in part by keeping patients, family members, and friends informed about these disorders, treatment options, and recent research findings. AFUD operates six national health education councils that distribute patient education materials on a variety of urologic topics. A specific website addresses prostate health. Online publications are free; publications are available by mail for a fee.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>American Geriatrics Society (AGS)</strong></td>
<td>350 Fifth Avenue, New York, NY 10118</td>
<td>Phone: 212-308-1414</td>
<td>Fax: 212-832-8646</td>
<td>Email: <a href="mailto:info.amger@americangeriatrics.org">info.amger@americangeriatrics.org</a></td>
<td>Website: <a href="http://www.americangeriatrics.org">http://www.americangeriatrics.org</a></td>
</tr>
<tr>
<td>AGS is a nonprofit organization of physicians and health care professionals supporting the study of geriatrics. Contact AGS for information on geriatrics, long-term care, acute and chronic illnesses, rehabilitation, and nursing home care. Publications include the AGS Complete Guide to Aging and Health and the AGS Medical Reference Guide.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>American Health Assistance Foundation (AHAF)</strong></td>
<td>15825 Shady Grove Road, Suite 140, Rockville, MD 20850</td>
<td>Phone: 1-800-437-AHAF (437-2423) (toll-free)</td>
<td>Fax: 301-258-9454</td>
<td>Email:</td>
<td>Website: <a href="http://www.ahaf.org">http://www.ahaf.org</a></td>
</tr>
<tr>
<td>AHAF provides information and supports research on age-related illnesses. The Foundation supports three research programs: Alzheimer's Disease (AD) Research (along with the Alzheimer's Family Relief Program) offers emergency grants of up to $500 to AD patients in need and their caregivers, National Glaucoma Research, and the National Heart Foundation. Contact AHAF for free publications on AD, glaucoma, heart disease, and stroke.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>American Health Care Association (AHCA)</strong></td>
<td>1201 L Street, NW, Washington, DC 20005</td>
<td>Phone: 202-842-4444</td>
<td>Fax: 202-842-3860</td>
<td>Email:</td>
<td>Website: <a href="http://www.ahca.org">http://www.ahca.org</a></td>
</tr>
<tr>
<td>AHCA is an organization representing the interests of nursing homes, assisted living centers, and subacute care facilities. Publications are available about nursing homes, guardianship, assisted living, financing, and long-term care services.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>


American Health Foundation (AHF)
1 Dana Road
Valhalla, NY 10595

Phone: 914-592-2600
Fax: 914-592-6317
Website: http://www.ahf.org

AHF is a nonprofit organization conducting research on cancer; preventive medicine; and the effects of lifestyle, environment, and nutrition on health. Contact AHF for information and publications on healthy living, heart disease, cancer, and high cholesterol.

American Heart Association (AHA)
7272 Greenville Avenue
Dallas, TX 75231

Phone: 1-800-AHA-USA1 (242-8721) (toll-free)
1-888-4-STROKE (478-7653) (toll-free)
Fax: 214-706-2139
Website: http://www.americanheart.org

AHA is a nonprofit organization funding research and providing information on the diagnosis, treatment, and prevention of heart diseases and stroke. Contact AHA for its cookbooks, guide to heart attack treatment, and guide to fitness.

American Horticultural Therapy Association (AHTA)
National Office
909 York Street
Denver, CO 80206

Phone: 720-865-3616
Fax: 720-865-3728
Email: ahta@ahta.org
Website: http://www.ahta.org

AHTA is a nonprofit, membership organization that promotes and advances horticultural therapy as a therapeutic intervention and rehabilitation option. The Association provides information related to the principles and practices of horticultural therapy.

American Hospital Association (AHA)
One North Franklin
Chicago, IL 60606

Phone: 312-422-3000
Fax: 312-422-4796
Website: http://www.aha.org

AHA is a national nonprofit association representing all types of hospitals and health care networks, as well as patients and families. AHA provides education for health care leaders and information on health care issues and trends.

American Lung Association (ALA)
1740 Broadway
New York, NY 10019-4374

Phone: 1-800-LUNG-USA (586-4872) (toll-free)
212-315-8700
Fax: 212-265-5642
Email: info@lungusa.org
Website: http://www.lungusa.org

ALA is dedicated to the prevention, cure, and control of lung diseases such as asthma, emphysema, tuberculosis, and lung cancer. The Association offers community service, public health education, advocacy, and research.
American Medical Association (AMA)  
515 North State Street  
Chicago, IL 60610

Phone:  1-800-621-8335 (toll-free)  
312-464-5000  
Fax:  312-464-5600  
Website:  http://www.ama-assn.org

AMA is an organization of licensed doctors that distributes scientific information on health and sets standards on medical law and practice. Local AMA associations can provide referrals to qualified doctors. AMA publishes the Journal of the American Medical Association, other subscription medical journals, and books for sale, including an encyclopedia of medicine.

American Medical Directors Association (AMDA)  
10480 Little Patuxent Parkway, Suite 760  
Columbia, MD 21044

Phone:  1-800-876-2632  
410-740-9743  
Fax:  410-740-4572  
Email:  webmaster@amda.com  
Website:  http://www.amda.com

AMDA is a national professional association representing doctors who care for older people in a variety of long-term care settings, including nursing facilities, hospice, home care, continuing care retirement communities, and assisted living. The Association provides education, advocacy, information, and professional development for long-term care professionals. AMDA has information on health care policy, regulations, and clinical practice guidelines.

American Menopause Foundation (AMF)  
350 Fifth Avenue, Suite 2822  
New York, NY 10118

Phone:  212-714-2398  
Fax:  212-714-1252  
Email:  menopause@earthlink.org  
Website:  http://www.americanmenopause.org

The Foundation is a nonprofit health organization providing support and assistance on all issues concerning menopause. AMF has information on scientific research and coordinates a network of volunteer support groups for women.

American Music Therapy Association (AMTA)  
8455 Colesville Road, Suite 1000  
Silver Spring, MD 20910

Phone:  301-589-3300  
Fax:  301-589-5175  
Email:  info@musictherapy.org  
Website:  http://www.musictherapy.org

AMTA is a nonprofit organization that advocates, promotes, and provides resources and information on the uses and benefits of music therapy. Contact AMTA for referrals as well as for publications and audiovisual materials.

Did You Know?

MEDLINEplus is a goldmine of up-to-date, quality health care information from the world’s largest medical library, the National Library of Medicine. The service provides extensive information about specific diseases and conditions. Visit the website at http://www.nlm.nih.gov/medlineplus/
American Nurses Association (ANA)
600 Maryland Avenue, SW, Suite 100W
Washington, DC 20024-2571

Phone: 1-800-274-4262 (toll-free)
202-554-4444
Fax: 202-651-7001
Email: via Website
Website: http://www.nursingworld.org

ANA, a national association of registered nurses, serves as an advocate for nursing practitioners as well as sponsors research and continuing education. Contact the Association for Facts About Nursing and other publications. ANA sets standards for the practice of gerontological nursing.

American Occupational Therapy Association, Inc. (AOTA)
4720 Montgomery Lane
PO Box 31220
Bethesda, MD 20824-1220

Phone: 1-800-729-2682 (toll-free)
(Association members)
301-652-2682
TTY: 1-800-377-8555 (toll-free)
Fax: 301-652-7711
Website: http://www.aota.org

AOTA offers information on the role of occupational therapy in promoting functional independence, preventing disability, and maintaining health. Contact AOTA for referrals to local practitioners and therapy programs. The Association publishes two periodicals, OT Practice and the American Journal of Occupational Therapy, as well as many books for educators.

American Optometric Association (AOA)
243 North Lindbergh Boulevard
St. Louis, MO 63141

Phone: 1-800-365-2219 (toll-free)
314-991-4100
Fax: 314-991-4101
Website: http://www.aoanet.org

AOA, a national organization of optometrists, evaluates ophthalmic products and sponsors continuing education programs. It offers VISION USA, a free eye-care program for uninsured or low-income older people and their families. Contact AOA for referrals to certified optometrists and for publications such as Driving Tips for Older Adults, Contact Lenses After 40, and fact sheets on floaters, macular degeneration, and glaucoma.

American Osteopathic Association
142 East Ontario Street
Chicago, IL 60611

Phone: 1-800-621-1773 (toll-free)
Fax: 312-202-8200
Email: info@aoa-net.org
Website: http://www.aoa-net.org

The American Osteopathic Association represents osteopathic physicians (D.O.’s, doctors of osteopathic medicine), promotes public health, encourages scientific research, and is the accrediting agency for all osteopathic medical schools and health care facilities.
American Parkinson's Disease Association (APDA)
1250 Hylan Boulevard, Suite 4B
Staten Island, NY 10305

Phone: 1-800-223-2732 (toll-free)
Fax: 718-981-4399
Email: info@apdaparkinson.org
Website: http://www.apdaparkinson.org

A nonprofit organization, APDA funds research to find a cure for Parkinson’s disease. APDA’s toll-free line refers callers to local chapters for information on community services, specialists, and treatments. Publications and educational materials are available on Parkinson’s disease, speech therapy, exercise, diet, and aids for daily living.

American Physical Therapy Association (APTA)
1111 North Fairfax Street
Alexandria, VA 22314

Phone: 1-800-999-2782, ext. 3395 (toll-free)
703-684-2782
Fax: 703-706-8578
Website: http://www.apta.org

APTA is an organization of physical therapists providing referrals to APTA geriatric-certified therapists and information on debilitating ailments like arthritis, stroke, scoliosis, and sudden onset of illness. APTA’s Section on Geriatrics offers publications on topics such as osteoporosis; incontinence; neck pain; carpal tunnel syndrome; hip, knee, or shoulder care; and what physical therapists can offer older adults.

American Pharmaceutical Association (APhA)
2215 Constitution Avenue, NW
Washington, DC 20037-2985

Phone: 1-800-237-2742 (toll-free)
202-628-4410
Fax: 202-783-2351
Email: webmaster@mail.aphanet.org
Website: http://www.aphanet.org

APhA is the national society of licensed pharmacists providing public health information and referrals to resources on medicine and public policy. Available publications include Managing Medicines As You Grow Older, National Medical Awareness Test, and Self-Medication Awareness Test.

American Podiatric Medical Association (APMA)
9312 Old Georgetown Road
Bethesda, MD 20814

Phone: 1-800-FOOT-CARE (366-8227) (toll-free)
301-571-9200
Fax: 301-530-2752
Email: askapma@apma.org
Website: http://www.apma.org

APMA is an association of podiatrists providing services and information on foot problems and foot health. Contact APMA for information on local chapters and referrals to certified podiatrists. Publications on proper foot care and effects of arthritis and diabetes on feet are available.
American Psychiatric Association (APA)
1400 K Street, NW
Washington, DC 20005

Phone: 202-682-6000
Fax: 202-682-6850
Email: apa@psych.org
Website: http://www.psych.org

APA is an association of psychiatrists, physicians specializing in diagnosing and treating people with mental and emotional disorders. Its Council on Aging establishes standards for psychiatric care of older people. Contact the APA for information on elder care issues, including medication use by older people, treatment of Alzheimer's disease, and nursing homes. Contact APA for referrals to local psychiatrists.

American Psychological Association (APA)
750 First Street, NE
Washington, DC 20002-4242

Phone: 1-800-374-2721 (toll-free)
202-336-5500
Email: webmaster@apa.org
Website: http://www.apa.org

APA is a professional society of psychologists that provides assistance and information on mental, emotional, and behavioral disorders. Contact the APA for a list of State chapters, information on the psychosocial aspects of aging, and referrals to APA-member psychologists. The APA's section on older people produces publications on topics such as dementia and dementia research. Publications include a quarterly subscription magazine, Psychology and Aging.

American Red Cross
430 17th Street, NW
Washington, DC 20006

Phone: 1-800-HELP-NOW (435-7669) (toll-free)
(donations only)
202-639-3269
Fax: 202-639-3520
Email: info@usa.redcross.org
Website: http://www.redcross.org

The Red Cross offers health information programs, health services, blood donation services, disaster relief, and emergency services to the public and the Armed Forces. Local chapters provide programs for older people, including retirement planning, crime prevention instruction, safety courses, health screening clinics, and home nurse care instruction. Publications about programs, information, and services are available.

American Society on Aging (ASA)
833 Market Street, Suite 511
San Francisco, CA 94103

Phone: 1-800-537-9728 (toll-free)
415-974-9600
Fax: 415-974-0300
Email: info@asaging.org
Website: http://www.asaging.org

ASA is a nonprofit organization providing information about medical and social practice, research, and policy pertinent to the health of older people. Membership and subscriptions to Generations, a quarterly journal, and Aging Today, the Society's bimonthly news magazine, are available to the public. A catalog of books for sale and other educational materials is available on the website.
American Speech-Language-Hearing Association (ASHA)
10801 Rockville Pike
Rockville, MD 20852

Phone: 1-800-498-2071 (toll-free)
(ASHA Action Center)
1-800-638-8255 (toll-free)
TTY: 1-800-638-8255 (toll-free)
301-897-0157
Fax: 877-541-5035
Email: actioncenter@asha.org
Website: http://www.asha.org

ASHA represents the interests of medical specialists in speech, language, and hearing science and advocates for people with communication-related disorders. Contact ASHA’s toll-free telephone line for information on speech-language legislation, communication disorders, or referrals to specialists. ASHA produces publications and fact sheets on topics such as communication disorders and hearing aids.

American Stroke Association (ASA)
c/o American Heart Association
7272 Greenville Avenue
Dallas, TX 75231

Phone: 1-888-4STROKE (478-7653)
(toll-free)
Fax: 214-706-5231
Email: strokeassociation@heart.org
Website: http://www.strokeassociation.org

ASA, a division of the American Heart Association, provides the Stroke Family Warmline, a toll-free information and referral service offering lists of certified doctors who are stroke specialists and volunteer stroke survivors or family members. Callers receive support and can request free information. ASA publishes Stroke Connection, a priced subscription magazine for survivors and families.

American Tinnitus Association (ATA)
PO Box 5
Portland, OR 97207

Phone: 1-800-634-8978 (toll-free)
503-248-9985
Fax: 503-248-0024
Email: tinnitus@ata.org
Website: http://www.ata.org

ATA is a volunteer organization supporting research and providing information on tinnitus, a constant buzzing or ringing in the ears or head. ATA sponsors self-help groups nationwide each offering information, assistance, and referrals to community services and tinnitus specialists.

Arthritis Foundation (AF)
National Office
1330 West Peachtree Street
Atlanta, GA 30309

Phone: 1-800-283-7800 (toll-free)
404-965-7537
Fax: 404-872-0457
Email: help@arthritis.org
Website: http://www.arthritis.org

AF is a nonprofit, volunteer organization focusing on research and information to cure, prevent, or better treat arthritis and related diseases. Contact AF for information on arthritis, related diseases (such as lupus erythmatosus and rheumatism), and referrals to local chapters, specialists, or support groups. Publications and videos are available on topics such as self-help and exercise therapy.
Assisted Living Federation of America (ALFA)
11200 Waples Mill Road, Suite 150
Fairfax, VA 22030

Phone: 703-691-8100
Fax: 703-691-8106
Website: http://www.alfa.org

ALFA represents for-profit and nonprofit providers of assisted living, continuing care retirement communities, independent living, and other forms of housing and services. The Federation works to advance the assisted living industry and enhance the quality of life for consumers.

Association for Gerontology in Higher Education (AGHE)
1030 15th Street, NW, Suite 240
Washington, DC 20005-1503

Phone: 202-289-9806
Fax: 202-289-9824
Email: aghetemp@aghe.org
Website: www.aghe.org

AGHE’s members are organizations and institutions of higher education. Through conferences, publications, technical assistance, research studies, and consultation with policymakers, AGHE, an educational unit of the Gerontological Society of America, seeks to advance gerontology as a field of study at institutions of higher education.

Better Hearing Institute
5021-B Backlick Road
Annandale, VA 22003

Phone: 1-800-EAR-WELL (327-9355) (toll-free)
(Hearing Helpline)
703-684-3391
Fax: 703-684-6048
Email: mail@betterhearing.org
Website: http://www.betterhearing.org

The Institute is a nonprofit, educational organization providing information on medical, surgical, and rehabilitation options for improving hearing loss and on hearing aids. Contact the Institute’s Hearing Helpline for facts on hearing loss and a list of publications.

Better Vision Institute (BVI)
1655 North Fort Myer Drive
Arlington, VA 22209

Phone: 1-800-424-8422 (toll-free)
703-243-1508
Fax: 703-243-1537
Website: http://www.visionsite.org

BVI provides news and information on vision health and care. Contact the Institute for facts on the detection, treatment, and prevention of eye diseases. Publications include fact sheets on cataracts, nutrition, care of eyeglasses, diabetes, and vision care.

Did You Know?

CHID (Combined Health Information Database), is a cooperative effort among several Federal Government agencies. Use it to find consumer information and educational resources on a wide variety of health-related topics. Check out CHID online at http://www.chid.nih.gov/.
Beverly Foundation  
44 South Mentor Avenue  
Pasadena, CA 91106

Phone: 626-792-2292  
Fax: 626-792-6117  
Email: bf3@ix.netcom.com  
Website: http://www.beverlyfoundation.org

The Foundation focuses on mobility and transportation for older people within the community, service delivery within home and institutional settings, and overall life enrichment. It engages in research and education projects and provides information for professionals and caregivers.

B’nai B’rith  
1640 Rhode Island Avenue, NW  
Washington, DC 20036

Phone: 1-800-500-6533 (toll-free)  
202-857-6600  
Fax: 202-857-1099  
Email: seniors@bnaibrith.org  
Website: http://www.bnaibrith.org

B’nai B’rith is the world’s oldest and largest Jewish service organization, providing community service, education, and advocacy. Its Center for Senior Housing and Services sponsors housing and travel for senior citizens. A list of publications is available.

Brookdale Center on Aging (BCOA)  
of Hunter College  
1114 Avenue of the Americas  
40th Floor  
New York, NY 10036

Phone: 646-366-1000  
Fax: 212-481-5069  
Email: info@brookdale.org  
Website: http://www.brookdale.org

BCOA sponsors a variety of programs including the Institute on Law and Rights of Older Adults which fights for grandparent rights. Other programs focus on elder care services, guardianship, caregiving, Medicare, intergenerational activities, and Alzheimer’s disease. Contact BCOA about publications (some available in Spanish) including Senior Rights Reporter, Benefits Checklist for Seniors, Help for Seniors, and Help for Grandparent Caregivers, which are for sale.

Captioned Media Program (CMP)  
National Association of the Deaf (NAD)  
1447 East Main Street  
Spartanburg, SC 29307

Phone: 1-800-237-6213 (toll-free)  
TTY: 1-800-237-6819 (toll-free)  
Fax: 1-800-538-5636  
Email: info@cfv.org  
Website: http://www.cfv.org

CMP is a free video lending program funded by the Department of Education and administered by NAD. CMP provides open-captioned videos (i.e., they display English text with any TV/VCR). Videos are available for deaf or hard of hearing Americans, their parents, families, teachers, counselors, interpreters, or others. CMP has a wide variety of videos ranging from travel to classic movies; from sign language to hobbies.
Catholic Charities USA (CCUSA)
1731 King Street, Suite 200
Alexandria, VA 22314

Phone: 703-549-1390
Fax: 703-549-1656
Website: http://www.catholiccharitiesusa.org

CCUSA is a network of organizations offering nationwide services to older people, including counseling, homemaker and caregiver services, emergency assistance, group homes, and institutional care. CCUSA advocates for older people’s Social Security benefits, employment opportunities, and housing. Publications describe Catholic Charities’ programs for older people.

Catholic Golden Age (CGA)
National Headquarters
PO Box 249
Olyphant, PA 18447

Phone: 1-800-836-5699 (toll-free)
Fax: 570-586-7721
Email: info@catholicgoldenage.org
Website: http://www.catholicgoldenage.org

CGA sponsors charitable work and helps older people meet their social, physical, economic, intellectual, and spiritual needs. Contact CGA for various group insurance plans, discounts on eyeglasses, prescription drugs, and travel. Local CGA chapters provide activities for members, including disease prevention and health promotion programs.

Census Bureau
Special Populations Branch
FB3 Room 2384
Washington, DC 20233

Phone: 301-457-2378
Fax: 301-457-6634
Website: http://www.census.gov

The Census Bureau, part of the Federal Government, collects and provides timely, relevant, and quality data about the people and economy of the US. Contact the Census Bureau for age-related data and statistics about older populations in the US.

The Center for Social Gerontology (TCSG)
2307 Shelby Avenue
Ann Arbor, MI 48103

Phone: 734-665-1126
Fax: 734-665-2071
Email: tcsg@tcsg.org
Website: http://www.tcsg.org

TCSG is a nonprofit research, training, and social policy organization. Particular attention is focused on law and aging, tobacco use and older people, guardianship service providers, and adult guardianship. Contact the Center for information on publications, videos, training, and technical assistance.

Did You Know?

The Department of Energy’s website has facts about Internet hoaxes. Visit the website for the latest information on hoaxes--how to recognize them and what to do about them. Go to http://hoaxbusters.ciac.org/.
The Center, part of NASUA, provides information and support for community-based care for older people. The Center also helps State and Area Agencies on Aging design, develop, and manage these care systems and develop State policies. A list of publications and materials on long-term and community-based care is available.

The Center is a free-standing, nonprofit organization promoting research, education, and training in the field of aging. IAPAAS is the Center’s membership division. It organizes programs on health, fitness, prevention, and aging. Contact the Center for a list of publications and information about the quarterly newsletter, Lifelong Health and Fitness.

CAPS is a nonprofit organization that provides support services to caregivers of older people. It serves as a clearinghouse for information on elder care resources and issues, including Instant Aging workshops to help communities understand the needs of older people. Send a self-addressed, stamped envelope to receive publications on aging or information about support groups.
Clearinghouse on Abuse and Neglect of the Elderly (CANE)
University of Delaware
College of Human Services, Education and Public Policy
Department of Consumer Studies
Newark, DE 19716

Phone: 302-831-3525
Fax: 302-831-6081
Website: http://www.elderabusecenter.org/clearing/index.html

CANE, funded by the Administration on Aging, is a database of elder abuse materials and resources operated by the University of Delaware’s National Center on Elder Abuse (NCEA). CANE staff will conduct customized information searches and provide resources and referrals to elder abuse support groups. NCEA Exchange, CANE’s newsletter, is available free.

Community Transportation Association of America (CTAA)
1341 G Street, NW, 10th Floor
Washington, DC 20005

Phone: 202-628-1480
Fax: 202-737-9197
Website: http://www.ctaa.org

CTAA is a national association committed to removing barriers to isolation and improving mobility for all people. It offers educational programs and advocates making community transportation available, affordable, and accessible. CTAA provides information on transportation in medical emergencies and van conversions.

Continuing Care Accreditation Commission (CCAC)
2519 Connecticut Avenue, NW
Washington, DC 20008-1520

Phone: 202-508-9459
Fax: 202-220-0022
Email: afinnega@ccaconline.org
Website: http://www.ccaconline.org

CCAC helps consumers identify quality retirement options. CCAC also accredits aging services that meet or exceed industry-generated standards of excellence in three areas: governance and administration; financial resources and disclosure; and resident life, health, and wellness.

Corporation for National Service (CNS)
1201 New York Avenue, NW
Washington, DC 20525

Phone: 1-800-424-8867 (toll-free)
202-606-5000
TTY: 1-800-833-3722 (toll-free)
Fax: 202-565-2794
Email: acinfo@infosystec.com
Website: http://www.nationalservice.org

CNS oversees volunteer community enhancement programs including: the National Senior Services Corps (a network of Federally-supported programs helping older people get involved in community service); the Foster Grandparent Program (encouraging older people to work with children with special needs); and the Senior Companion Program (volunteers assisting older people with special needs in hospitals, social service agencies, or home health care agencies). Contact CNS for pamphlets, brochures, fact sheets, and program handbooks.
**Council of Better Business Bureaus (CBBB)**  
4200 Wilson Boulevard, Suite 800  
Arlington, VA 22203  

<table>
<thead>
<tr>
<th>Phone:</th>
<th>703-276-0100</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fax:</td>
<td>703-525-8277</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.bbb.org">http://www.bbb.org</a></td>
</tr>
</tbody>
</table>

CBBB is a national organization promoting ethical practices between business and the public. Local BBBs can offer consumers help resolving complaints against companies. Publications include the Tips On series and booklets with advice on how to make wise buying decisions on a broad range of products and services.

**Delta Society**  
289 Perimeter Road East  
Renton, WA 98055-1329  

<table>
<thead>
<tr>
<th>Phone:</th>
<th>425-226-7357</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fax:</td>
<td>425-235-1076</td>
</tr>
<tr>
<td>Email:</td>
<td><a href="mailto:info@deltasociety.org">info@deltasociety.org</a></td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.deltasociety.org">http://www.deltasociety.org</a></td>
</tr>
</tbody>
</table>

The Delta Society is a national, nonprofit organization whose mission is improving human health through service and therapy animals. Its program Pet Partners brings volunteers and their pets to nursing homes, hospitals, and schools. The Society website has information and resources about the human-animal-health connection.

**The Dana Alliance for Brain Initiatives**  
745 Fifth Avenue, Suite 700  
New York, NY 10151  

<table>
<thead>
<tr>
<th>Phone:</th>
<th>212-223-4040</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fax:</td>
<td>212-593-7623</td>
</tr>
<tr>
<td>Email:</td>
<td><a href="mailto:dabiinfo@danany.dana.org">dabiinfo@danany.dana.org</a></td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.dana.org">http://www.dana.org</a></td>
</tr>
</tbody>
</table>

The Dana Alliance promotes public education about brain research. The Alliance links the public, press, and policymakers with experts and resources in the field of neuroscience. It also hosts conferences on the brain and brain diseases. Contact the Dana Alliance for publications on brain research and diagnosis and treatment of brain disorders.

**Department of Justice (DOJ)**  
950 Pennsylvania Avenue, NW  
Washington, DC 20530-0001  

<table>
<thead>
<tr>
<th>Phone:</th>
<th>202-514-2000</th>
</tr>
</thead>
<tbody>
<tr>
<td>TTY:</td>
<td>202-514-0716</td>
</tr>
<tr>
<td>Email:</td>
<td><a href="mailto:ASKDOJ@usdoj.gov">ASKDOJ@usdoj.gov</a></td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.usdoj.gov/">http://www.usdoj.gov/</a></td>
</tr>
</tbody>
</table>

DOJ, part of the Federal Government, works to protect older Americans in a variety of ways, including the Nursing Home Initiative and elder justice efforts to prosecute institutions whose wrongdoing results in harm or death for residents. DOJ prosecutes health care and consumer fraud and enforces civil rights addressing discrimination against older people. Publications and statistics on victimization of older people are available.
DOL, part of the Federal Government, protects workers’ rights. Contact DOL for information and assistance on pensions, employment, wages, discrimination, and occupational safety. The Senior Community Service Employment Program helps low-income older people through part-time employment and job training. The website includes links to information for employers, employees, and job seekers.

The VA, part of the Federal Government, provides benefits for eligible veterans and their families in outpatient clinics, medical centers, and nursing homes across the US. Contact the VA for information and publications on service locations and benefits, including comprehensive medical and dental care, other insurance benefits, vocational rehabilitation compensation, and pension.

DES Action is a nonprofit organization providing information about the risks of exposure to diethylstilbestrol (DES), a hormone prescribed for pregnant women from the 1940s through 1971 that caused health problems in mothers and their children. Contact DES Action for referrals to specialists familiar with medical complications resulting from DES use. Free publications on the risks of DES are available.
Disabled American Veterans (DAV)
807 Maine Avenue, SW
Washington, DC 20024

Phone: 202-554-3501
TTY: 202-863-4414
Fax: 202-554-3581
Website: http://www.dav.org

DAV is a nonprofit organization representing disabled veterans and providing volunteer services and programs. DAV offers veterans job search training and help seeking their disability compensation and pension benefits. A list of free publications is available.

Elder Craftsmen (EC)
610 Lexington Avenue
New York, NY 10022

Phone: 212-319-8128
Fax: 212-319-8141
Email: eldercraftsmen@mindspring.com
Website: http://www.eldercraftsmen.org

EC offers programs and services that promote the skills and creativity of older people. Training programs are available for many crafts. Intergenerational programs, community service programs, and artist-in-residence are also offered.

Eldercare Initiative in Consumer Law (EICL)
National Consumer Law Center, Inc. (NCLC)
18 Tremont Street, Suite 400
Boston, MA 02108

Phone: 617-523-8010
Fax: 617-523-7398
Email: aoa@nclc.org
Website: http://www.consumerlaw.org

The Initiative provides assistance on legal issues of older people. The EICL conducts regional and national workshops focusing on aging issues, including threats to loss of shelter and financial exploitation. Contact the Initiative for publications and references.

Eldercare Locator

Phone: 1-800-677-1116 (toll-free)
Fax: 202-296-8134
Website: http://www.eldercare.gov

The Eldercare Locator is a nationwide, directory assistance service helping older people and their caregivers locate local support and resources for older Americans. It is funded by the Administration on Aging.

Elderhostel
11 Avenue de Lafayette
Boston, MA 02111-1746

Phone: 1-877-426-8056 (toll-free)
       617-426-7788
TTY: 1-877-426-2167 (toll-free)
Fax: 1-877-426-2166 (toll-free)
Email: registration@elderhostel.org
Website: http://www.elderhostel.org

Elderhostel is a nonprofit organization providing educational travel programs to people over age 55. Their catalog, published 10 times a year, lists thousands of national and international programs.
Elderweb
1305 Chadwick Drive
Normal, IL 61761

Phone: 309-451-3319
Fax: 866-422-8995
Email: ksb@elderweb.com
Website: http://www.elderweb.com

Elderweb is a research website for older people, professionals, and families seeking information on elder care and long-term care. Visit Elderweb for news and information on legal, financial, medical, and housing issues for older people and links to other websites.

Environmental Protection Agency (EPA)
Public Information Center (PIC)
401 M Street, SW
Washington, DC 20460

Phone: 1-800-490-9198 (toll-free)
(publications)
202-260-5922
Fax: 202-260-5153
Email: library-hq@epamail.epa.gov
Website: http://www.epa.gov

EPA, part of the Federal Government, is responsible for controlling environmental pollution. The PIC provides non-technical information about environmental issues such as clean air, clean water, pesticides, radon, and pollution. EPA’s website has links to other health and environment-related websites. The toll-free number offers printed and audiovisual information on environmental issues.

Epilepsy Foundation
4351 Garden City Drive
Landover, MD 20785

Phone: 1-800-332-1000 (toll-free)
1-800-332-4050 (toll-free)
(National Epilepsy Library)
301-459-3700
Fax: 301-577-2684
Email: postmaster@epilepsyfoundation.org
Website: http://www.epilepsyfoundation.org

The Foundation is a national volunteer health organization supporting research, education, advocacy, and services for people with seizure disorders. Contact the Foundation for a list of local chapters, referrals to local specialists, support groups, travel assistance, respite care, and employment assistance. Videos and a catalog of publications are available.

Equal Employment Opportunity Commission (EEOC)
1801 L Street, NW
Washington, DC 20507

Phone: 1-800-669-3362 (toll-free)
(publications)
202-663-4900 (headquarters)
TTY: 1-800-800-3302 (toll-free)
(publications)
202-663-4494 (headquarters)
Website: http://www.eeoc.gov

The EEOC, part of the Federal Government, promotes equal opportunity in employment. It enforces the Age Discrimination in Employment Act (ADEA), conducts investigations, makes determinations, and effects reconciliations in age discrimination actions. Contact EEOC for information and referrals.
### Federal Consumer Information Center (FCIC)
**PO Box 100**  
Pueblo, CO 81009  

**Phone:** 1-888-878-3256 (toll-free)  
1-800-688-9889 (toll-free)  
(National Contact Center)  

**TTY:** 1-800-326-2996 (toll-free)  
1-800-326-2996 (toll-free)  
(National Contact Center)  

**Fax:**  
719-948-9724  

**Website:** [http://www.pueblo.gsa.gov/](http://www.pueblo.gsa.gov/)

FCIC, part of the Federal Government, distributes a wide range of consumer-oriented publications from many Federal agencies. The Consumer Information Catalog lists more than 200 publications on topics ranging from health and housing to money management and nutrition. The National Contact Center answers questions and provides referral information on Federal programs, benefits, and services.

### Food and Drug Administration (FDA)
**HFE 88**  
5600 Fishers Lane  
Rockville, MD 20857  

**Phone:** 1-888-INFO-FDA (463-6332) (toll-free)  
1-888-723-3366 (toll-free)  
(Food Information Line)  
1-888-723-3366 (toll-free)  
(Vaccine Adverse Event Reporting System)  
1-800-838-7715 (toll-free)  
(Mammography Information Service)  

**Website:** [http://www.fda.gov](http://www.fda.gov)

FDA, part of the Federal Government, regulates the safety and effectiveness of food products, additives, drugs, medical devices, and cosmetics. Contact FDA for information on safe drug use and side effects, vitamins, and laws regulating medicines and foods. FDA has information on topics including cancer, health fraud, nutrition, buying medicines online, and food safety.

### Federal Trade Commission (FTC)
**600 Pennsylvania Avenue, NW**  
Washington, DC 20580  

**Phone:** 1-877-FTC-HELP (382-4357) (toll-free)  
202-326-2222  
(General Information Locator)  

**TTY:** 202-326-2502  

**Email:** webmaster@ftc.gov  

**Website:** [http://www.ftc.gov](http://www.ftc.gov)

FTC, part of the Federal Government, regulates trade and protects consumers from unfair and deceptive business practices. Its consumer protection programs include truth in advertising, packaging and labeling of products, product reliability, direct mail advertising, and nursing home business practices. Publications are available on refinancing a home, collecting a debt, buying a used car, and finding out credit history.

### Food and Nutrition Information Center (FNIC)
**Department of Agriculture**  
Agricultural Research Service/ National Agriculture Library  
10301 Baltimore Avenue, Room 304  
Beltsville, MD 20705-2351  

**Phone:** 301-504-5719  

**TTY:** 301-504-6856  

**Fax:** 301-504-6409  

**Email:** fnic@nal.usda.gov  

**Website:** [http://www.nal.usda.gov/fnic](http://www.nal.usda.gov/fnic)

FNIC, part of the Federal Government, provides information, publications, and audiovisual materials on nutrition. Resource guides on nutrition and older people, heart disease, diabetes, vegetarianism, food safety, and food labeling are available.
Foundation for Biomedical Research (FBR)
818 Connecticut Avenue, NW, Suite 200
Washington, DC 20006

Phone: 202-457-0654
Fax: 202-457-0659
Email: info@fbresearch.org
Website: http://www.fbresearch.org

FBR is a national organization advocating the ethical use of animals in scientific and medical research. Contact the Foundation for information and publications on how animal research helps scientists understand human health and aging.

John Douglas French Alzheimer’s Foundation
11620 Wilshire Boulevard, Suite 270
Los Angeles, CA 90025

Phone: 1-800-477-2243 (toll-free)
310-445-4650
Fax: 310-479-0516
Website: http://www.jdfaf.org

The Foundation funds scientific research into the causes and cure for Alzheimer’s disease. Contact the Foundation for the free publication Caring for a Person with Memory Loss and Confusion.

Generations Online
108 Ralston House
3615 Chestnut Street
Philadelphia, PA 19104

Phone: 215-222-6400
Fax: 215-222-6401
Website: http://www.generationsonline.com

Generations Online is a nonprofit website offering resources for older people unfamiliar with computers or the Internet. Generations Online provides self-training software for senior centers, libraries, retirement homes, and other locations for a one-time fee. The program is free for seniors. Its feature, Memories, links older people with school children for cultural, experiential, and personal exchanges on aging.

Generations Together (GT)
University Center for Social and Urban Research
University of Pittsburgh
121 University Place, Suite 300
Pittsburgh, PA 15260-5907

Phone: 412-648-7150
Fax: 412-648-7446
Email: sharris@pitt.edu
Website: http://www.pitt.edu/~gti/

GT promotes mutually beneficial interaction between young and old through community outreach, education, research, and dissemination of knowledge. GT develops, supports, and studies intergenerational programs and related issues and sponsors the annual International Intergenerational Training Institute, which furthers collaboration between generations in workshops and resource development. Contact GT for a catalog of publications.

Gerontological Society of America (GSA)
1030 15th Street, NW, Suite 250
Washington, DC 20005-1503

Phone: 202-842-1275
Fax: 202-842-1150
Email: geron@geron.org
Website: http://www.geron.org

GSA is a professional organization providing information, advocacy, and support for research into the study of aging. GSA has a database of information on biological and social aspects of aging, links to aging information resources, and referrals to researchers and specialists in gerontology. GSA distributes publications on a variety of aging-related topics.
<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Glaucoma Research Foundation (GRF)</strong>&lt;br&gt;200 Pine Street, Suite 200&lt;br&gt;San Francisco, CA 94104</td>
<td>Phone: 1-800-826-6693 (toll-free)&lt;br&gt;415-986-3162&lt;br&gt;Fax: 415-986-3763&lt;br&gt;Email: <a href="mailto:info@glaucoma.org">info@glaucoma.org</a>&lt;br&gt;Website: <a href="http://www.glaucoma.org">http://www.glaucoma.org</a></td>
<td>GRF is a national, nonprofit organization providing information and advocacy for people with glaucoma. Contact GRF for information on the causes, diagnosis, treatment, and prevention of glaucoma, referrals to specialists, and coping strategies for patients. Publications include the quarterly newsletter, Gleams, and a glaucoma patient guide.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Gray Panthers (GP)</strong>&lt;br&gt;733 15th Street, NW, Suite 437&lt;br&gt;Washington, DC 20005</td>
<td>Phone: 1-800-280-5362 (toll-free)&lt;br&gt;202-737-6637&lt;br&gt;Fax: 202-737-1160&lt;br&gt;Email: <a href="mailto:info@graypanthers.org">info@graypanthers.org</a>&lt;br&gt;Website: <a href="http://www.graypanthers.org">http://www.graypanthers.org</a></td>
<td>Gray Panthers is a national advocacy organization of activists concentrating on social and economic issues. Local chapters organize intergenerational groups to address issues including universal health care, Medicare, preserving Social Security, affordable housing, and discrimination. Contact the national office for referrals to chapters, information on issues, links to resources for older people, and a list of publications.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Experience Works [Green Thumb, Inc. (GT)]</strong>&lt;br&gt;2000 North 14th Street, Suite 800&lt;br&gt;Arlington, VA 22201</td>
<td>Phone: 703-522-7272&lt;br&gt;Fax: 703-522-0141&lt;br&gt;Website: <a href="http://www.experienceworks.org/">http://www.experienceworks.org/</a></td>
<td>GT is a national, nonprofit organization helping older, low-income workers train for and find work, particularly in rural areas. GT’s Senior Community Service Employment Program, funded by the Department of Labor, provides training, work experience, educational opportunities, and placement in community service jobs. The Geezer.com website has information to help seniors supplement their income, launch new businesses, and market their handcrafted goods. Contact GT for a fact sheet and list of publications.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Recent name change: The Centers for Medicare and Medicaid Services
Health Insurance Association of America (HIAA)
1201 F Street, NW, 5th Floor
Washington, DC 20004

Phone: 202-824-1600
202-824-1849
(publications information)
Fax: 202-824-1722
Website: http://www.hiaa.org

HIAA is a trade association representing the interests of the privately-insured health care system. Contact HIAA for insurance information on health, long-term care, dental, disability, and supplemental coverage. HIAA also provides information and publications on health care issues, including continuation of group health benefits, major medical, and Medicare supplements.

Hill-Burton Free Medical Care Program
Health Resources and Services Administration (HRSA)
Department of Health and Human Services
Division of Facilities Compliance and Recovery
5600 Fishers Lane, Room 10C-16
Rockville, MD 20857

Phone: 1-800-638-0742 (toll-free)
1-800-492-0359 (toll-free)
(Maryland residents)
301-443-5656
Fax: 301-443-0619
Email: webmaster@hrsa.gov
Website: http://www.hrsa.gov/osp/dfcr

Hospitals and other health care facilities receive Federal funds for construction or modernization under the Hill-Burton program. In return, these facilities provide a specific amount of free or below cost health care services to eligible people. Contact the program for a list of participating facilities as well as information on eligibility.

HIV/AIDS Treatment Information Service (ATIS)
PO Box 6303
Rockville, MD 20849-6303

Phone: 1-800-HIV-0440 (448-0440) (toll-free)
(English, Spanish, Portuguese)
301-519-0459
TTY: 1-888-480-3739 (toll-free)
Fax: 301-519-6616
Email: atis@hivatis.org
Website: http://www.hivatis.org

ATIS, sponsored by the Federal Government, provides current treatment information on HIV and AIDS as well as answering HIV/AIDS-related questions. Referrals to national, State, and local organizations are provided. All information is free and confidential.

Huntington’s Disease Society of America (HDSA)
158 West 29th Street, 7th Floor
New York, NY 10001-5300

Phone: 1-800-345-HDSA (4372) (toll-free)
212-242-1968, Ext.10
Fax: 212-239-3430
Email: hdsainfo@hdsa.org
Website: http://www.hdsa.org

The Society is a nonprofit organization providing information, services, and advocacy for people with Huntington’s disease (HD) and their families. Contact HDSA for research information on causes, diagnosis, and treatment of HD as well as referrals to testing centers, specialists, self-help groups, and social services. Publications and audiovisual materials on HD are available.
**Hysterectomy Educational Resources and Services Foundation (HERS)**

422 Bryn Mawr Avenue

Bala Cynwyd, PA 19004

**Phone:** 610-667-7757
**Fax:** 610-667-8096
**Email:** HERSFdn@aol.com
**Website:** [http://www.hersfoundation.com](http://www.hersfoundation.com)

HERS Foundation is a nonprofit organization providing information on hysterectomy (surgical removal of the uterus) and oophorectomy (removal of the ovaries). Contact HERS for telephone counseling and support services. A lending library contains medical literature on topics such as fibroids, hyperplasia, and ovarian conditions. A list of publications is available.

---

**Indian Health Service (IHS)**

Parklawn Bldg., Room 6-35

5600 Fishers Lane

Rockville, MD 20857

**Phone:** 301-443-3593
**Fax:** 301-443-0507
**Website:** [http://www.ihs.gov](http://www.ihs.gov)

The IHS, part of the Federal Government, operates a comprehensive health service program for American Indians and Alaska Natives. Services include hospital and community-based medical care, rehabilitation, and disease prevention. The IHS strives for maximum tribal involvement in all aspects of its services.

---

**International Hearing Society (IHS)**

16880 Middlebelt Road, Suite 4

Livonia, MI 48154

**Phone:** 1-800-521-5247 (toll-free)
(Hearing Aid Helpline)
734-522-7200
(outside the US and Canada)
**Fax:** 734-522-0200
**Website:** [http://www.hearingihs.org](http://www.hearingihs.org)

IHS is a professional organization providing assistance to consumers in locating a hearing aid specialist, support, and repair services. The Hearing Aid Helpline offers information and publications on how hearing works, types of hearing loss, and design and use of hearing instruments.

---

**International Essential Tremor Foundation (ITF)**

P.O. Box 14005

Lenaxa, KS 66285-4005

**Phone:** 913-341-3880; 888-387-3667 (toll-free)
**Fax:** 913-341-1296
**Email:** staff@essentialtremor.org
**Website:** [http://www.essentialtremor.org](http://www.essentialtremor.org)

ITF is an international, nonprofit organization providing support, information on medication use and surgical treatment, research, and other resources for people diagnosed with essential tremor. Contact ITF for referrals to medical specialists, a list of support groups by State, and information on more than 20 tremor disorders. Members may write or call for background literature and answers to specific questions.
Japanese American Citizens League (JACL)
National Headquarters
1765 Sutter Street
San Francisco, CA 94115

Phone: 415-921-5225
Fax: 415-931-4671
Email: jacl@jacl.org
Website: http://www.jacl.org

JACL is a nonprofit educational organization fighting discrimination against Japanese Americans and their families by providing information, education, and advocacy. Contact JACL for assistance to retired people and information on programs on equal rights, racial violence, immigration, and fair employment. Pacific Citizen, a weekly newspaper, and other publications are available.

Kansas Geriatric Education Center (KS-GEC)
Center on Aging
University of Kansas Medical Center
3901 Rainbow Boulevard
Kansas City, KS 66160-7177

Phone: 913-588-1636
Fax: 913-588-3179
Email: hcallowa@kumc.edu
Website: http://coa.kumc.edu/gec

KS-GEC provides information and support for developing community-based, long-term care for rural older people. The Center works closely with State and Area Agencies on Aging. Contact the Center for a list of publications.

Legal Counsel for the Elderly (LCE)
American Association of Retired Persons (AARP)
601 E Street, NW
Washington, DC 20049

Phone: 202-434-2120
TTY: 202-434-6562
Fax: 202-434-6464
Website: http://www.aarp.org

LCE, part of AARP, works to expand the availability of legal services to older people and to enhance the quality of those services. The National Volunteer Lawyers Project matches legal cases affecting large numbers of older people with volunteer law firms. The Senior Lawyers Project tests ways retired lawyers can provide free legal services to older people in need. The National Elderlaw Studies Program provides individual home study courses as well as a paralegal certificate from the Department of Agriculture Graduate School. Publications are available.

Legal Services for the Elderly (LSE)
130 West 42nd Street, 17th Floor
New York, NY 10036

Phone: 212-391-0120
Fax: 212-719-1939
Email: hn4923@handsnet.org

LSE is an advisory center for lawyers specializing in legal problems of older people. While LSE does not provide direct services to clients, staff lawyers offer advice and write memoranda and briefs to lawyers who serve older clients on issues including Medicaid, Medicare, Social Security, disability, voluntary and involuntary commitment, age discrimination, pensions, rent-increase exemptions for older people, and nursing home care. A list of publications is available.
Leukemia and Lymphoma Society, Inc. (LLS)
1311 Mamaroneck Avenue
White Plains, NY 10605

Phone: 1-800-955-4572 (toll-free)
914-949-5213
Fax: 914-949-6691
Email: infocenter@leukemia-lymphoma.org
Website: http://www.leukemia.org

LLS provides information, advocacy, and assistance for patients with leukemia and related cancers such as lymphoma, multiple myeloma, and Hodgkin's disease. Contact LLS for information, referrals to specialists and local chapters offering financial assistance to patients with leukemia, and support groups. Publications on leukemia and related cancers are available.

Lighthouse National Center for Vision and Aging (LNCVA)
111 East 59th Street
New York, NY 10022

Phone: 1-800-829-0500 (toll-free)
212-821-9495
TTY: 212-821-9713
Fax: 212-821-9705
Email: info@lighthouse.org
Website: http://www.lighthouse.org

LNCVA provides advocacy, support, information, and resources on vision impairment and blindness. Contact the Lighthouse for referrals to specialists and resources on visual disabilities, vision rehabilitation, links to related services, as well as information on eye diseases such as macular degeneration, glaucoma, cataracts, and diabetic retinopathy. Publications and audiovisual materials are available on topics including vision disorders, treatment options, and rehabilitation strategies.

Lupus Foundation of America (LFA)
1300 Piccard Drive, Suite 200
Rockville, MD 20850-4303

Phone: 1-800-558-0121 (toll-free)
301-670-9292
Fax: 301-670-9486
Email: lupusinfo@lupus.org
Website: http://www.lupus.org

LFA is a nonprofit organization supporting research and distributing information about diagnosis and treatment of lupus erythematosus, a chronic autoimmune disease. Contact the LFA for referrals to specialists, information about treatment and research, a listing of local chapters and support groups, other resource organizations, and a list of publications.

Meals On Wheels Association of America (MOWAA)
1414 Prince Street, Suite 302
Alexandria, VA 22314

Phone: 703-548-5558
Fax: 703-548-8024
Website: http://www.mowaa.org

MOWAA is a national, nonprofit organization providing training and grants to programs that provide food to older people, and those who are frail, disabled, at-risk, or homebound.
MedicAlert Foundation
2323 Colorado Avenue
Turlock, CA 95382

Phone: 1-800-432-5378 (toll-free)
209-668-3333
Fax: 209-669-2495
Website: http://www.medicalert.org

MedicAlert is a nonprofit, membership organization providing identification and medical information in emergencies. Contact MedicAlert for information about its membership services and costs.

Medicare Rights Center (MRC)
1460 Broadway, 11th Floor
New York, NY 10036

Phone: 212-869-3850
Fax: 212-869-3532
Email: info@medicarerights.org
Website: http://www.medicarerights.org

MRC is a national, nonprofit service helping older adults and people with disabilities get good, affordable health care. Available educational materials include a train-the-trainer manual, booklets on Medicare basics, and Medicare home health.

National Academy of Elder Law Attorneys, Inc. (NAELA)
1604 North Country Club Road
Tucson, AZ 85716

Phone: 520-881-4005
Fax: 520-325-7925
Website: http://www.naela.org

NAELA is a nonprofit association assisting lawyers, bar associations, and others who work with older people and their families. Contact NAELA for information on lawyers specializing in issues pertinent to older people, resources to legal information, assistance, and education. A list of publications is available.

National Alliance for Hispanic Health
1501 16th Street, NW
Washington, DC 20036

Phone: 202-387-5000
Email: alliance@hispanichealth.org
Website: http://www.hispanichealth.org/

The Alliance is a network of health and human service providers fostering the health, well-being, and prosperity of Hispanics. Network members provide consumer information, help formulate culturally competent standards of care, support research into specific health concerns facing Hispanics, and promote appropriate use of technology. Spanish language resources are available.

National Alliance for the Mentally Ill (NAMI)
Colonial Place Three
2107 Wilson Boulevard, Suite 300
Arlington, VA 22201

Phone: 1-800-950-NAMI (950-6264) (toll-free)
NAMI HelpLine
703-524-7600
TTY: 703-516-7227
Fax: 703-524-9094
Website: http://www.nami.org

NAMI offers support groups, education, advocacy, and research to help people with mental illness. The Alliance seeks to educate all people about severe and persistent mental illnesses to eliminate stigma and promote access to services. Search the website for lists of local affiliates and state organizations.
National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse
National Institute of Arthritis and Musculoskeletal and Skin Diseases (NIAMS)
National Institutes of Health (NIH)
1 AMS Circle
Bethesda, MD 20892-3675

Phone: 1-877-22-NIAMS (226-4267) (toll-free)
301-495-4484
TTY: 301-565-2966
Fax: 301-881-2731 (faxback service)
Email: NIAMSIInfo@mail.nih.gov
Website: http://www.nih.gov/niams

NIAMS Information Clearinghouse is funded by NIAMS, part of the NIH. The Clearinghouse provides information and resources on all forms of arthritis, musculoskeletal diseases such as fibromyalgia, as well as skin diseases. Contact the Clearinghouse for information on research and referrals to research programs and community resources. Publications are available on the causes, treatments, and prevention of arthritis, lupus, musculoskeletal disorders, and diseases of bones, joints, and skin.

National Association for Continence (NAFC)
PO Box 8310
Spartanburg, SC 29305-8310

Phone: 1-800-252-3337 (toll-free)
(ordering line)
301-495-4484
Fax: 864-579-7902
Email: memberservices@nafc.org
Website: http://www.nafc.org

NAFC, formerly Help for Incontinent People, is a nonprofit organization providing advocacy, education, and support to people with incontinence and their families. Contact NAFC for referrals to specialists, resources, and information about the causes, prevention, diagnosis, treatments, and management alternatives for incontinence. Publications are available.

National Association for Health & Fitness (NAHF)
201 South Capitol Avenue, Suite 560
Indianapolis, IN 46225

Phone: 317-237-5630
Fax: 317-237-5632
Website: http://www.physicalfitness.org

NAHF is a nonprofit organization promoting physical fitness, sports, and healthy lifestyles. The Association supports State Governor’s Councils on Physical Fitness and Sports. NAHF supports employee health and fitness programs including Let’s Get Physical, an interactive educational program based on the Surgeon General’s 1996 report recommending moderate physical activity most days of the week.

National Asian Pacific Center on Aging (NAPCA)
1511 3rd Avenue, Suite 914
Seattle, WA 98101-1626

Phone: 206-624-1221
Fax: 206-624-1023
Email: info@napca.org
Website: http://www.napca.org

NAPCA is a nonprofit agency dedicated to serving aging Asian and Pacific Islanders. It offers employment programs, multilingual community forums and health care education. The Center works with elders, policy makers, program administrators, and community leaders. Publications include a newsletter and translated health care materials.
| National Association for Hispanic Elderly  
(Associación Nacional Por personas Mayores)  
234 East Colorado Boulevard, Suite 300  
Pasadena, CA 91101 |
|---------------------------------------------------------------|
| **Phone:** 626-564-1988  
**Fax:** 626-564-2659 |

The Association is a national, private, nonprofit organization providing a variety of services for older Hispanic people. Resources include a national Hispanic research center, research and consultation for organizations seeking to reach older Spanish-speaking people, and dissemination of written and audiovisual materials in English and Spanish. The Association administers Project AYUDA, a program providing employment counseling and placement services.

| National Association for Human Development (NAHD)  
1424 16th Street, NW, Suite 102  
Washington, DC 20036 |
|-----------------------------------------------------------------|
| **Phone:** 202-328-2191  
**Fax:** 202-265-6682  
**Email:** nahdcasa@worldnet.att.net |

NAHD is a nonprofit organization providing information and materials for national, State, and local groups helping people maintain their physical, mental, and social well-being. Contact NAHD program specialists for slides, videos, booklets, posters, and training manuals on health and physical fitness. Program materials focusing on older people include topics such as wellness, physical fitness, preventive medicine, self-care, and retirement planning.

| National Association for Home Care (NAHC)  
228 7th Street, SE  
Washington, DC 20003 |
|-----------------------------------------------------------------|
| **Phone:** 202-547-7424  
**Fax:** 202-547-3540  
**Email:** webmaster@nahc.org  
**Website:** http://www.nahc.org |

NAHC promotes hospice and home care, sets standards of care, and conducts research on aging, health, and health care policy. Association publications include How to Choose a Home Care Provider and other free consumer guides on home and hospice care.

| National Association for Practical Nurse Education and Services (NAPNES)  
8607 2nd Avenue, Suite 404 A  
Silver Spring, MD 20910 |
|-----------------------------------------------------------------|
| **Phone:** 301-588-2491  
**Fax:** 301-588-2839  
**Email:** napnes@bellatlantic.net |

NAPNES is a professional organization of licensed practical nurses, other nurses, physicians, nursing home administrators, and the general public specializing in direct long-term care of older people. NAPNES offers long-term care certification to practical/vocational nurses. Contact NAPNES for information on practical nursing and referrals to member nurses and resource organizations.
<table>
<thead>
<tr>
<th>National Association of Activity Professionals (NAAP)</th>
<th>National Association of Community Health Centers (NACHC)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 5530</td>
<td>1330 New Hampshire Avenue, NW, Suite 122</td>
</tr>
<tr>
<td>Sevierville, TN 37864</td>
<td>Washington, DC 20036</td>
</tr>
</tbody>
</table>

**Phone:** 865-429-0717  
**Fax:** 865-453-9914  
**Email:** THENAAP@aol.com  
**Website:** http://www.thenaap.com

NAAP is a professional organization providing activity education, advocacy, industry standards, and programming for long-term-care facilities, retirement living communities, and adult day care centers. Contact NAAP for referrals to specialists and information on therapeutic and restorative activities, regulation and policy updates, and program models. Publications are available.

<table>
<thead>
<tr>
<th>National Association of Area Agencies on Aging (N4A)</th>
<th>National Association of Nutrition and Aging Service Programs (NANASP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>927 15th Street, NW, 6th Floor</td>
<td>1101 Vermont Avenue, NW, Suite 1001</td>
</tr>
<tr>
<td>Washington, DC 20005</td>
<td>Washington, DC 20005</td>
</tr>
</tbody>
</table>

**Phone:** 1-800-677-1116 (toll-free)  
(Eldercare Locator)  
202-296-8130  
**Fax:** 202-296-8134  
**Website:** http://www.n4a.org

N4A is the umbrella organization for the AoA-funded Area Agencies on Aging. It also represents the interests of Title VI Native American aging programs. The Association administers the AoA-sponsored Eldercare Locator, a toll-free number linking older adults and their family members with local aging resources. N4A publishes the National Directory for Eldercare Information and Referral.

**Phone:** 202-659-8008  
**Fax:** 202-659-8519  
**Email:** dhawkins@nachc.com  
**Website:** http://www.nachc.com

NACHC is a national association representing community health centers nationwide. Contact NACHC for referrals to local health centers and information on the Association’s programs as well as health care regulation and policy updates.

**Phone:** 202-682-6899  
**Fax:** 202-682-3984  
**Website:** http://www.nanasp.org

NANASP, a membership organization, supports a broad range of nutrition and related services for community-dwelling older people by training nutrition providers and advocating for older people. Publications include a Legislative Action Manual and The Washington Bulletin.

---

**Did You Know?**

The website FirstGov.gov (located at http://www.FirstGov.gov) is designed to provide you with easy, one step access to all online Federal Government resources. You can use it to browse a wealth of information—everything from researching resources at the Library of Congress to tracking a NASA mission.
NAPGCM is a nonprofit organization representing the interests of elder care practitioners and advocating for older peoples’ independence, autonomy, and quality of health care. Contact NAPGCM for resources, referrals to local Association chapters, and information on counseling and treatment programs. Publications and referrals to professional care managers are available through the website.

NASU is a public-interest organization providing information, assistance, and advocacy on behalf of older people. Contact NASU for information on rights of older people, health care and social services regulations, and referrals to lawyers specializing in elder law and aging issues. Publications are available on topics such as the Older Americans Act, long-term care, older worker issues, elder abuse, and nutrition programs. The Association cooperates in administering the Eldercare Locator, AoA’s toll-free information service.

NAD is a private, nonprofit organization representing the interests and rights of people who are deaf or hearing impaired. It advocates for greater access to education, employment, health care, and social services. Contact NAD for information on legal assistance, public policy on deafness and disabilities, and referrals to products that assist deaf and hearing impaired people. Publications are available.
<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Association on HIV Over Fifty (NAHOF)</td>
<td>340 Southwest Boulevard, Kansas City, KS 66103</td>
<td>816-421-5263</td>
<td>913-722-2542</td>
<td><a href="mailto:janepfowler@mindspring.com">janepfowler@mindspring.com</a></td>
<td><a href="http://www.hivoverfifty.org">http://www.hivoverfifty.org</a></td>
</tr>
<tr>
<td>National Bar Association (NBA)</td>
<td>1225 11th Street, NW, Washington, DC 20001</td>
<td>202-842-3900</td>
<td>202-289-6170</td>
<td></td>
<td><a href="http://www.nationalbar.org">http://www.nationalbar.org</a></td>
</tr>
<tr>
<td>National Caucus and Center on Black Aged, Inc. (NCBA)</td>
<td>1424 K Street, NW, Suite 500, Washington, DC 20005</td>
<td>202-637-8400</td>
<td>202-347-0895</td>
<td><a href="mailto:ncba@aol.com">ncba@aol.com</a></td>
<td><a href="http://www.ncba-blackaged.org">http://www.ncba-blackaged.org</a></td>
</tr>
</tbody>
</table>

**NAHOF** is a membership organization promoting the availability of a full range of educational, prevention, service, and health care programs for people over age 50 affected by HIV. NAHOF provides a forum to exchange information and share concerns about HIV and older adults.

**NBA** uses its national membership, statewide minority bar programs, minority law students, minority bar group alliances, and private attorneys, to form links with community groups providing legal assistance to low-income, minority older people. Publications include *Saving The Home and Defending Against Fraud and Scams*, a resource book on second mortgages.

**NCI**, part of NIH, is the lead agency for cancer research and statistics, treatments, clinical trials, patient education, and public information on all types of cancer, risk factors, and prevention. NCI’s toll-free CIS provides immediate, science-based answers to the public’s specific questions about cancer. The CIS provides referrals to cancer specialists and other related resources, including where to find survivor groups. Many free publications are available.

**NCBA** is a national, nonprofit organization providing health and social service information, advocacy, and assistance to African Americans and low-income older people. Contact NCBA for information on its local chapters and programs including senior employment and training, housing, health promotion, and advocacy. Publications include a support-service reference guide, job placement guides, and a *Profile of Black Elderly*. 
National Center for Complementary and Alternative Medicine (NCCAM) Clearinghouse
National Institutes of Health (NIH)
PO Box 8218
Silver Spring, MD 20907-8218

Phone: 1-888-644-6226 (toll-free)
TTY: 1-888-644-6226 (toll-free)
Fax: 1-888-644-6226 (toll-free)
Email: nccam-info@nccam.nih.gov
Website: http://www.nccam.nih.gov

The Clearinghouse, funded by NCCAM, provides information on alternative medical therapies not commonly used or previously accepted in conventional Western medicine. Contact the Clearinghouse for information on holistic healing traditions, including acupuncture, herbs, homeopathy, therapeutic massage, and traditional oriental medicine. NCCAM does not recommend specific therapies. Publications are available by fax-on-demand and on the website.

National Center for Health Statistics (NCHS)
Centers for Disease Control and Prevention (CDC)
6525 Belcrest Road
Hyattsville, MD 20782-2003

Phone: 301-458-4636
Website: http://www.cdc.gov/nchs/

NCHS, part of the Federal Government, is the agency that monitors and compiles information on the Nation's health. NCHS statistical programs on aging collect information on the health of older people, their lifestyles, exposure to unhealthy influences, diagnosis and age of onset for illnesses or disabilities, and patterns of health care service use. Contact NCHS for reports on trends in health and aging.

National Center on Elder Abuse (NCEA)
1225 I Street, NW, Suite 725
Washington, DC 20005

Phone: 202-898-2586
Fax: 202-898-2583
Email: NCEA@nasua.org
Website: http://www.elderabusecenter.org

NCEA is operated jointly by the National Association of State Units on Aging, the National Committee for the Prevention of Elder Abuse, and the University of Delaware to disseminate information about abuse and neglect of older people. NCEA operates the Clearinghouse on Abuse and Neglect of the Elderly and can provide referrals to agencies and specialists. Publications are available on prevention of abuse, neglect, and State regulations.

National Center on Minority Health and Health Disparities (NCMHD)
National Institutes of Health (NIH)
6707 Democracy Boulevard
MSC 5465
Bethesda, MD 20892-5465

Phone: 301-496-4035
Fax: 301-496-4035

NCMHD, part of NIH, conducts and supports research, training, dissemination of information, and other programs with respect to minority health conditions and other populations with health disparities.

Did You Know?

You can search a database of clinical trials on Alzheimer's disease and dementia as well as learn how to participate in clinical trials by searching http://www.alzheimers.org/trials/.
NCPL is a professional organization advocating for low-income people and providing assistance, resources, and information on poverty law. Contact NCPL for referrals to poverty law specialists, program information on welfare, work force, housing, and community development. Publications are available on topics such as grandparents’ visitation, access to home health care for older people, protecting older homeowners from refinancing scams, and the needs of multigenerational low-income families.

NCCNHR provides information on nursing home reform, promotes quality standards, and works to empower residents. Contact NCCNHR for information on community-based, consumer/citizen action, and long-term care ombudsman groups. Publications on nursing homes and long-term care are available.

NCAI is a network of organizations formed to achieve better health through immunizations and support for science-based recommendations. NCAI helps coordinate National Adult Immunization Awareness Week, an annual observance in the fall. Check the website for a chart outlining the NCAI–recommended adult immunization schedule. Spanish language resources are available.

NCPSSM, an advocacy and education membership organization, works to protect and enhance Federal programs vital to seniors’ health and economic well-being. Contact NCPSSM for details on membership as well as information on seniors’ rights, Medicare, Social Security, long-term care, and disability issues. Free informational brochures are available.
**National Consumer’s League (NCL)**
1701 K Street, NW, Suite 1200
Washington, DC 20006

| Phone: | 1-800-876-7060 (toll-free) (National Fraud Information Center-NFIC) 202-835-3323 |
| Fax: | 202-835-0747 |
| Email: | info@nclnet.org |
| Website: | http://www.natlconsumersleague.org (National Consumer’s League) http://www.fraud.org (National Fraud Information Center) |

NCL is a private, nonprofit advocacy group representing consumers on marketplace and workplace issues, providing government, businesses, and other organizations with consumer’s perspectives on social issues. Contact the NCL for information on topics such as privacy, consumer credit, food safety, and drug safety. NFIC supports victims of telemarketing and Internet fraud, and informs law enforcement of fraud cases. Publications are available.

**National Council Against Health Fraud (NCAHF)**
PO Box 1276
Loma Linda, CA 92354

| Phone: | 201-723-2955 (consumer health information) |
| Website: | http://www.ncahf.org |

NCAHF is a nonprofit agency that provides a website listing reliable sources of health information on the Internet. Contact the Council for information on health fraud, misinformation, and quackery, or to report fraud and investigate health claims by companies or organizations. NCAHF provides information on legitimate health groups, sponsors discussion groups that evaluate new health organizations, and suggests alternative medical techniques. A free weekly email newsletter is available online.

**National Council of La Raza (NCLR)**
1111 19th Street, NW, Suite 1000
Washington, DC 20036

| Phone: | 202-785-1670 |
| Fax: | 202-776-1794 |
| Website: | http://www.nclr.org |

NCLR is a private, nonprofit organization established to reduce poverty and discrimination, and improve opportunities for Hispanics. NCLR health programs develop culturally-relevant, bilingual health education and promotional materials. The Hispanic Health Project works to lower the incidence of a variety of preventable conditions.

**National Council on Aging, Inc. (NCOA)**
409 3rd Street, SW, Suite 200
Washington, DC 20024

| Phone: | 202-479-1200 |
| Fax: | 202-479-0735 |
| Email: | info@ncoa.org |
| Website: | http://www.ncoa.org |

NCOA is a private, nonprofit organization providing information, training, technical assistance, advocacy, and leadership in all aspects of aging services and issues. Contact NCOA for information on training programs and in-home services for older people. NCOA publications are available on topics such as lifelong learning, senior center services, adult day care, long-term care, financial issues, senior housing, rural issues, inter-generational programs, and volunteers in aging.
| **National Council on Alcoholism and Drug Dependence (NCADD)**  
| **20 Exchange Place, Suite 2902**  
| **New York, NY 10005**  
| **Phone:** 1-800-NCA-CALL (622-2255) (toll-free)  
| **212-269-7797**  
| **Fax:** 212-269-7510  
| **Email:** national@ncadd.org  
| **Website:** http://www.ncadd.org  

NCADD is a nonprofit organization providing advocacy, assistance, and information on alcoholism and drug addiction. Contact NCADD for information on causes, diagnosis, and treatments; referrals to specialists; lists of community resource centers; and NCADD-affiliated organizations nationwide. Fact sheets, brochures, and videotapes also are available.

| **National Council on Patient Information and Education (NCPIE)**  
| **4915 Saint Elmo Avenue, Suite 505**  
| **Bethesda, MD 20814-6033**  
| **Phone:** 301-656-8565  
| **Fax:** 301-656-4464  
| **Email:** ncpie@erols.com  
| **Website:** http://www.talkaboutrx.org  

NCPIE is a nonprofit coalition providing advocacy, information, and services to educate and empower consumers to make sound decisions about use of prescription and over-the-counter medicines. Contact NCPIE to discuss drug safety or facts about specific drugs. NCPIE’s website and publications provide information on medications, side effects, and manufacturers’ recalls.

| **National Diabetes Information Clearinghouse (NDIC)**  
| **National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK)**  
| **National Institutes of Health (NIH)**  
| **1 Information Way**  
| **Bethesda, MD 20892-3560**  
| **Phone:** 1-800-860-8747 (toll-free)  
| **301-654-3327**  
| **Fax:** 301-907-8906  
| **Email:** ndic@info.niddk.nih.gov  
| **Website:** http://www.niddk.nih.gov  

NDIC, funded by NIDDK, part of NIH, provides referrals to diabetes specialists and organizations, and searches from its database of patient and professional education materials. Call for publications on such topics as alternative therapies, controlling diabetes, complications of diabetes, and diabetes in Asian, Hispanic, and other ethnic groups. Spanish-language resources are available.

| **National Digestive Diseases Information Clearinghouse (NDDIC)**  
| **National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK)**  
| **National Institutes of Health (NIH)**  
| **2 Information Way**  
| **Bethesda, MD 20892-3570**  
| **Phone:** 1-800-891-5389 (toll-free)  
| **301-654-3810**  
| **Fax:** 301-907-8906  
| **Email:** nddic@info.niddk.nih.gov  
| **Website:** http://www.niddk.nih.gov  

NDDIC, funded by NIDDK, part of NIH, provides referrals to digestive diseases organizations and support groups, as well as searches from its database of patient and professional education materials. Fact sheets are available on gastroesophageal reflux disease, hemorrhoids, constipation, ulcers, and irritable bowel syndrome.
National Eye Health Education Program (NEHEP)
National Eye Institute (NEI)
National Institutes of Health (NIH)
2020 Vision Place
Bethesda, MD 20892-3655

Phone: 301-496-5248
Fax: 301-402-1065
Email: 2020@nei.nih.gov
Website: http://www.nei.nih.gov

NEHEP, funded by the NEI, part of NIH, is a partnership of professional, civic, and voluntary organizations and Federal agencies. NEHEP provides referrals to vision professionals and other health resources. The Program offers free materials to educate the public about how to protect eye health and prevent vision loss and distributes information on such topics as preventing diabetic eye disease, glaucoma, and low vision.

National Family Caregivers Association (NFCA)
10400 Connecticut Avenue, #500
Kensington, MD 20895-3944

Phone: 1-800-896-3650 (toll-free)
Fax: 301-942-2302
Email: info@nfccares.org
Website: http://www.nfccares.org

NFCA is a grass roots organization providing advocacy, support, and information for family members who care for chronically ill, older, or disabled relatives. There is no charge for family members to be on the mailing list and to receive the newsletter, Take Care! Contact NFCA for help finding resources.

National Gerontological Nursing Association (NGNA)
7794 Grow Drive
Pensacola, FL 32514

Phone: 1-800-723-0560 (toll-free)
Fax: 850-484-8762
Email: ngna@puetzamc.com
Website: http://www.ngna.org

NGNA, an organization of nurses specializing in care of older adults, informs the public on health issues affecting older people, supports education for nurses and other health care practitioners, and provides a forum to discuss topics such as nutrition in long-term care facilities and elder law for nurses. NGNA offers information on gerontological nursing and conducts nursing research related to older people.

National Health Information Center (NHIC)
Office of Disease Prevention and Health Promotion (ODPHP)
Department of Health and Human Services
PO Box 1133
Washington, DC 20013-1133

Phone: 1-800-336-4797 (toll-free)
Fax: 301-565-4167
Faxback: 301-984-4256
Email: nhicinfo@health.org
Website: http://www.health.gov/ NHIC

NHIC, a service of the Federal Government, links consumers and health professionals with resources and information. The Center provides health information, contacts for Federally-supported health information centers, lists of national health observances, and toll-free numbers sponsored by the Federal Government.
### National Heart, Lung, and Blood Institute (NHLBI) Information Center

**Address:** PO Box 30105, Bethesda, MD 20824-0105

**Phone:** 1-800-575-WELL (9355) (toll-free) (recorded information)

**Fax:** 301-592-8563

**Email:** NHLBInfo@rover.nhlbi.nih.gov

**Website:** [http://www.nhlbi.nih.gov](http://www.nhlbi.nih.gov)

The Information Center, funded by NHLBI, part of NIH, provides referrals to resource organizations and information on elevated cholesterol, high blood pressure, heart disease, exercise, risk of and recovery from stroke, chronic cough, asthma, cystic fibrosis, and sleep disorders. Publications include two newsletters, Heart Memo and Asthma Memo.

### National Hispanic Council on Aging (NHCoA)

**Address:** 2713 Ontario Road, NW, Washington, DC 20009

**Phone:** 202-265-1288

**Fax:** 202-745-2522

**Email:** nhcoa@worldnet.att.net

**Website:** [http://www.nhcoa.org](http://www.nhcoa.org)

NHCoA is a national organization providing advocacy, education, and information for older Hispanic people. Contact the Council for facts and resources on health, employment, housing, strengthening families, and building communities, as well as referrals to local Council chapters. Publications in English and Spanish are available.

### National Hospice and Palliative Care Organization (NHPCO)

**Address:** 1700 Diagonal Road, Suite 300, Alexandria, VA 22314

**Phone:** 1-800-658-8898 (toll-free) (Hospice Helpline and Locator)

**Fax:** 703-837-1500

**Email:** info@nhpco.org

**Website:** [http://www.nhpco.org](http://www.nhpco.org)

NHPCO is a nonprofit, membership organization working to enhance the quality of life for individuals who are terminally ill and advocating for people in the final stage of life. Contact NHPCO for information, resources, and referrals to local hospice services. Publications, fact sheets, and website resources are available on topics including how to find and evaluate hospice services.

### National Hospice Foundation (NHF)

**Address:** 1700 Diagonal Road, Suite 300, Alexandria, VA 22314

**Phone:** 1-800-338-8619 (toll-free)

**Fax:** 703-516-4928

**Email:** info@nhpco.org

**Website:** [http://www.hospiceinfo.org](http://www.hospiceinfo.org)

NHF, a nonprofit, charitable organization affiliated with the National Hospice and Palliative Care Organization, provides support and information about hospice care options. NHF publications include Hospice Care: A Consumer's Guide to Selecting a Hospice Program, Communicating Your End-of-Life Wishes, and Hospice Care and the Medicare Hospice Benefit.
NHGRI, part of NIH, coordinates the Human Genome Project, an international research effort to characterize the genomes of human and selected model organisms through complete mapping and sequencing of their DNA.

NICOA provides services, advocacy, and information on aging issues for older American Indian and Alaska Native people. Contact NICOA for information about its resources and support groups serving the national Indian community, and NICOA's clearinghouse for issues affecting older Indian people. Publications are available, including the newsletter Elder Voices.

NIRSC provides technical assistance, consultation, and training to State and Area Agencies on Aging and to local information and referral providers funded under the Older Americans Act. Contact the Center for referrals, resources, and information on how to locate services for older people. A list of Center publications is available.

NIAID, part of NIH, conducts and supports research on the prevention, diagnosis, and treatment of HIV/AIDS and other infectious and allergic diseases. Contact NIAID for information on allergies, as well as viral and bacterial illnesses. The Institute provides referrals to specialists, support groups, and other resources; publications and fact sheets are available, some in Spanish.

Did You Know?

Your local library is always a good place to start looking for information. Before you go, make a list of the topics you are interested in—that will help the librarian direct you to the most helpful resources.
National Institute of Child Health and Human Development (NICHD) Information Clearinghouse
PO Box 3006
Rockville, MD  20847

Phone:  1-800-370-2943
Fax:      301-984-1473
Email:    NICHDClearinghouse@mail.nih.gov
Website:  http://www.nichd.nih.gov/

The Clearinghouse, funded by NICHD, part of NIH, is a resource for publications and health issues related to NICHD research. The Institute conducts and supports research on neurobiologic, developmental, and behavioral processes that determine and maintain the health of children, adults, families, and populations. Spanish language resources are available.

National Institute of Dental and Craniofacial Research (NIDCR)
National Institutes of Health (NIH)
Bethesda, MD 20892-2290

Phone:     301-496-4261
           301-402-7364 (National Oral Health Information Clearinghouse-NOHIC)
TTY:       301-656-7581
Fax:        301-469-9988
Email:      nidcrinfo@mail.nih.gov
            nohic@nidcr.nih.gov
Website:   http://www.nidcr.nih.gov/
            http://www.nohic.nidcr.nih.gov/

NIDCR, part of NIH, conducts and supports research on the causes, treatment, and prevention of diseases of the teeth, gums, and facial bones. Contact NOHIC for facts about oral health in people with disabling conditions and referrals to specialists and related resources. Contact NIDCR for information on available publications, audiovisual materials, and fact sheets.

National Institute of Environmental Health Sciences (NIEHS)
National Institutes of Health (NIH)
PO Box 12233
Research Triangle Park, NC  27709

Phone:     919-541-3345
Website:   http://www.niehs.nih.gov

NIEHS, part of NIH, conducts and supports research on potential environmental contributors to human illnesses and dysfunction, including asthma, Alzheimer’s, bronchitis, cancer, lead poisoning, Parkinson’s, and other chronic diseases. NIEHS also studies variable human susceptibilities to these environmental factors. The National Toxicology Program, headquartered at NIEHS, tests natural and man-made chemicals for safety.

National Institute of General Medical Sciences (NIGMS)
National Institutes of Health (NIH)
Office of Communications and Public Liaison
Bethesda, MD 20892-6200

Phone:     301-496-7301
Fax:        301-402-0224
Email:      pub_info@nigms.nih.gov
Website:   http://www.nigms.nih.gov

NIGMS, part of NIH, conducts and supports research in medical fields such as genetics, cellular and molecular biology, and pharmacology. Publications include Medicines for You (also available in Spanish), and Inside the Cell.
**National Institute of Mental Health (NIMH)**
National Institutes of Health (NIH)
Bethesda, MD 20892-9663

**Phone:** 1-800-421-4211 (toll-free)
301-443-4513

**TTY:** 301-443-8431

**Fax:** 301-443-4279

**Email:** nimhinfo@nih.gov

**Website:** http://www.nimh.nih.gov

NIMH, part of NIH, is the lead agency conducting and supporting mental health research including mental disorders of aging. Contact NIMH for information on mental health and aging, Alzheimer's disease, anxiety disorders, depression, and suicide.

---

**National Institute of Neurological Disorders and Stroke (NINDS)**
National Institutes of Health (NIH)
Office of Communications and Public Liaison
Bethesda, MD 20892-2540

**Phone:** 1-800-352-9424 (toll-free)
301-496-5751

**Fax:** 301-402-2186

**Website:** http://www.ninds.nih.org

NINDS, part of NIH, conducts and supports research on stroke and neurological disorders. NINDS provides information on its research targets, including stroke, head and spinal injuries, tumors of the central nervous system, epilepsy, multiple sclerosis, Huntington's disease, Parkinson's disease, and Alzheimer's disease. A directory of voluntary health agencies is available.

---

**Did You Know?**

Not all consumer health information on the web is of equal quality. To decide if a website is accurate and reliable, you might ask:

- **Is the original source for the information clear? Is there a review date?**
- **Is the medical information reviewed by an advisory board? Are their names and affiliations clearly noted?**
- **Is your confidentiality assured? If you have to register, do you know how your personal information will be used?**
- **Does it sound too good to be true? Scientific studies rarely use words like “breakthrough”, “secret ingredient” or “miracle cure.”**
- **Is the information promotional? Are advertisements separated from content?**
National Institute on Aging (NIA)  
National Institutes of Health (NIH)  
Office of Communications and Public Liaison  
Bethesda, MD 20892-2292

**Phone:** 1-800-222-2225 (toll-free)  
(NIA Information Center-NIAIC)  
1-800-438-4380 (toll-free)  
(Alzheimer's Disease Education and Referral Center-ADEAR)  
301-496-1752

**TTY:** 1-800-222-4222 (toll-free) (NIAIC)  
**Fax:** 301-589-3014 (NIAIC)  
301-495-3334 (ADEAR)  

**Email:** niainfo@jbs1.com (NIAIC)  
adear@alzheimers.org (ADEAR)  

**Website:** http://www.nih.gov/nia  
http://www.alzheimers.org

NIA, part of NIH, conducts and supports biomedical, social, and behavioral research on aging processes, diseases, and the special problems and needs of older people. NIA develops and disseminates publications on topics such as the biology of aging, exercise, doctor/patient communication, and menopause. The Institute produces the *Age Pages* – a series of fact sheets for consumers on a wide range of subjects including nutrition, medications, forgetfulness, sleep, driving, and long-term care. Information, publications, referrals, resource lists, and database searches on Alzheimer’s disease are available through the Institute-funded ADEAR Center.

National Institute on Alcohol Abuse and Alcoholism (NIAAA)  
National Institutes of Health (NIH)  
Bethesda, MD 20892-7003

**Phone:** 301-443-3860

**Fax:** 301-443-6077

**Email:** niaaaweb-r@exchange.nih.gov

**Website:** http://www.niaaa.nih.gov

NIAAA, part of NIH, conducts and supports research on alcoholism and alcohol abuse. Contact the NIAAA for information on genetic and behavioral aspects of alcoholism, physiologic effects of alcohol abuse, and diagnosis, treatment, and prevention of alcohol-related problems.

National Institute on Deafness and Other Communication Disorders (NIDCD)  
National Institutes of Health (NIH)  
Office of Communication and Public Liaison  
Bethesda, MD 20892-2320

**Phone:** 1-800-241-1044 (toll-free) (NIDCD Information Clearinghouse)  
301-496-7243

**TTY:** 1-800-241-1055 (toll-free) (NIDCD Information Clearinghouse)  
301-402-0252

**Fax:** 301-402-0018

**Email:** nidcd@nidcd.nih.gov

**Website:** http://www.nidcd.nih.gov

NIDCD, part of NIH, conducts and supports research on normal mechanisms as well as diseases and disorders of hearing, balance, smell, taste, voice, speech, and language. NIDCD develops and disseminates health information to the public based on scientific discovery.
<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Institute on Drug Abuse (NIDA)</td>
<td>Bethesda, MD 20892-9561</td>
<td>1-800-729-6686 (toll-free)</td>
<td>1-888-644-6432 (toll-free)</td>
<td><a href="mailto:info@nida.nih.gov">info@nida.nih.gov</a></td>
<td><a href="http://www.nida.nih.gov">http://www.nida.nih.gov</a></td>
</tr>
<tr>
<td>National Institutes of Health (NIH)</td>
<td></td>
<td>(National Clearinghouse for Alcohol and Drug Information–NCADI) 301-443-1124</td>
<td>(NIDA Infofax) 1-888-899-6432 (toll-free) (TTY NIDA Infofax) 301-443-7397</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Information and Liaison Branch</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Kidney and Urological Diseases Information Clearinghouse (NKUDIC)</td>
<td>Bethesda, MD 20892-3580</td>
<td>1-800-891-5390 (toll-free)</td>
<td>301-654-4415</td>
<td><a href="mailto:nkudic@info.niddk.nih.gov">nkudic@info.niddk.nih.gov</a></td>
<td><a href="http://www.niddk.nih.gov">http://www.niddk.nih.gov</a></td>
</tr>
<tr>
<td>National Kidney and Urological Diseases Information Clearinghouse (NKUDIC)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 Information Way</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bethesda, MD 20892-3580</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Council on Aging (NCOA)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>409 3rd Street, SW, Suite 200</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Kidney Foundation (NKF)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>30 East 33rd Street</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Kidney Foundation (NKF)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Interfaith Coalition on Aging (NICA)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Council on Aging (NCOA)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>409 3rd Street, SW, Suite 200</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Council on Aging (NCOA)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>409 3rd Street, SW, Suite 200</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Council on Aging (NCOA)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>409 3rd Street, SW, Suite 200</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

NIDA, part of NIH, conducts and supports research on the physiology of specific drug addictions, effects of abused substances, and current and potential treatments. Contact NIDA for scientific information, and patient and public education materials on drug abuse, its causes, consequences, prevention, and treatment. Spanish language resources are available.

NKUDIC, funded by NIDDK, provides referrals to specialists, resource organizations, and support groups. Publications and information on subjects such as kidney stones, prostate gland problems, urinary incontinence, and urinary tract infections are available.

NKF is a nonprofit organization providing information on the diagnosis, treatment, and prevention of kidney and urinary tract diseases. The Foundation supports research and organ donation programs. Contact the NKF for a list of local chapters that provide services, including blood and drug banks, screening programs, transportation assistance, publications, and referrals to specialists.
National Legal Support for Elderly People with Mental Disabilities Project
Judge David L. Bazelon Center for Mental Health Law
1101 15th Street, NW, Suite 1212
Washington, DC 20005-5002

Phone: 202-467-5730
TTY: 202-467-4232
Fax: 202-223-0409
Email: hn1660@handsnet.org
Website: http://www.bazelon.org

The Project focuses on legal issues of older people, training legal aid lawyers, organizing workshops, and providing information on legal issues facing older people with mental disabilities. Contact the Project for publications on disability rights for older people.

National Library Service for the Blind and Physically Handicapped (NLSBPH)
Library of Congress
Reference Section
1291 Taylor Street, NW
Washington, DC 20542

Phone: 1-800-424-8567 (toll-free)
202-707-5100
Fax: 202-707-0712
Email: nls@loc.gov
Website: http://www.loc.gov/nls/

NLSBPH, funded by the Library of Congress, is a network of regional and local libraries that provide free library services to blind and physically disabled people. Contact NLSBPH about programs such as postage-free delivery and return-mailing of audio-books and books and magazines in Braille. Specially designed Talking Books and cassette players also are lent to the public free. NLSBPH provides information on blindness and physical disabilities.

National Library of Medicine (NLM)
National Institutes of Health (NIH)
Bethesda, MD 20894

Phone: 1-888-FIND-NLM (346-3656) (toll-free)
301-496-6308
Fax: 301-496-4450
Email: custserv@nlm.nih.gov
Website: http://www.nlm.nih.gov
(MEDLINE)
http://www.nlm.nih.gov/medlineplus
(Clinical Trials database)

NLM, part of NIH, is the world's largest medical library. The collection can be consulted in the reading room or requested on interlibrary loan. NLM offers nationwide access through a National Network of Libraries of Medicine. The database, MEDLINE, is available via the worldwide web.

National Long-Term Care Ombudsman Resource Center (NLTCORC)
National Citizens' Coalition for Nursing Home Reform (NCCNHR)
1424 16th Street, NW, Suite 202
Washington, DC 20036

Phone: 202-332-2275
Fax: 202-332-2949
Email: ombudcenter@nccnhr.org

NLTCORC is operated by the NCCNHR in collaboration with the National Association of State Units on Aging. The Center supports groups under Federal mandate to identify and resolve residents’ problems at long-term care facilities. Contact the Center for information and publications on nursing home reform and adult care.
National Long-Term Care Resource Center (NLTCRC)
Division of Health Services, Research and Policy
University of Minnesota School of Public Health
Mayo Mailcode 197, Room D527
420 Delaware Street, SE
Minneapolis, MN 55455

Phone: 612-624-5171
Fax: 612-624-5434
Website: http://www.hsr.umn.edu

The Center assists State and Area Agencies on Aging and other community-based service agencies to monitor, develop, and refine community long-term care systems through legal reform. NLTCRC provides information on long-term health care, rehabilitation and acute care reform, ethics, and quality of life issues in nursing homes. A list of publications is available.

National Medical Association (NMA)
1012 10th Street, NW
Washington, DC 20001

Phone: 1-888-662-7497 (toll-free) (Automated Physician Referral)
202-347-1895
Fax: 202-842-3293
Email: rwilliams@nmanet.org
Website: http://www.nmanet.org

NMA promotes the interests of doctors and patients of African descent. NMA offers a physician referral service and the brochure Looking for Dr. Right: Guide to Choosing a Physician Using 1-888-NMA-PHY.Sidans.

National Mental Health Association (NMHA)
2001 N. Beauregard Street, 12th Floor
Alexandria, VA 22311

Phone: 1-800-969-NMHA (6642) (toll-free)
(National Mental Health Information Center)
703-684-7722
Fax: 703-684-5968
Email: infoctr@nmha.org
Website: http://www.nmha.org

The NMHA Information Center provides referrals to mental health specialists, as well as publications such as Coping with Growing Older, Answers to Your Questions About Clinical Depression.

National Multiple Sclerosis Society (NMSS)
733 3rd Avenue, 6th Floor
New York, NY 10017-3288

Phone: 1-800-FIGHT-MS (344-4867) (toll-free)
212-986-3240
Fax: 212-986-7981
Email: nat@nmss.org
Website: http://www.nmss.org

The Society is a nonprofit organization providing support and information on the diagnosis and treatment of multiple sclerosis (MS). Contact NMSS for referrals to specialists and local chapter offices. A list of free publications and films on MS is available from local chapters.
National Organization for Rare Disorders (NORD)
PO Box 8923
New Fairfield, CT 06812-8923

Phone: 1-800-999-6673 (toll-free)
203-746-6518
TTY: 203-746-6927
Fax: 203-746-6481
Email: orphan@rarediseases.org
Website: http://www.rarediseases.org

NORD is a federation of voluntary health organizations and individuals, dedicated to helping people with rare diseases and assisting the organizations that serve them. NORD is committed to the identification, treatment, and cure of rare disorders through education, advocacy, research, and service.

National Osteoporosis Foundation (NOF)
1232 22nd Street, NW
Washington, DC 20037-1292

Phone: 202-223-2226
Fax: 202-223-2237
Website: http://www.nof.org

NOF is a nonprofit, voluntary health organization dedicated to promoting lifelong bone health to reduce the widespread prevalence of osteoporosis and related fractures. NOF works to find a cure for osteoporosis through research, education, and advocacy. The Foundation provides general information on osteoporosis; its quarterly newsletter and booklets are available through membership.

National Organization for Victim Assistance (NOVA)
1757 Park Road, NW
Washington, DC 20010

Phone: 202-232-6682
(includes crisis hotline service)
Fax: 202-462-2255
Email: nova@try-nova.org
Website: http://www.try-nova.org

NOVA is a nonprofit organization dedicated to improving services to survivors of violent crimes or disasters. NOVA offers a toll-free, 24-hour crisis counseling hotline that refers victims to support services throughout the country. NOVA provides a list of publications on subjects, including older crime victims, victim assistance, and victim rights.

National Policy and Resource Center on Nutrition and Aging
Department of Dietetics and Nutrition
Florida International University (FIU)
University Park, O E200
Miami, FL 33199

Phone: 305-348-1517
Fax: 305-348-1518
Email: nutreldr@fiu.edu
Website: http://www.fiu.edu/~nutreldr

The FIU Center, funded primarily by the Administration on Aging, works to reduce malnutrition and promotes good nutritional practices among older adults nationwide. The Center provides information dissemination, training and technical assistance, and policy analysis.
National Policy and Resource Center on Women and Aging (NPRCWA)
Heller Graduate School
Brandeis University, Mail Stop 035
PO Box 9110
Waltham, MA 02254-9110

Phone: 1-800-929-1995 (toll-free)
781-736-3866
Fax: 781-736-3865
Email: natwomctr@binah.cc.brandeis.edu
Website: http://www.brandeis.edu/heller/national

NPRCWA focuses on older women’s issues and provides policy analysis, research, and assistance to the network of Administration on Aging-funded State and Area Agencies on Aging. The Center provides information and publications on women’s health, caregiving, income security, and housing as well as prevention of crime and violence toward older women.

NationalPsoriasisFoundation (NPF)
6600 SW 92nd Avenue, Suite 300
Portland, OR 97223-7195

Phone: 1-800-723-9166 (toll-free)
503-244-7404
Fax: 503-245-0626
Email: getinfo@npfusa.org
Website: http://www.psoriasis.org

NPF is a nonprofit organization providing free information on psoriasis and psoriatic arthritis research and treatment. NPF provides directories of specialists and products, opportunities to volunteer for research projects, links to support groups, and educational newsletters and booklets.

NationalPreventionInformation Network (NPIN)
Centers for Disease Control and Prevention (CDC)
Public Health Service
PO Box 6003
Rockville, MD 20849-6003

Phone: 1-800-458-5231 (toll-free)
301-562-1098
TTY: 1-800-243-7012 (toll-free)
Fax: 1-888-282-7681 (toll-free)
301-562-1050
Email: info@cdcnpin.org
Website: http://www.cdcnpin.org

NPIN, sponsored by the CDC, is a national reference, referral, and distribution service for information on HIV/AIDS, other sexually transmitted diseases, and tuberculosis.

NationalRehabilitationInformation Center (NARIC)
1010 Wayne Avenue, Suite 800
Silver Spring, MD 20910-5633

Phone: 1-800-346-2742 (toll-free)
301-562-2400
Fax: 301-562-2401
Email: naricinfo@kra.com
Website: http://www.naric.com

NARIC, funded by the Department of Education, provides information on rehabilitation of people with physical or mental disabilities. Contact NARIC for database searches on all types of physical and mental disabilities, as well as referrals to local and national facilities and organizations. All of NARIC’s database information is available online, free.
NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, racism, and other forms of workplace discrimination. Single copies of publications, such as Work and Elder Care and Hiring Someone to Work in Your Home, are available free.

NRIC, funded by the WB, provides information on issues of concern to working women, their families, and employers. Contact NRIC for facts on programs such as the Fair Pay Clearinghouse, which provides updates on efforts to identify and eliminate sexism, ageism, raci
National Rural Health Association (NRHA)
One West Armour Boulevard, Suite 203
Kansas City, MO 64111

Phone: 816-756-3140
Fax: 816-756-3144
Website: http://www.nrharural.org

NRHA is a nonprofit, professional organization targeting the health care problems unique to rural areas and serving as a liaison between rural health care providers and older people. Contact NRHA for information on health care delivery to rural providers and for its quarterly Journal of Rural Health.

National Self-Help Clearinghouse (NSHC)
365 Fifth Avenue, Suite 3300
New York, NY 10016-4309

Phone: 212-817-1822
Fax: 212-817-2990
Email: info@selfhelpweb.org
Website: http://www.selfhelpweb.org

NSHC collects and distributes information about support and self-help groups nationwide. Contact NSHC for publications or referrals to self-help groups, helping networks, and support systems.

National Senior Citizens Education and Research Center (NSCERC)
8403 Colesville Road, Suite 1200
Silver Spring, MD 20910

Phone: 301-578-8900
Fax: 301-578-8947
Website: http://www.nscerc.org

NSCERC is a nonprofit organization providing employment opportunities, conducting research programs and workshops, and publishing its research findings.

National Senior Citizens Law Center (NSCLC)
1101 14th Street, NW, Suite 400
Washington, DC 20005

Phone: 202-289-6976
Fax: 202-289-7224
Email: nsclc@nsclc.org
Website: http://www.nsclc.org

NSCLC offers assistance to Legal Aid Offices and private lawyers working on behalf of low-income older and disabled people. The Center does not accept individual clients but acts as a clearinghouse of information on legal problems such as age discrimination, Social Security, pension plans, Medicaid, Medicare, nursing homes, and protective services.

National Senior Games Association (NSGA)
P.O. Box 82059
Baton Rouge, LA 70884-2059

Phone: 225-766-6800
Fax: 225-766-9115
Website: http://www.nationalseniorgames.org

NSGA is a nonprofit organization promoting healthy lifestyles for older people through education, fitness, and sports. Its website announces Association events and activities and offers videotapes of group activities.

Did You Know?

Lots of health information on the web is available from websites that have paid advertising and/or shopping options. One way to make sure you aren’t being sold “a bill of goods” is to check whether the editorial content of a website is separated from advertisements or shopping zones.
## National Sleep Foundation (NSF)
1522 K Street, NW, Suite 500  
Washington, DC 20005  

**Phone:** 202-347-3471  
**Fax:** 202-347-3472  
**Email:** nsf@sleepfoundation.org  
**Website:** [http://www.sleepfoundation.org](http://www.sleepfoundation.org)

NSF is a nonprofit organization providing services and information about sleep disorders. Contact the Foundation for a list of accredited sleep centers and local specialists. A variety of NSF publications on sleep, sleep disorders, and related topics are available.

## National Stroke Association (NSA)
9707 East Easter Lane  
Englewood, CO 80112-3747  

**Phone:** 1-800-STROKES (787-6537) (toll-free)  
**Fax:** 303-649-1328  
**Website:** [http://www.stroke.org](http://www.stroke.org)

The Association provides information about stroke prevention, acute treatment, recovery, and rehabilitation to the public. NSA offers referrals to support groups, care centers, and local resources for stroke survivors, caregivers, and family members.

## National STD and AIDS Hotlines  
Centers for Disease Control and Prevention (CDC)  
Public Health Service  
1600 Clifton Road  
Atlanta, GA 30333  

**Phone:** 1-800-342-AIDS (2437) (toll-free)  
(English)  
1-800-227-8922 (toll-free) (English)  
1-800-344-SIDA (7432) (toll-free)  
(Spanish)  
**TTY:** 1-880-243-7889 (toll-free)  
**Email:** hivnet@ashastd.org  
**Website:** [http://www.ashastd.org](http://www.ashastd.org)

The Hotlines offer information, referrals, and free publications about prevention, risks, and treatment of sexually transmitted diseases.

## National Urban League  
120 Wall Street, 8th Floor  
New York, NY 10005  

**Phone:** 212-558-5300  
**Fax:** 212-344-5332  
**Website:** [http://www.nul.org](http://www.nul.org)

The Urban League is a nonprofit, community service organization helping older African Americans through advocacy and service programs which include health awareness, nutrition, housing, and intergenerational activities. Contact the League for information about its Seniors in Community Service Program, which provides training and part-time employment to low-income, older people. The Health Promotion Project helps local groups plan and carry out disease prevention activities in communities nationwide. Newsletters and bulletins are available.
National Women’s Health Information Center (NWHIC)

Phone: 1-800-994-WOMAN (96626) (toll-free)
TTY: 1-888-220-5446 (toll-free)
Email: 4woman@soza.com
Website: http://www4woman.gov

NWHIC, part of the Federal Government, is an information referral center for women. Spanish language resources are available.

National Women’s Health Network (NWHN)
514 10th Street, NW, Suite 400
Washington, DC 20004

Phone: 202-347-1140
Fax: 202-347-1168
Website: http://www.womenshealthnetwork.org

NWHN works to ensure that women have access to quality, affordable health care and lobbies for increased governmental support for women’s health care. Contact NWHN for publications on women’s health issues.

Native Elder Health Care Resource Center (NEHCRC)
University of Colorado Health Sciences Center
Campus Box A011-13
4455 East 12 Avenue
Denver, CO 80220

Phone: 303-315-9228
Fax: 303-315-9579
Email: dawn.wright@uchsc.edu
Website: http://www.uchsc.edu/ai/nehcrc

NEHCRC promotes the health of older Native people, including Alaska Natives and Native Hawaiians by increasing cultural competence among health care professionals. The Center focuses on four target areas: determining health status, improving medical standards, increasing access to care, and mobilizing community resources. Contact NEHCRC for information on its programs and publications.

NIH Osteoporosis and Related Bone Diseases National Resource Center (NIH-ORBD-NRC)
1232 22nd Street, NW
Washington, DC 20037-1292

Phone: 1-800-624-BONE (2663) (toll-free)
202-223-0344
TTY: 202-466-4315
Fax: 202-293-2356
Email: orbdnrc@nof.org
Website: http://www.osteo.org

The Resource Center provides patients, health professionals, and the public with resources and information on osteoporosis, Paget’s disease of the bone, osteogenesis imperfecta, and other metabolic bone diseases. The Center is supported by the National Institute of Arthritis and Musculoskeletal and Skin Diseases and six other Institutes and Offices.

North American Menopause Society (NAMS)
PO Box 94527
Cleveland, OH 44101

Phone: 440-442-7550
Fax: 440-442-2660
Email: info@menopause.org
Website: http://www.menopause.org

NAMS is a nonprofit multidisciplinary organization promoting women’s health during midlife and beyond through an understanding of menopause. The Society supports research and serves as a resource for women and health care professionals. Spanish language resources are available.
### Office on Smoking and Health (OSH)
**Centers for Disease Control and Prevention**
**Mail Stop K-50**
**4770 Buford Highway, NE**
**Atlanta, GA 30341-3741**

**Phone:** 1-800-CDC-1311 (232-1311) (toll-free) 770-488-5705  
**Fax:** 770-488-5939  
**Email:** tobaccoinfo@cdc.gov  
**Website:** [http://www.cdc.gov/tobacco](http://www.cdc.gov/tobacco)

OSH, part of the Federal Government, develops and distributes the annual Surgeon General's Report on Smoking and Health. Contact OSH for information on tobacco and for details about the smoking and health database which is available on CD-ROM. Print publications on smoking also are available.

### Older Women’s League (OWL)
**666 11th Street, NW, Suite 700**
**Washington, DC 20001**

**Phone:** 1-800-TAKE-OWL (825-3695) (toll-free) 1-800-863-1539 (toll-free) (PowerLine) 202-783-6686 202-783-6689 (PowerLine)  
**Fax:** 202-638-2356  
**Email:** owlinfo@owl-national.org  
**Website:** [http://www.owl-national.org](http://www.owl-national.org)

OWL is a national organization advocating for the special concerns of older women. OWL helped develop the Campaign for Women's Health and the Women’s Pension Policy Consortium. Contact OWL’s 24-hour PowerLine for information about legal and political activity related to health care, access to housing, economic security, individual rights, and violence against women and older people. OWL newsletters are available.

### Opticians Association of America (OAA)
**7023 Little River Turnpike**
**Annandale, VA 22003**

**Phone:** 703-916-8856  
**Fax:** 703-916-7966  
**Email:** oaa@oaa.org  
**Website:** [http://www.oaa.org](http://www.oaa.org)

OAA represents the optometric industry and provides information on eye health and industry regulation. OAA sets industry standards for prescription eyeglasses, contact lenses, and low-vision aids and can give referrals to qualified opticians. Contact the OAA for publications on optometry news and information.

### Organization of Chinese Americans (OCA)
**1001 Connecticut Avenue, NW, Suite 601**
**Washington, DC 20036**

**Phone:** 202-223-5500  
**Fax:** 202-296-0540  
**Email:** oc@ocanatl.org  
**Website:** [http://www.ocanatl.org](http://www.ocanatl.org)

OCA advocates for the rights of Chinese Americans. Contact OCA for referrals to legal specialists and legislative information on age discrimination, education, and employment opportunities for Chinese Americans, as well as access to health care and Social Security. OCA also publishes a national directory of Asian and Pacific American organizations.
PF provides information and programs for consumers and medical professionals about Paget's disease of bone and other bone disorders including primary hyperparathyroidism, fibrous dysplasia, osteoporosis, breast cancer metastatic to bone, and prostate cancer metastatic to bone.

PD F is a nonprofit organization providing research funding, information, and support services to people with Parkinson's disease. Contact the Foundation for referrals. Publications are available.

PFC is a national, nonprofit organization providing advocacy, resources, and information on the reform and enhancement of care for the dying. Contact the Partnership for referrals to resources and support groups, legal assistance, and information on end-of-life issues.

PWBA, part of the Federal Government, protects the integrity of private pension, health, and other employee benefits plans. The Administration assists workers in obtaining inappropriately denied benefits. Contact PWBA for assistance with technical questions and publications on topics such as pension and health care benefits, 401(k) and cash balance plans, planning for retirement, simplified employee pensions, and retiree health benefits.

PRC's Legal Outreach Program advocates for the pension rights of workers, retirees, and their families. Contact the PRC for referrals to pension attorneys or for publications on pension law, divorce, Federal retirement plans, self-help guides on pension problems, or pension plan handbooks. Spanish language resources are available.
| President’s Council on Physical Fitness and Sports (PCPFS) | Project Aliento  
National Association for Hispanic Elderly  
(Asociación Nacional Pro Personas Mayores) |
|----------------------------------------------------------|-----------------------------------------------------------------------------|
| Hubert H. Humphrey Building, Room 738-H  
200 Independence Avenue, SW  
Washington, DC 20201                                      | 1452 West Temple Street, Suite 100  
Los Angeles, CA 90026                                           |
| Phone: 202-690-9000  
Fax: 202-690-5211  
Website: http://www.fitness.gov                     | Phone: 213-487-1922  
Fax: 213-202-5905                                               |

PCPFS is an advisory body to the President and Secretary of the Department of Health and Human Services. The Council promotes opportunities in physical activity, fitness, and sports for all Americans. Contact PCPFS for information on physical activity/fitness, nutrition, health, and Council programs. Publications on physical education and health are available on the website.

<table>
<thead>
<tr>
<th>Prevent Blindness America (PBA)</th>
<th>Pulmonary Fibrosis Foundation (PFF)</th>
</tr>
</thead>
</table>
| 500 East Remington Road  
Schaumburg, IL 60173             | 1075 Santa Fe Drive  
Denver, Colorado 80204            |
| Phone: 1-800-331-2020 (toll-free)  
847-843-2020                       | Phone: 720-932-7850  
Fax: 303-825-5078  
Email: breathe@pulmonaryfibrosis.org  
Website: http://www.pulmonaryfibrosis.org |

PBA sponsors community services and public education about eye care, safety, and the diagnosis, treatment, and prevention of eye diseases. Local chapters offer community services, including vision screenings and self-help groups for those with glaucoma. Contact PBA for information and a list of publications.

PFF is a private, nonprofit organization providing assistance, resources, and information on pulmonary fibrosis and its related illnesses. Contact PFF for information on the diagnosis and treatment of PF and idiopathic pulmonary fibrosis, as well as referrals to specialists, resources, and support groups. Publications are available.
Restless Legs Syndrome Foundation
819 Second Street, SW
Rochester, MN 55902

Phone: 507-287-6465
Fax: 507-287-6312
Email: RLSFoundation@rls.org
Website: http://www.rls.org/foundation

The Foundation is a nonprofit agency that provides information about restless legs syndrome. It develops support groups and seeks to find better treatments and a definitive cure.

Robert Wood Johnson Foundation (RWJF)
Route 1 College Road
Princeton, NJ 08543

Phone: 609-452-8701
Fax: 609-987-8845
Email: mail@rwjf.org
Website: http://www.rwjf.org

The RWJ Foundation is a private, philanthropic organization that supports basic health services and pursues improved services for people with chronic illnesses, prevention of substance abuse, and control of health care costs. Publications about the Foundation’s programs on health care issues are available.

Self Help for Hard of Hearing
People, Inc. (SHHH)
7910 Woodmont Avenue, Suite 1200
Bethesda, MD 20814

Phone: 301-657-2248
Fax: 301-913-9413
Email: national@shhh.org
Website: http://www.shhh.org

SHHH provides information and services for people who are hard of hearing, including assistance on education, legal issues, and self-help. Local SHHH chapters can provide information on community references and referrals to specialists. Contact SHHH for information on coping with hearing problems, hearing aids, and educational workshops for older people with hearing loss. A list of publications and materials is available.

Senior Job Bank
PO Box 30064
Savannah, GA 31410

Email: info@seniorjobbank.org
Website: http://www.seniorjobbank.org

Senior Job Bank is an online resource that provides free job information and resources for members. Contact the Job Bank to find listings for occasional, part-time, flexible, temporary, or full-time jobs for older people.

SeniorNet (SN)
121 Second Street, 7th Floor
San Francisco, CA 94105

Phone: 1-800-747-6848 (toll-free)
415-495-4990
Fax: 415-495-3999
Email: press@seniornet.org
Website: http://www.seniornet.org

SeniorNet is a nonprofit, educational organization that provides information and services to help older people become computer literate. Locally funded SN teaching sites offer introductory computer classes on various topics, providing older people with discounts on computer hardware, software, and publications. Members can access SN from any online computer and order publications on buying and using computers.
Simon Foundation for Continence
PO Box 835
Wilmette, IL 60091

Phone: 1-800-237-4666 (toll-free)
847-864-3913
Fax: 847-864-9758
Website: http://www.simonfoundation.org

The Simon Foundation is a nonprofit, educational organization providing information on urinary and bowel incontinence. It offers support to people with incontinence and publications on its diagnosis and treatment. A guide booklet and videotapes are available.

Social Security Administration (SSA)
Office of Public Inquiries
6401 Security Boulevard
Baltimore, MD 21235

Phone: 1-800-772-1213 (toll-free)
Fax: 410-965-0695
Website: http://www.ssa.gov

SSA, part of the Federal Government, is the agency responsible for Social Security retirement programs, survivor benefits, disability insurance, and Supplemental Security Income. Contact SSA for information and assistance with Social Security benefits as well as eligibility and disability issues. A directory is available listing the SSA offices in each state. Spanish language resources are available.

The Skin Cancer Foundation
245 Fifth Avenue
New York, NY 10016

Phone: 1-800-SKIN-490 (754-6490) (toll-free)
212-725-5176
Fax: 212-725-5751
Website: http://www.skincancer.org

The Skin Cancer Foundation is a nonprofit organization providing information on the detection and treatment of skin cancer. The Foundation’s brochures, newsletters, posters, and a new membership program give medical information and practical guidance on skin cancer. Send a self-addressed, stamped envelope for a list of publications.

Society for Neuroscience
11 Dupont Circle, NW, Suite 500
Washington, DC 20036

Phone: 202-462-6688
Fax: 202-462-1547
Email: info@sfn.org
Website: http://www.sfn.org

The Society is an organization of scientists and physicians interested in the brain, spinal cord, and peripheral nervous system. Members seek to advance an understanding of the nervous system by encouraging research, promoting education in the neurosciences, and informing the public about the results of research. Contact the Society for the fact sheet series called Brain Briefings, short newsletters explaining how basic neuroscience research leads to clinical applications.
SPRY Foundation
10 G Street, N.E., Suite 600
Washington, DC 20002
Phone: 202-216-0401
Fax: 202-216-0779
Email: info@spry.org
Website: http://www.spry.org

SPRY—Setting Priorities for Retirement Years—is a nonprofit foundation that develops research and education programs to help older adults plan for a healthy and financially secure future. The website links consumers to national resources.

Substance Abuse and Mental Health Services Administration (SAMSHA)
Department of Health and Human Services
5600 Fishers Lane
Rockville, MD 20857
Phone: 1-800-729-6686 (toll-free)
TTY: 1-800-487-4889 (toll-free)
Fax: 301-468-7394
Email: info@samhsa.gov
Website: http://www.samhsa.gov

SAMHSA, part of the Federal Government, is responsible for improving the quality and availability of prevention, treatment, and rehabilitation services in order to reduce the illness, death, disability, and cost resulting from substance abuse and mental illness. Spanish language resources are available from NCADI.

United Seniors Health Council (USHC)
409 3rd Street, NW, Suite 200
Washington, DC 20024
Phone: 1-800-637-2604 (toll-free)
(orders only)
202-479-6973
Fax: 202-479-6660
Email: info@unitedseniorshealth.org
Website: www.unitedseniorshealth.org

USHC is a nonprofit organization dedicated to helping older consumers, caregivers, and professionals. The Council produces publications on topics such as financial planning, managed care, and long-term care insurance. The Council pioneered a Health Insurance Counseling Program, which helps consumers understand their many insurance options. Its Eldergames program is a comprehensive series of materials designed to stimulate the imagination and memories of older people.

United Way of America
701 North Fairfax Street
Alexandria, VA 22314-2045
Phone: 1-800-892-2757 (toll-free)
(orders only)
703-836-7100
Fax: 703-683-7813
Website: http://www.unitedway.org

United Way is a philanthropic organization providing support for community programs. Contact the United Way to find local chapters linking people with resources such as dental and health services for low-income people or to volunteer for service programs in the community.
Vestibular Disorders Association (VEDA)
PO Box 4467
Portland, OR 97208-4467

Phone: 1-800-837-8428 (toll-free)
503-229-7705
Fax: 503-229-8064
Email: veda@vestibular.org
Website: http://www.vestibular.org

VEDA is a nonprofit organization providing information and support for people with disorders such as Meniere's disease, BPPV, and labyrinthitis. The Association provides lists of clinics and vestibular specialists and offers information on disorders of the inner ear and management and diagnosis of dizzy spells. Publications are available on recent advances, rehabilitation, and support therapy.

Visiting Nurse Associations of America (VNAA)
11 Beacon Street, Suite 910
Boston, MA 02108

Phone: 1-888-866-8773 (toll-free)
617-523-4042
Fax: 617-227-4843
Email: vnaa@vnaa.org
Website: http://www.vnaa.org

VNAA is an association of nonprofit, community-based home health care providers. Visiting nurses offer quality in-home medical care including physical, speech, and occupational therapy; social services; and nutritional counseling. Local agencies operate adult day-care centers, wellness clinics, hospices, and meals-on-wheels programs. A fact sheet and caregiver’s handbook are available.

Volunteers of America
1660 Duke Street
Alexandria, VA 22314

Phone: 1-800-899-0089 (toll-free)
703-341-5000
Fax: 703-341-7000
Website: http://www.VolunteersofAmerica.org

Volunteers of America is a national, nonprofit, spiritually-based organization providing local human service programs and opportunities for individual community involvement. Specific programs include housing, assisted living, meals-on-wheels, transportation, and health care services.

Well Spouse Foundation (WSF)
30 East 40th Street
New York, NY 10016

Phone: 1-800-838-0879 (toll-free)
212-685-8815
Fax: 212-685-8676
Email: wellspouse@aol.com
Website: http://www.wellspouse.org

WSF is a nonprofit association of spousal caregivers. It offers support to the wives, husbands, and partners of chronically ill or disabled people. The Foundation has lists of support groups nationwide and sponsors recreational respite opportunities.

Did You Know?

There is no single correct way to search for information on the Internet. The only meaningful measure of success is if you get the results you desire. It’s a good idea to try to use multiple search services to increase the likelihood of your results being complete.
YMCA is a membership organization providing physical fitness and health programs. Local YMCA nationwide design Active Older Adult programs to meet the needs of older members, provide volunteer opportunities for senior citizens, and offer intergenerational programs.

YWCA is a membership organization providing health, fitness, and community services for women. Educational workshops, recreational activities, and counseling services are available. ENCORE programs for women after breast cancer surgery combine group discussion with exercise to promote recovery. Informational brochures are available.
Appendix A: State Agencies on Aging
Appendix A: State Agencies on Aging

**ALABAMA**

Alabama Department of Senior Services  
RSA Plaza, Suite 470  
770 Washington Avenue  
Montgomery, AL 36130 - 1851  
(334) 242-5743  
FAX: (334) 242 5594  
http://www.adss.state.al.us/

**ALASKA**

Alaska Commission on Aging  
Division of Senior Services  
Department of Administration  
PO Box 110209  
Juneau, AK 99811-0209  
(907) 465-3250  
FAX: (907) 465-4716  
http://www.adss.state.al.us/

**AMERICAN SAMOA**

Territorial Administration on Aging  
Government of American Samoa  
Pago Pago, American Samoa 96799  
011-684-633-2207  
FAX: 011-684-633-2533 or 633-7723

**ARIZONA**

Aging and Adult Administration  
Department of Economic Security  
1789 West Jefferson Street - #950A  
Phoenix, AZ 85007  
(602) 542-4446  
FAX: (602) 542-6575  
http://www.de.state.az.us/ links/ aaa/ page1.html

**ARKANSAS**

Division Aging and Adult Services  
Arkansas Department of Human Services  
PO Box 1437, Slot 1412  
1417 Donaghey Plaza  
South Little Rock, AR 72203 - 1437  
(501) 682-2441  
FAX: (501) 682-8155  
http://www.state.ar.us/ dhs/ aging/

**CALIFORNIA**

California Department of Aging  
1600 K Street  
Sacramento, CA 95814  
(916) 322-5290  
FAX: (916) 324-1903  
http://www.aging.state.ca.us/

**COLORADO**

Aging and Adult Services  
Colorado Department of Human Services  
1575 Sherman Street, Ground Floor  
Denver, CO 80203  
(303) 866-2800  
FAX: (303) 866-2696  
http://www.cdhs.state.co.us/ oss/ aas/ index1.html

**CONNECTICUT**

Division of Elderly Services  
25 Sigourney Street, 10th Floor  
Hartford, CT 06106-5033  
(860) 424-5298  
FAX: (860) 424-4966  
http://www.dss.state.ct.us/
DELAWARE
Delaware Division of Services for Aging and Adults with Physical Disabilities
Department of Health and Social Services
1901 North DuPont Highway
New Castle, DE 19720
(302) 577-4791
FAX: (302) 577-4793
http://www.dsaapd.com/index.htm

DISTRICT OF COLUMBIA
District of Columbia Office on Aging
One Judiciary Square - 9th Floor
441 Fourth Street, NW
Washington, DC 20001
(202) 724-5622
FAX: (202) 724-4979
http://www.ci.washington.dc.us/aging/ aghome.htm

FLORIDA
Department of Elder Affairs
Building B - Suite 152
4040 Esplanade Way
Tallahassee, FL 32399-7000
(850) 414-2000
FAX: (850) 414-2004
http://www.elderaffairs.state.fl.us/

GEORGIA
Division of Aging Services
Department of Human Resources
2 Peachtree Street NE, 36th Floor
Atlanta, GA 30303 - 3176
(404) 657-5258
FAX: (404) 657-5285
http://www.state.ga.us/DHHR/aging.html

GUAM
Division of Senior Citizens
Department of Public Health & Social Services
PO Box 2816
Agana, Guam 96910
011-671-475-0263
FAX: 671-477-2930

HAWAII
Hawaii Executive Office on Aging
250 South Hotel Street, Suite 109
Honolulu, HI 96813 - 2831
(808) 586-0100
FAX (808) 586-0185
http://www.hawaii.gov/health/ eoa/

IDAHO
Idaho Commission on Aging
PO Box 83720
Boise, ID 83720-0007
(208) 334-3833
FAX: (208) 334-3033
http://www.idahoaging.com/

ILLINOIS
Illinois Department on Aging
421 East Capitol Avenue, Suite 100
Springfield, IL 62701-1789
(217) 785-2870
Chicago Office: (312) 814-2916
FAX: (217) 785-4477
http://www.state.il.us/aging/
INDIANA
Bureau of Aging and In-Home Services
Division of Disability, Aging and Rehabilitative Services
Family and Social Services Administration
402 W. Washington Street, #W454
PO Box 7083
Indianapolis, IN 46207-7083
(317) 232-7020
FAX: (317) 232-7867
http://www.state.in.us/fssa/elderly/index.html

IOWA
Iowa Department of Elder Affairs
Clemens Building, 3rd Floor
200 Tenth Street
Des Moines, IA 50309-3609
(515) 242-3333
FAX: (515) 242-3300
http://www.state.ia.us/elderaffairs/

KANSAS
Department on Aging
New England Building
503 S. Kansas Avenue
Topeka, KS 66603-3404
(785) 296-4986
FAX: 785-296-0256
http://www.k4s.org/kdoa

KENTUCKY
Office of Aging Services
Cabinet for Families and Children
Commonwealth of Kentucky
275 East Main Street
Frankfort, KY 40621
(502) 564-6930
FAX: (502) 564-4595
http://chs.state.ky.us/aging/

LOUISIANA
Governor's Office of Elderly Affairs
PO Box 80374
Baton Rouge, LA 70898 - 0374
(225) 342-7100
FAX: (225) 342-7133
http://www.gov.state.la.us/ departments/elderly.htm

MAINE
Bureau of Elder and Adult Services
Department of Human Services
35 Anthony Avenue
Augusta, ME 04333
(207) 624-5335
FAX: 624-5361
http://www.state.me.us/dhs/beas

MARYLAND
Maryland Department of Aging
State Office Building, Room 1007
301 West Preston Street
Baltimore, MD 21201-2374
(410) 767-1100
FAX: (410) 333-7943
http://www.mdoa.state.md.us/

MASSACHUSETTS
Massachusetts Executive Office of Elder Affairs
One Ashburton Place, 5th Floor
Boston, MA 02108
(617) 727-7750
FAX: (617) 727-9368
http://www.state.ma.us/elder/
MICHIGAN
Michigan Office of Services to the Aging
611 W. Ottawa, N. Ottawa Tower, 3rd Floor
PO Box 30676
Lansing, MI 48909
(517) 373-8230
FAX: (517) 373-4092
http://www.mdch.state.mi.us/mass/masshome.html

MINNESOTA
Minnesota Board on Aging
444 Lafayette Road
St. Paul, MN 55155-3843
(651) 296-2770
TTY: (800) 627-3529
FAX: (651) 297-7855
http://www.mnaging.org/

MISSISSIPPI
Division of Aging and Adult Services
750 N. State Street
Jackson, MS 39202
(601) 359-4925
FAX: (601) 359-4370
http://www.mdhs.state.ms.us/aas.html

MONTANA
Senior and Long Term Care Division
Department of Public Health & Human Services
PO Box 4210
111 Sanders, Room 211
Helena, MT 59620
(406) 444-4077
FAX: (406) 444-7743
http://www.dphhs.state.mt.us/sltc

NEBRASKA
Division on Aging
Department of Health and Human Services
PO Box 95044
1343 M Street
Lincoln, NE 68509-5044
(402) 471-2307
FAX: (402) 471-4619
http://www.hhs.state.ne.us/ags/agsindex.htm

NEVADA
Nevada Division for Aging Services
Department of Human Resources
State Mail Room Complex
3416 Goni Road, Building D-132
Carson City, NV 89706
(775) 687-4210
FAX: (775) 687-4264
http://www.state.nv.us/hr/aging/

NEW HAMPSHIRE
Division of Elderly and Adult Services
State Office Park South
129 Pleasant Street, Brown Building #1
Concord, NH 03301
(603) 271-4680
FAX: (603) 271-4643
http://www.dhhs.state.nh.us/
NEW JERSEY
New Jersey Division of Senior Affairs
Department of Health and Senior Services
PO Box 807
Trenton, New Jersey 08625-0807
(609) 943-3436
1-800-792-8820
FAX: (609) 588-3317
http://www.state.nj.us/health/senior/sraffair.htm

NEW MEXICO
State Agency on Aging
La Villa Rivera Building
228 East Palace Avenue Ground Floor
Santa Fe, NM 87501
(505) 827-7640
FAX: (505) 827-7649
http://www.nmaging.state.nm.us/

NEW YORK
New York State Office for the Aging
2 Empire State Plaza
Albany, NY 12223-1251
1-800-342-9871
(518) 474-5731
FAX: (518) 474-0608
http://aging.state.ny.us/nysofa/

NORTH CAROLINA
Division of Aging
Department of Health and Human Services
2101 Mail Service Center
Raleigh, NC 27699-2101
(919) 733-3983
FAX: (919) 733-0443
http://www.state.nc.us/DHR/DOA/home.htm

NORTH DAKOTA
Aging Services Division
Department of Human Services
600 South 2nd Street, Suite 1C
Bismarck, ND 58504
(701) 328-8910
1-800-451-8693
TDD (701) 328-8968
FAX: (701) 328-8989
http://lnotes.state.nd.us/dhs/dhsweb.nsf/ServicePages/AgingServices

NORTH MARIANA ISLANDS
CNMI Office on Aging
PO Box 2178
Commonwealth of the Northern Mariana Islands
Saipan, MP 96950
(670) 233-1320/1321
FAX: (670) 233-1327/0369

OHIO
Ohio Department of Aging
50 West Broad Street - 9th Floor
Columbus, OH 43215-5928
(614) 466-5500
FAX: (614) 466-5741
http://www.state.oh.us/age/

OKLAHOMA
Aging Services Division
Department of Human Services
PO Box 25352
312 NE 28th Street
Oklahoma City, OK 73125
(405) 521-2281
FAX: (405) 521-2086
http://www.okdhs.org/aging
OREGON
Senior and Disabled Services Division
500 Summer Street, NE, 3rd Floor
Salem, OR 97301-1073
(503) 945-5811
FAX: (503) 373-7823
http://www.sdsd.hr.state.or.us/

PENNSYLVANIA
Pennsylvania Department of Aging
Commonwealth of Pennsylvania
Forum Place
555 Walnut Street, 5th floor
Harrisburg, PA 17101-1919
(717) 783-1550
FAX: (717) 772-3382
http://www.aging.state.pa.us/

PUERTO RICO
Governor's Office of Elderly Affairs
Commonwealth of Puerto Rico
Call Box 50063
Old San Juan Station, PR 00902
(787) 721-5710
(787) 721-4560
(787) 721-6121
FAX: (787) 721-6510

RHODE ISLAND
Department of Elderly Affairs
160 Pine Street
Providence, RI 02903-3708
(401) 222-2858
FAX: (401) 222-2130
http://www.state.ri.us/manual/data/queries/stdepartment_idc?id=23

SOUTH CAROLINA
Office of Senior and Long Term Care Services
Department of Health and Human Services
PO Box 8206
Columbia, SC 29202-8206
(803) 898-2501
FAX: (803) 898-4515
http://www.dhhs.state.sc.us/

SOUTH DAKOTA
Office of Adult Services and Aging
Richard F. Kneip Building
700 Governors Drive
Pierre, SD 57501-2291
(605) 773-3656
FAX: (605) 773-6834
http://www.state.sd.us/social/ASA/index.htm

TENNESSEE
Commission on Aging
Andrew Jackson Building, 9th floor
500 Deaderick Street
Nashville, Tennessee 37243-0860
(615) 741-2056
FAX: (615) 741-3309
http://www.state.tn.us/comaging/

TEXAS
Texas Department on Aging
4900 North Lamar, 4th Floor
Austin, TX 78751 - 2316
(512) 424-6840
FAX: (512) 424-6890
http://www.texas.gov/agency/340.html
UTAH
Division of Aging & Adult Services
Box 45500
120 North 200 West
Salt Lake City, UT 84145-0500
(801) 538-3910
FAX: (801) 538-4395
http://www.hsdaas.state.ut.us/SrvAge.htm

VERMONT
Vermont Department of Aging and Disabilities
Waterbury Complex
103 South Main Street
Waterbury, VT 05671 - 2301
(802) 241-2400
FAX: (802) 241-2325
http://www.dad.state.vt.us/

VIRGINIA
Virginia Department for the Aging
1600 Forest Avenue, Suite 102
Richmond, VA 23229
(804) 662-9333
FAX: (804) 662-9354
http://www.aging.state.va.us/

VIRGIN ISLANDS
Virgin Islands Department of Human Services
Knud Hansen Complex, Building A
1303 Hospital Ground
Charlotte Amalie, VI 00802
(340) 774-0930
FAX: (340) 774-3466

WASHINGTON
Aging and Adult Services Administration
Department of Social & Health Services
PO Box 45050
Olympia, WA 98504-5050
(360) 725-2310
In-state only: 1-800-422-3263
FAX: (360) 438-8633
http://www.aasa.dshs.wa.gov/

WEST VIRGINIA
West Virginia Bureau of Senior Services
Holly Grove - Building 10
1900 Kanawha Boulevard East
Charleston, WV 25305
(304) 558-3317
FAX: (304) 558-5699
http://www.state.wv.us/seniorservices/

WISCONSIN
Bureau of Aging and Long Term Care Resources
Department of Health and Family Services
1 West Wilson Street, Room 450
Madison, WI 53707-7850
(608) 266-2536
FAX: (608) 267-3203
http://www.dhfs.state.wi.us/Aging/

WYOMING
Division on Aging
Wyoming Department of Health
6101 Yellowstone Road, Suite 259B
Cheyenne, WY 82002-0710
(307) 777-7986
FAX: (307) 777-5340
http://wdhfs.state.wy.us/aging/index.html
Appendix B: State Long-Term Care Ombudsman Programs
### Appendix B: State Long-Term Care Ombudsman Programs

<table>
<thead>
<tr>
<th>State</th>
<th>Address Details</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ALABAMA</strong></td>
<td>State Long-Term Care Ombudsman Commission on Aging</td>
<td>RSA Plaza, Suite 470</td>
</tr>
<tr>
<td></td>
<td>770 Washington Avenue</td>
<td>Montgomery, AL 36130</td>
</tr>
<tr>
<td></td>
<td>(334) 242-5743</td>
<td>FAX: (334) 242-3862</td>
</tr>
<tr>
<td><strong>ALASKA</strong></td>
<td>State Long-Term Care Ombudsman Older Alaskans Commission</td>
<td>3601 C Street, Suite 260</td>
</tr>
<tr>
<td></td>
<td>Anchorage, AK 99503-5209</td>
<td>(907) 334-4480</td>
</tr>
<tr>
<td></td>
<td>FAX: (907) 334-4486</td>
<td></td>
</tr>
<tr>
<td><strong>ARKANSAS</strong></td>
<td>State Long-Term Care Ombudsman Arkansas Division of Aging &amp; Adult Services</td>
<td>PO Box 1437, Slot 1412</td>
</tr>
<tr>
<td></td>
<td>Little Rock, AR 72201-1437</td>
<td>(501) 682-2441</td>
</tr>
<tr>
<td></td>
<td>FAX: (501) 682-8155</td>
<td></td>
</tr>
<tr>
<td><strong>ARIZONA</strong></td>
<td>State Long-Term Care Ombudsman Aging and Adult Administration Department of Economic Security</td>
<td>1789 West Jefferson - 950A</td>
</tr>
<tr>
<td></td>
<td>Phoenix, AZ 85007</td>
<td>(602) 542-4446</td>
</tr>
<tr>
<td></td>
<td>FAX: (602) 542-6575</td>
<td></td>
</tr>
<tr>
<td><strong>CALIFORNIA</strong></td>
<td>State Long-Term Care Ombudsman Department of Aging</td>
<td>1600 K Street</td>
</tr>
<tr>
<td></td>
<td>Sacramento, CA 95814</td>
<td>(916) 324-3968</td>
</tr>
<tr>
<td></td>
<td>FAX: (916) 323-7299</td>
<td></td>
</tr>
<tr>
<td><strong>COLORADO</strong></td>
<td>State Long-Term Ombudsman The Legal Center</td>
<td>455 Sherman Street, Suite 130</td>
</tr>
<tr>
<td></td>
<td>Denver, CO 80203</td>
<td>(303) 722-0300 ext. 217</td>
</tr>
<tr>
<td></td>
<td>FAX: (303) 722-0720</td>
<td></td>
</tr>
<tr>
<td><strong>CONNECTICUT</strong></td>
<td>State Long-Term Care Ombudsman Department on Aging</td>
<td>25 Sigourney Street - 10th Floor</td>
</tr>
<tr>
<td></td>
<td>Hartford, CT 06106-5033</td>
<td>(860) 424-5200 ext. 5221</td>
</tr>
<tr>
<td></td>
<td>FAX: (860) 424-4966</td>
<td></td>
</tr>
<tr>
<td><strong>DELAWARE</strong></td>
<td>State Long-Term Care Ombudsman Delaware Services for Aging and Adults</td>
<td>1901 North Dupont Highway</td>
</tr>
<tr>
<td></td>
<td>New Castle, DE 19702</td>
<td>(302) 577-4791</td>
</tr>
<tr>
<td></td>
<td>FAX: (302) 577-4793</td>
<td></td>
</tr>
</tbody>
</table>
DISTRICT OF COLUMBIA

Long-Term Care Ombudman
AARP - Legal Counsel for the Elderly
601 E Street, NW, 4th Floor, Building A
Washington, D.C. 20049
(202) 434-2140
FAX: (202) 434-6595

FLORIDA

Florida State Long-Term Care Ombudsman Council
Holland Building, Rm. 270
600 South Calhoun Street
Tallahassee, FL 32301
1-888-831-0404
FAX: (850) 488-5657

GEORGIA

State Long-Term Care Ombudsman
Division of Aging Services
2 Peachtree Street NW, 36th Floor
Suite 36-385
Atlanta, GA 30303-3176
(888) 454-5826
FAX: (404) 463-8384

HAWAII

State Long-Term Care Ombudsman
Executive Office on Aging
Office of the Governor
250 South Hotel Street, Suite 107
Honolulu, HI 96813-2831
(808) 586-0100
FAX: (808) 586-0185

IDAHO

State Long-Term Care Ombudsman
Commission on Aging
PO Box 83720
3380 American Terrace, Suite 1
Boise, ID 83720-0007
1-877-471-2777
FAX: (208) 334-3033

ILLINOIS

State Long-Term Care Ombudsman
Illinois Department on Aging
421 East Capitol Avenue, Suite 100
Springfield, IL 62701-1789
(217) 785-3143
FAX: (217) 524-9644

INDIANA

State Long-Term Care Ombudsman
Division of Aging & Rehabilitation Services
PO Box 7083-W454
402 W. Washington Street
Indianapolis, IN 46207-7083
1-800-545-7763
FAX: (317) 232-7867

IOWA

State Long-Term Care Ombudsman
Iowa Department of Elder Affairs
Clemens Building
200 10th Street, 3rd Floor
Des Moines, IA 50309-3609
(515) 242-3327
FAX: (515) 242-3300
KANSAS
Office of the State Long-Term Care Ombudsman
610 SW 10th Street, 2nd Floor
Topeka, KS 66612-1616
(785) 296-3017
FAX: (785) 296-3916

KENTUCKY
State Long-Term Care Ombudsman
Division of Family/Children Services
275 E Main St - 5th Fl W
Frankfort, KY 40621
1-800-372-2991
FAX: (502)-564-4595

LOUISIANA
State Long-Term Care Ombudsman
Governor's Office of Elderly Affairs
412 N. 4th Street - 3rd Floor
PO Box 80374
Baton Rouge, LA 70802
(225) 342-7100
FAX: (225) 342-7144

MAINE
Maine State Long-Term Care Ombudsman Program
1 Weston Court
PO Box 128
Augusta, ME 04332
(207) 621-1079
FAX: (207) 621-0509

MARYLAND
State Long-Term Care Ombudsman
Office on Aging
State Office Building, Room 1007
301 West Preston Street
Baltimore, MD 21201
(410) 767-1074
FAX: (410) 333-7943

MASSACHUSETTS
State Long-Term Care Ombudsman
Executive Office of Elder Affairs
1 Ashburton Place, 5th floor
Boston, MA 02108-1518
(617) 727-7750
FAX: (617) 727-9368

MICHIGAN
State Long-Term Care Ombudsman
Citizens for Better Care
4750 Woodward Avenue, Suite 410
Detroit, MI 48201-1308
(313) 832-6387
FAX: (313) 832-7407

MINNESOTA
Office of Ombudsman for Older Minnesotans
121 East Seventh Place, Suite 410
St. Paul, MN 55101
1-800-657-3591
FAX: (651) 297-5654

MISSISSIPPI
State Long-Term Care Ombudsman
Division of Aging & Adult Services
750 North State Street
Jackson, MS 39202
(601) 359-4929
FAX: (601) 359-4970

MISSOURI
State Long-Term Care Ombudsman
Division on Aging
Department of Social Services
PO Box 1337
615 Howerton Court
Jefferson City, MO 65102-1337
1-800-309-3282
FAX: (573) 751-8687
<table>
<thead>
<tr>
<th>State</th>
<th>State Long-Term Care Ombudsman</th>
<th>PO Box</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Montana</td>
<td>State Long-Term Care Ombudsman Office on Aging</td>
<td>4210, 111 Sanders</td>
<td>1-800-551-3191</td>
<td>(406) 444-7743</td>
</tr>
<tr>
<td>Nebraska</td>
<td>State Long-Term Care Ombudsman Department on Aging</td>
<td>95044</td>
<td>(402) 471-2307</td>
<td>(402) 471-4619</td>
</tr>
<tr>
<td>Nevada</td>
<td>State Long-Term Care Ombudsman Nevada Division for Aging Services</td>
<td>89502</td>
<td>(775) 688-2964</td>
<td>(775) 688-2969</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>State Long-Term Care Ombudsman Division of Elderly &amp; Adult Services</td>
<td>3857</td>
<td>(603) 271-4375</td>
<td>(603) 271-4771</td>
</tr>
<tr>
<td>New Jersey</td>
<td>State Long-Term Care Ombudsman for Institutionalized Elderly</td>
<td>807</td>
<td>(609) 943-4026</td>
<td>(609) 588-3365</td>
</tr>
<tr>
<td>New Mexico</td>
<td>State Long-Term Care Ombudsman State Agency on Aging</td>
<td>87110</td>
<td>(505) 255-0971</td>
<td>(505) 255-5602</td>
</tr>
<tr>
<td>New York</td>
<td>State Long-Term Care Ombudsman Office for the Aging</td>
<td>0001</td>
<td>(518) 474-0108</td>
<td>(518) 474-7761</td>
</tr>
<tr>
<td>North Carolina</td>
<td>State Long-Term Care Ombudsman Division of Aging</td>
<td>29531</td>
<td>(919) 733-8395</td>
<td>(919) 715-0868</td>
</tr>
<tr>
<td>North Dakota</td>
<td>State Long-Term Care Ombudsman Aging Services Division, DHHS</td>
<td>1C</td>
<td>1-800-451-8693</td>
<td>(701) 328-8989</td>
</tr>
</tbody>
</table>
OHIO
State Long-Term Care Ombudsman
Department of Aging
50 West Broad Street - 9th Floor
Columbus, OH 43215-5928
(614) 644-7922
FAX: (614) 644-5201

OKLAHOMA
State Long-Term Care Ombudsman
Aging Services Division, DHS
312 NE 28th Street - Suite 109
Oklahoma City, OK 73105
(405) 521-6734
FAX: (405) 521-2086

OREGON
Office of the Long Term Care Ombudsman
3855 Wolverine NE, Suite 6
Salem, OR 97305 - 1251
(503) 378-6533
FAX: (503) 373-0852

PENNSYLVANIA
State Long-Term Care Ombudsman
Department of Aging
555 Walnut Street, 5th Floor
PO Box 1089
Harrisburg, PA 17101
(717) 783-7247
FAX: (717) 783-3382

PUERTO RICO
State Long-Term Care Ombudsman
Governor's Office for Elder Affairs
Call Box 50063, Old San Juan Station
San Juan, Puerto Rico 00902
(787) 725-1515
FAX: (787) 721-6510

RHODE ISLAND
State Long-Term Care Ombudsman
Alliance for Better Long-Term Care
422 Post Road, Suite 204
Warwick, RI 02888
(401) 785-3340
FAX: (401) 785-3340

SOUTH CAROLINA
State Long-Term Care Ombudsman
Division on Aging
1801 Main Street
PO Box 8206
Columbia, SC 29202-8206
(803) 898-2850
FAX: (803) 898-4513

SOUTH DAKOTA
State Long-Term Care Ombudsman
Office of Adult Services & Aging
700 Governors Drive
Pierre, SD 57501-2291
(605) 773-3656
FAX: (605) 773-6834

TENNESSEE
State Long-Term Care Ombudsman
Commission on Aging
Andrew Jackson Building, 9th Floor
500 Deaderick Street
Nashville, TN 37243-0860
(615) 741-2056
FAX: (615) 741-3309
TEXAS
State Long-Term Care Ombudsman
Department on Aging
4900 North Lamar Boulevard, 4th Floor
PO Box 12786
Austin, TX 78751-2316
(512) 424-6875
FAX: (512) 424-6890

UTAH
State Long-Term Care Ombudsman
Division of Aging and Adult Services
Department Of Social Services
120 North 200 West, Room 401
Salt Lake City, Utah 84103
(801) 538-3924
FAX: (801) 538-4395

VERMONT
State Long-Term Care Ombudsman
Vermont Legal Aid, Inc.
PO Box 1367
Burlington, VT 05402
(802) 863-5620
FAX: (802) 863-STET (7838)

VIRGINIA
State Long-Term Care Ombudsman
Virginia Association of Area Agencies on Aging
530 East Main Street, Suite 428
Richmond, Virginia 23219
1-800-552-3402
FAX: (804) 644-5640

WASHINGTON
State Long-Term Care Ombudsman
South King County Multi-Services Center
1200 South 336th Street
PO Box 23699
Federal Way, WA 98093
(253) 838-6810
FAX: (253) 874-7831

WEST VIRGINIA
State Long-Term Care Ombudsman
Commission on Aging
1900 Kanawha Boulevard East
Charleston, WV 25309
(304) 558-3317
FAX: (304) 558-0004

WISCONSIN
State Long-Term Care Ombudsman
Board on Aging and Long-Term Care
214 North Hamilton Street
Madison, WI 53703-2118
1-800-815-0015
FAX: (608) 261-6570

WYOMING
State Long-Term Care Ombudsman
Wyoming Senior Citizens, Inc.
756 Gilchrist, PO Box 94
Wheatland, WY 82201
(307) 322-5553
FAX: (307) 322-3283
Index
# Index

## A

### Adult Day Care

- National Association of Activity Professionals (NAAP) ........................................ 35
- National Council on Aging, Inc. (NCOA) ............................................................. 40

### African American Health

- National Caucus and Center on Black Aged, Inc. (NCBA) ................................. 37
- National Medical Association (NMA) ................................................................. 50
- National Urban League ......................................................................................... 55

### Aging Research

- Administration on Aging (AoA) ........................................................................... 1
- Alliance for Aging Research ................................................................................ 1
- Alzheimer’s Association ....................................................................................... 2
- Alzheimer’s Disease Education and Referral (ADEAR) Center .......................... 2
- American Federation for Aging Research (AFAR) ............................................... 8
- American Geriatrics Society (AGS) .................................................................. 9
- American Society on Aging (ASA) ..................................................................... 14
- Beverly Foundation ............................................................................................. 17
- John Douglas French Alzheimer’s Foundation ................................................... 26
- Gerontological Society of America (GSA) ......................................................... 26
- National Institute on Aging (NIA) ..................................................................... 47

### AIDS

- AIDS Clinical Trials Information Service (ACTIS) ............................................. 1
- HIV/AIDS Treatment Information Service (ATIS) ............................................ 28
- National Association on HIV Over Fifty (NAHOF) .......................................... 37
- National Institute of Allergy and Infectious Diseases (NIAID) ......................... 44
- National Prevention Information Network (NPIN) ............................................ 52
- National STD and AIDS Hotlines .................................................................... 55

### Alaska Native Health

- Indian Health Service (IHS) ............................................................................... 29
- National Indian Council on Aging (NICOA) ....................................................... 44
- National Resource Center on Native American Aging (NRCNAA) ............... 53

### Alcohol Abuse

- National Council on Alcoholism and Drug Dependence (NCADD) ............... 41
- National Institute on Alcohol Abuse and Alcoholism (NIAAA) ..................... 47
- Substance Abuse and Mental Health Services Administration (SAMHSA) .... 62
# Alternative Medicine
National Center for Complementary and Alternative Medicine (NCCAM) Clearinghouse.... 38

# Alzheimer’s Disease
Alzheimer’s Association .................................................. 2
Alzheimer’s Disease Education and Referral (ADEAR) Center .......................... 2
American Academy of Neurology (AAN) .................................. 3
American Health Assistance Foundation (AHAF) .................................. 9
John Douglas French Alzheimer’s Foundation .................................. 26
National Institute of Environmental Health Sciences (NIEHS) ..................... 45
National Institute of Mental Health (NIMH) ....................................... 46
National Institute of Neurological Disorders and Stroke (NINDS) ................. 46
National Institute on Aging (NIA) ............................................... 47

# Arthritis
American Academy of Orthopaedic Surgeons (AAOS) .............................. 3
Arthritis Foundation (AF) ..................................................... 15
National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse .... 33
National Psoriasis Foundation (NPF) .......................................... 52

# Asian Pacific American Health
Japanese American Citizens League (JACL) ...................................... 30
National Asian Pacific Center on Aging (NAPCA) .................................. 33
Native Elder Health Care Resource Center (NEHRC) ............................... 56
Organization of Chinese Americans (OCA) ........................................ 57

# Assisted Living
American Association of Homes and Services for the Aging (AAHSA) ............ 5
American Health Care Association (AHCA) ....................................... 9
American Medical Directors Association (AMDA) .................................. 11
Assisted Living Foundation of America (ALFA) ..................................... 16
National Council on Aging (NCDA) ................................................ 40
National Resource Center on Supportive Housing & Home Modifications ........... 53

# Autoimmune Diseases
Lupus Foundation of America (LFA) ............................................. 31
National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse .... 33
B

Balance Disorders
American Academy of Otolaryngology–Head and Neck Surgery, Inc. (AAO) ............... 3
National Institute on Deafness and Other Communication Disorders (NIDCD) .............. 47
Vestibular Disorders Association (VEDA) .................................................. 63

Blindness
American Academy of Ophthalmology (AAO) ................................................. 3
American Council of the Blind (ACB) ............................................................ 7
American Foundation for the Blind (AFB) ....................................................... 8
American Optometric Association (AOA) ..................................................... 12
Better Vision Institute (BVI) ........................................................................... 16
Glaucoma Research Foundation (GRF) ......................................................... 27
Lighthouse National Center for Vision and Aging (LNCVA) ................................. 31
National Eye Health Education Program (NEHEP) ........................................... 42
National Library Service for the Blind and Physically Handicapped (NLSBPH) ........ 49
Prevent Blindness America (PBA) ................................................................. 59

Brain Diseases
Alzheimer's Association .................................................................................... 2
Alzheimer’s Disease Education and Referral (ADEAR) Center ............................. 2
American Academy of Neurology (AAN) .......................................................... 3
American Brain Tumor Association (ABTA) .................................................... 5
American Parkinson’s Disease Association (APDA) .......................................... 13
The Dana Alliance for Brain Initiatives ............................................................. 21
John Douglas French Alzheimer's Foundation .................................................. 26
National Institute of Neurological Disorders and Stroke (NINDS) ...................... 46
Society for Neuroscience .................................................................................. 61

C

Cancer
American Cancer Society (ACS) ...................................................................... 6
American Health Foundation (AHF) ................................................................. 10
Leukemia and Lymphoma Society, Inc. (LLS) ............................................... 31
National Cancer Institute (NCI) ...................................................................... 37
The Skin Cancer Foundation ............................................................................ 61

Caregiving
Administration on Aging (AoA) ..................................................................... 1
Alzheimer’s Association ................................................................................... 2
Beverly Foundation ......................................................................................... 17
Brookdale Center on Aging (BCOA) of Hunter College ............................................. 17
Catholic Charities USA (CCUSA) ................................................................. 18
Children of Aging Parents (CAPS) ............................................................... 19
Eldercare Locator ............................................................................................. 23
Elderweb ......................................................................................................... 24
John Douglas French Alzheimer's Foundation .................................................. 26
National Association of Professional Geriatric Care Managers (NAPGCM) .... 36
National Council on Aging, Inc. (NCOA) ......................................................... 40
National Family Caregivers Association (NFCA) ........................................... 42
National Osteoporosis Foundation (NOF) ....................................................... 51
National Resource Center: Diversity and Long-Term Care (NRCDLTC) .... 53
Well Spouse Foundation (WSF) ..................................................................... 63

Chinese American Health
Organization of Chinese Americans (OCA) ..................................................... 57

Chiropractors
American Chiropractic Association (ACA) ..................................................... 6

Clinical Trials
AIDS Clinical Trials Information Service (ACTIS) ........................................... 1
Alzheimer's Disease Education and Referral (ADEAR) Center ......................... 2
National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse .... 33
National Cancer Institute (NCI) .................................................................... 37
National Center for Complementary and Alternative Medicine (NCCAM) Clearinghouse ........ 38
National Diabetes Information Clearinghouse (NDIC) ..................................... 41
National Digestive Diseases Information Clearinghouse (NDDIC) ...................... 41
National Eye Health Education Program (NEHEP) ......................................... 42
National Heart, Lung, and Blood Institute (NHLBI) Information Center ............ 43
National Human Genome Research Institute (NHGRI) ................................... 44
National Institute of Allergy and Infectious Diseases (NIAID) ......................... 44
National Institute of Child Health and Human Development (NICHD) Information Clearinghouse ............................................................. 45
National Institute of Dental and Craniofacial Research (NIDCR) ....................... 45
National Institute of Environmental Health Sciences (NIEHS) ......................... 45
National Institute of Mental Health (NIMH) .................................................... 46
National Institute of Neurological Disorders and Stroke (NINDS) .................... 46
National Institute of Nursing Research (NINR) ................................................ 46
National Institute on Aging (NIA) .................................................................. 47
National Institute on Alcohol Abuse and Alcoholism (NIAAA) ......................... 47
National Institute on Deafness and Other Communication Disorders (NIDCD) .... 47
National Institute on Drug Abuse (NIDA) ...................................................... 48
National Kidney and Urological Diseases Information Clearinghouse (NKUDIC) .... 48
National Library of Medicine (NLM) .............................................................. 49
<table>
<thead>
<tr>
<th>Communication Disorders</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Speech-Language-Hearing Association (ASHA)</td>
<td>15</td>
</tr>
<tr>
<td>American Tinnitus Association (ATA)</td>
<td>15</td>
</tr>
<tr>
<td>Better Hearing Institute</td>
<td>16</td>
</tr>
<tr>
<td>Captioned Media Program (CMP)</td>
<td>17</td>
</tr>
<tr>
<td>International Hearing Society (IHS)</td>
<td>29</td>
</tr>
<tr>
<td>National Association of the Deaf (NAD)</td>
<td>36</td>
</tr>
<tr>
<td>National Institute on Deafness and Other Communication Disorders (NIDCD)</td>
<td>47</td>
</tr>
<tr>
<td>Self Help for Hard of Hearing People, Inc. (SHHH)</td>
<td>60</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Community-Based Care</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administration on Aging (AoA)</td>
<td>1</td>
</tr>
<tr>
<td>Beverly Foundation</td>
<td>17</td>
</tr>
<tr>
<td>Center for Advancement of State Community Services Program (CASCSP)</td>
<td>19</td>
</tr>
<tr>
<td>ElderCare Locator</td>
<td>23</td>
</tr>
<tr>
<td>Indian Health Service (IHS)</td>
<td>29</td>
</tr>
<tr>
<td>Kansas Geriatric Education Center (KS-GEC)</td>
<td>30</td>
</tr>
<tr>
<td>National Association of Area Agencies on Aging (N4A)</td>
<td>35</td>
</tr>
<tr>
<td>National Association of Community Health Centers (NACHC)</td>
<td>35</td>
</tr>
<tr>
<td>National Association of State Units on Aging (NASUA)</td>
<td>36</td>
</tr>
<tr>
<td>National Long-Term Care Resource Center (NLTCRC)</td>
<td>50</td>
</tr>
<tr>
<td>Project Aliento</td>
<td>59</td>
</tr>
<tr>
<td>Visiting Nurse Associations of America</td>
<td>63</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Community Service</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>B’nai B’rith</td>
<td>17</td>
</tr>
<tr>
<td>Corporation for National Service (CNS)</td>
<td>20</td>
</tr>
<tr>
<td>Elder Craftsmen (EC)</td>
<td>23</td>
</tr>
<tr>
<td>Gray Panthers (GP)</td>
<td>27</td>
</tr>
<tr>
<td>Green Thumb, Inc. (GT)</td>
<td>27</td>
</tr>
<tr>
<td>National Council on Aging, Inc. (NCOA)</td>
<td>40</td>
</tr>
<tr>
<td>National Urban League</td>
<td>55</td>
</tr>
<tr>
<td>United Way of America</td>
<td>62</td>
</tr>
<tr>
<td>Volunteers of America</td>
<td>63</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Computer Literacy</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generations Online</td>
<td>26</td>
</tr>
<tr>
<td>SeniorNet (SN)</td>
<td>60</td>
</tr>
</tbody>
</table>
**Consumer Information**

- Council of Better Business Bureaus (CBBB) .................................................. 21
- Federal Consumer Information Center (FCIC) .................................................. 25
- Federal Trade Commission (FTC) ................................................................. 25
- National Consumer’s League (NCL) ............................................................ 40
- National Council Against Health Fraud (NCAHF) .......................................... 40

**Counseling**

- American Association for Geriatric Psychiatry (AAGP) ............................. 4
- American Association for Marriage and Family Therapy ............................ 4
- American Counseling Association (ACA) ....................................................... 7
- American Psychiatric Association (APA) .......................................................... 14
- American Psychological Association (APA) ................................................... 14
- Catholic Charities USA (CCUSA) ................................................................. 18
- National Association of Social Workers (NASW) ............................................ 36
- National Mental Health Association (NMHA) ................................................. 50
- National Organization for Victim Assistance (NOVA) .............................. 51

**Crime**

- Clearinghouse on Abuse and Neglect for the Elderly (CANE) ................. 20
- Department of Justice (DOJ) ................................................................. 21
- National Center on Elder Abuse (NCEA) ..................................................... 38
- National Organization for Victim Assistance (NOVA) ............................ 51
- National Policy and Resource Center on Women and Aging (NPRCWA) .... 52

**D**

**Databases**

- Alzheimer’s Disease Education and Referral (ADEAR) Center .................. 2
- American Association of Retired Persons (AARP) ......................................... 5
- American Brain Tumor Association (ABTA) .................................................. 5
- Census Bureau ............................................................................................. 18
- Clearinghouse on Abuse and Neglect for the Elderly (CANE) ............. 20
- Gerontological Society of America (GSA) ..................................................... 26
- National Center for Health Statistics (NCHS) ............................................. 38
- National Diabetes Information Clearinghouse (NDIC) ............................ 41
- National Digestive Diseases Information Clearinghouse (NDDIC) .......... 41
- National Health Information Center (NHIC) ............................................... 42
- National Library of Medicine (NLM) ............................................................ 49
- National Rehabilitation Information Center (NARIC) .................................. 52
- Office on Smoking and Health (OSH) ........................................................... 57
Death & Dying
National Hospice and Palliative Care Organization (NHPCO) ................................. 43
National Hospice Foundation (NHF) ................................................................. 43
Partnership for Caring, Inc. (PFC) ................................................................. 58

Digestive Disorders
National Digestive Diseases Information Clearinghouse (NDDIC) ................. 41

Diabetes
American Diabetes Association (ADA) ............................................................ 8
National Diabetes Information Clearinghouse (NDIC) ..................................... 41

Disabilities
American Academy of Physical Medicine and Rehabilitation (AAPMR) ............... 3
American Occupational Therapy Association, Inc. (AOTA) ............................. 12
American Physical Therapy Association (APTA) .............................................. 13
Disabled American Veterans (DAV) ............................................................... 23
National Legal Support for Elderly People with Mental Disabilities Project .......... 49
National Library Service for the Blind and Physically Handicapped (NLSBPH) .................. 49
National Rehabilitation Information Center (NARIC) .................................. 52
National Resource Center: Diversity and Long-Term Care (NRCDLTC) ............... 53

Dizziness
American Academy of Otolaryngology-Head and Neck Surgery, Inc. (AAO) .......... 3
Vestibular Disorders Association (VEDA) ....................................................... 63

Drug Abuse
National Council on Alcoholism and Drug Dependence (NCADD) .................... 41
National Institute on Drug Abuse (NIDA) ....................................................... 48
Substance Abuse and Mental Health Services Administration (SAMHSA) ............... 62

E
Education
Association for Gerontology in Higher Education (AGHE) ............................... 16
B’naï B’rith .......................................................................................... 17
Elderhostel ............................................................................................. 23
Green Thumb, Inc. (GT) ............................................................................. 27
Legal Counsel for the Elderly (LCE) ............................................................. 30
National Association for Practical Nurse Education and Services (NAPNES) ............... 34
### Elder Abuse
- Clearinghouse on Abuse and Neglect for the Elderly (CANE) ........................................... 20
- Department of Justice (DOJ) .................................................................................. 21
- National Center on Elder Abuse (NCEA) ................................................................. 38
- National Organization for Victim Assistance (NOVA) ............................................. 51

### Emergency Assistance
- American Red Cross .......................................................... 14
- Catholic Charities USA (CCUSA) ................................................................. 18
- MedicAlert Foundation ............................................................................. 32

### Employment
- Department of Labor (DOL) .............................................................................. 22
- Disabled American Veterans (DAV) ................................................................. 23
- Equal Employment Opportunity Commission (EEOC) .................................. 24
- Green Thumb, Inc. (GT) .................................................................................... 27
- National Association for Hispanic Elderly (Asociación Nacional Por Personas Mayores) 34
- National Caucus and Center on Black Aged, Inc. (NCBA) ......................... 37
- National Council on Aging, Inc. (NCOA) ............................................................. 40
- National Resource and Information Center (NRIC) ........................................ 53
- National Senior Citizens Education and Research Center (NSCERC) ....... 54
- National Urban League ................................................................................. 55

### Environment
- Environmental Protection Agency (EPA) ............................................................ 24
- National Institute of Environmental Health Sciences (NIEHS) ...................... 45

### Epilepsy
- Epilepsy Foundation ..................................................................................... 24
- National Institute of Neurological Disorders and Stroke (NINDS) ............. 46

### Exercise
- American College of Sports Medicine (ACSM) .................................................. 7
- American Heart Association (AHA) .................................................................... 10
- Arthritis Foundation (AF) .................................................................................. 15
- Center for the Study of Aging/ International Association of Physical Activity, Aging and Sports (IAPAAS) ......................................................... 19
- Centers for Disease Control and Prevention .................................................. 19
- National Association for Health & Fitness (NAHF) ......................................... 33
- National Association for Human Development (NAHD) .............................. 34
- President’s Council on Physical Fitness and Sports (PCPFS) ......................... 59
- Robert Wood Johnson Foundation ................................................................. 60
- Young Men’s Christian Association (YMCA) ..................................................... 64
- Young Women’s Christian Association (YWCA) ............................................... 64
Eyes
American Academy of Ophthalmology (AAO) ............................................ 3
American Council of the Blind (ACB) ....................................................... 7
American Federation for the Blind (AFB) ................................................... 8
American Health Assistance Foundation (AHAF) ...................................... 9
American Optometric Association (AOA) ............................................... 12
Better Vision Institute (BVI) .................................................................... 16
Glaucoma Research Foundation (GRF) .................................................... 27
Lighthouse National Center for Vision and Aging (LNCVA) .................... 31
National Eye Health Education Program (NEHEP) .................................. 42
National Library Service for the Blind and Physically Handicapped (NLSBPH) .................. 49
Opticians Association of America (OAA) ................................................. 57
Prevent Blindness America (PBA) ............................................................. 59

Financial Information & Assistance
American Academy of Ophthalmology (AAO) ............................................ 3
American Bar Association ...................................................................... 5
American Cancer Society (ACS) ............................................................ 6
American Health Assistance Foundation (AHAF) ...................................... 9
American Optometric Association (AOA) ............................................... 12
American Red Cross ............................................................................ 14
Catholic Golden Age (CGA) .................................................................. 18
Department of Veterans Affairs (VA) ...................................................... 22
Disabled American Veterans (DAV) ......................................................... 23
Health Care Financing Administration (HCFA) ........................................ 27
Hill-Burton Free Medical Care Program ................................................ 28
Leukemia and Lymphoma Society, Inc. (LLS) ........................................ 31
Meals on Wheels Association of America (MOWAA) ................................ 31
Medicare Rights Center (MRC) ............................................................... 32
National Committee to Preserve Social Security and Medicare (NCPSSM) .................................................................................. 39
Pension and Welfare Benefits Administration (PWBA) ............................. 58
Social Security Administration (SSA) ......................................................... 61
United Seniors Health Council (USHC) .................................................. 62
United Way of America .......................................................................... 62

Foot Care
American Podiatric Medical Association (APMA) ................................... 13
### Fraud
- Council of Better Business Bureaus (CBBB) .................................................. 21
- Department of Justice (DOJ) ................................................................. 21
- Federal Trade Commission (FTC) ......................................................... 25
- Food and Drug Administration (FDA) ....................................................... 25
- National Bar Association (NBA) .............................................................. 37
- National Consumer's League (NCL) .......................................................... 40
- National Council Against Health Fraud (NCAHF) ........................................ 40

### Geriatrics
- American Association for Geriatric Psychiatry (AAGP) ................................. 4
- American Geriatrics Society (AGS) .......................................................... 9
- National Association of Professional Geriatric Care Managers (NAPGCM) ........ 36

### Gerontology
- Association for Gerontology in Higher Education (AGHE) ............................ 16
- Gerontological Society of America (GSA) ................................................. 26
- National Gerontological Nursing Association (NGNA) .................................. 42

### Guardianship
- American Health Care Association (AHCA) .............................................. 9
- Brookdale Center on Aging (BCOA) of Hunter College ............................... 17
- The Center for Social Gerontology (TCSG) ............................................. 18

### Health Care Policy
- Administration on Aging (AoA) ............................................................. 1
- Alliance for Aging Research ................................................................. 1
- American College of Physicians-American Society of Internal Medicine (ACP-ASIM) .......................... 6
- American Hospital Association (AHA) .................................................. 10
- American Medical Association (AMA) .................................................. 11
- American Medical Directors Association (AMDA) ................................... 11
- American Osteopathic Association ....................................................... 12
- American Pharmaceutical Association (APhA) ....................................... 13
- American Society on Aging (ASA) ....................................................... 14
- Center for Advancement of State Community Services Program (CASCSP) ...... 19
- National Association for Home Care (NAHC) ......................................... 34
- National Association of Community Health Centers (NACHC) .................. 35
- National Association of State Units on Aging (NASUA) ............................ 36
- National Committee to Preserve Social Security and Medicare (NCPSSM) ....... 39
National Osteoporosis Foundation (NOF) ........................................................... 51
National Women’s Health Network (NWHN) ....................................................... 56
Robert Wood Johnson Foundation (RWJF) ......................................................... 60
Substance Abuse and Mental Health Services Administration (SAMHSA) .......... 62

Health Research
Agency for Healthcare Research & Quality (AHRQ) ........................................... 1
American Dental Association (ADA) ................................................................. 7
American Foundation for Urologic Diseases (AFUD) ........................................... 9
American Health Foundation (AHF) ................................................................. 10
American Heart Association (AHA) ................................................................. 10
American Medical Association (AMA) .............................................................. 11
American Nurses Association (ANA) ............................................................... 12
American Parkinson’s Disease Association (APDA) .......................................... 13
American Tinnitus Association (ATA) .............................................................. 15
Arthritis Foundation (AF) .................................................................................. 15
Centers for Disease Control and Prevention (CDC) ........................................... 19
Department of Transportation (DOT) ............................................................... 22
Epilepsy Foundation ......................................................................................... 24
Food and Drug Administration (FDA) .............................................................. 25
Foundation for Biomedical Research (FBR) ....................................................... 26
National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse .................................................................................................................. 33
National Cancer Institute (NCI) ....................................................................... 37
National Center for Complementary and Alternative Medicine (NCCAM) Clearinghouse .................................................................................................................. 38
National Diabetes Information Clearinghouse (NDIC) ................................... 41
National Digestive Diseases Information Clearinghouse (NDDIC) ................... 41
National Eye Health Education Program (NEHEP) ........................................... 42
National Gerontological Nursing Association (NGNA) ..................................... 42
National Heart, Lung, and Blood Institute (NHLBI) Information Center .......... 43
National Human Genome Research Institute (NHGRI) ................................... 44
National Institute of Allergy and Infectious Diseases (NIAID) ......................... 44
National Institute of Child Health and Human Development (NICHD) ............. 45
National Institute of Dental and Craniofacial Research (NIDCR) ..................... 45
National Institute of General Medical Sciences (NIGMS) ............................... 45
National Institute of Mental Health (NIMH) ..................................................... 46
National Institute of Neurological Disorders and Stroke (NINDS) ................. 46
National Institute of Nursing Research (NINR) ............................................... 46
National Institute on Aging (NIA) ..................................................................... 47
National Institute on Alcohol Abuse and Alcoholism (NIAAA) ......................... 47
National Institute on Deafness and Other Communication Disorders (NIDCD) ... 47
National Institute on Drug Abuse (NIDA) ........................................................ 48
National Kidney and Urological Diseases Information Clearinghouse (NKUDIC) .................................................................................................................. 48
National Kidney Foundation (NKF) .................................................................. 48
National Library of Medicine (NLM) ................................................................. 49
National Organization for Rare Disorders (NORD) .............................. 51
National Osteoporosis Foundation (NOF) .................................................. 51

Hearing Loss
American Academy of Otolaryngology-Head and Neck Surgery, Inc. (AAO) .......... 3
American Speech-Language-Hearing Association (ASHA) ..................... 15
Better Hearing Institute .......................................................... 16
Captioned Media Program (CMP) .................................................. 17
International Hearing Society (IHS) ................................................ 29
National Association of the Deaf (NAD) ................................................. 36
National Institute on Deafness and Other Communication Disorders (NIDCD) .... 47
Self Help for Hard of Hearing People, Inc. (SHHH) ................................. 60

Heart Diseases
American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) .... 4
American Health Assistance Foundation (AHAF) .................................. 9
American Health Foundation (AHF) .................................................. 10
American Heart Association (AHA) .......................................................... 10
American Lung Association (ALA) .......................................................... 10
National Heart, Lung, and Blood Institute (NHLBI) Information Center .......... 43

Hispanic Health
National Alliance for Hispanic Health ...................................................... 32
National Association for Hispanic Elderly (Asociación Nacional Por Personas Mayores) 34
National Council of La Raza (NCLR) ................................................... 40
National Hispanic Council on Aging (NHCoA) ....................................... 43
Project Aliento .................................................................................. 59

Home Health Care
American Medical Directors Association (AMDA) ...................................... 11
National Association for Home Care (NAHC) ........................................ 34
National Association for Practical Nurse Education and Services (NAPNES) .... 34
National Association of Area Agencies on Aging (N4A) ......................... 35
National Resource and Information Center (NRIC) .................................. 53
Vestibular Disorders Association (VEDA) .............................................. 63
Visiting Nurse Associations of America (VNAA) ...................................... 63

Horticultural Therapy
American Horticultural Therapy Association (AHTA) ............................ 10
### Hospice
- American Medical Directors Association (AMDA) .................................................. 11
- National Association for Home Care (NAHC) ....................................................... 34
- National Hospice and Palliative Care Organization (NHPCO) ................................. 43
- National Hospice Foundation (NHF) ........................................................................ 43
- Partnership for Caring, Inc. (PFC) .......................................................................... 58
- Visiting Nurse Associations of America (VNAA) .................................................. 63

### Hospitals
- American Hospital Association (AHA) ................................................................. 10
- Department of Veterans Affairs (VA) ................................................................... 22
- Health Care Financing Administration (HCFA) ..................................................... 27
- Hill-Burton Free Medical Care Program .............................................................. 28

### Housing
- American Association of Homes and Services for the Aging (AAHSA) ...................... 5
- American Health Care Association (AHCA) .......................................................... 9
- American Medical Directors Association (AMDA) ............................................... 11
- Assisted Living Foundation of America (ALFA) ....................................................... 16
- B’nai B’rith ............................................................................................................. 17
- Continuing Care Accreditation Commission (CCAC) ............................................. 20
- Elderweb ............................................................................................................... 24
- National Council on Aging, Inc. (NCOA) ............................................................. 40
- National Long-Term Care Ombudsmen Resource Center (NLTCRC) .................. 49
- National Long-Term Care Resource Center (NLTCRC) ......................................... 50
- National Resource Center on Supportive Housing & Home Modifications ........... 53

### Huntington's Disease
- Huntington's Disease Society of America (HDSA) ............................................... 28
- National Institute of Neurological Disorders and Stroke (NINDS) ......................... 46

### Hysterectomy
- American College of Obstetricians and Gynecologists (ACOG) ............................ 6
- Hysterectomy Educational Resources and Services Foundation (HERS) ............. 29

### Immunizations
- National Coalition for Adult Immunization (NCAI) ............................................. 39
- National Institute of Allergy and Infectious Diseases (NIAID) ............................... 44
### Incontinence
- National Association for Continence (NAFC) ........................................... 33
- National Kidney and Urological Diseases Information Clearinghouse (NKUDIC) .... 48
- Simon Foundation for Continence .............................................................. 61

### Infectious Diseases
- Centers for Disease Control and Prevention ........................................... 19
- National Coalition for Adult Immunization ............................................. 39
- National Institute of Allergy and Infectious Diseases (NIAID) ................... 44

### Insurance
- Agency for Healthcare Research & Quality (AHRQ) ........................................... 1
- American Association of Retired Persons (AARP) ........................................... 5
- Health Care Financing Administration (HCFA) ........................................... 27
- Health Insurance Association of America (HIAA) ......................................... 28
- Medicare Rights Center (MRC) ................................................................. 32
- Social Security Administration (SSA) .......................................................... 61
- United Seniors Health Council (USHC) ......................................................... 62

### Intergenerational Programs
- Corporation for National Service (CNS) ................................................... 20
- Elder Craftsmen (EC) .................................................................................... 23
- Generations Online ....................................................................................... 26
- Generations Together (GT) ........................................................................... 26
- Gray Panthers (GP) ....................................................................................... 27
- National Council on Aging, Inc. (NCOA) ....................................................... 40
- National Urban League .................................................................................. 55
- Young Men’s Christian Association (YMCA) ................................................ 64
- Young Women’s Christian Association (YWCA) ............................................ 64

### Japanese American Health
- Japanese American Citizens League (JACL) ............................................... 30

### Joint & Bone Diseases
- American Academy of Orthopaedic Surgeons (AAOS) ........................................... 3
- National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse .......... 33
- National Osteoporosis Foundation (NOF) ...................................................... 51
- NIH Osteoporosis and Related Bone Diseases National Resource Center (NIH-ORBD-NRC) .... 56
- Paget Foundation for Paget’s Disease of Bone and Related Disorders (PF) ................ 58
K

Kidney Diseases
American Foundation for Urologic Diseases (AFUD) .................................................. 9
National Kidney and Urological Diseases Information Clearinghouse (NKUDIC) ............. 48
National Kidney Foundation ................................................................. 48

L

Legal Issues
American Bar Association ................................................................. 5
Brookdale Center on Aging (BCOA) of Hunter College ............................................. 17
The Center for Social Gerontology (TCSG) ......................................................... 18
Eldercare Initiative in Consumer Law (EICL) ......................................................... 23
Equal Employment Opportunity Commission (EEOC) ............................................. 24
Legal Counsel for the Elderly (LCE) .................................................................. 30
Legal Services for the Elderly (LSE) .................................................................. 30
National Academy of Elder Law Attorneys, Inc. (NAELA) .......................................... 32
National Association of State Units on Aging (NASUA) ........................................... 36
National Bar Association (NBA) ..................................................................... 37
National Center on Poverty Law, Inc. (NCPL) ......................................................... 39
National Legal Support for Elderly People with Mental Disabilities Project ................. 49
National Long-Term Care Resource Center (NLTCRC) .......................................... 50
National Senior Citizens Law Center (NSCLC) ....................................................... 54
Pension Rights Center (PRC) ............................................................................. 58

Leisure Activities
American Association of Retired Persons (AARP) ...................................................... 5
Catholic Golden Age (CGA) ........................................................................... 18
Elder Craftsmen (EC) ................................................................................... 23
Elderhostel ................................................................................................. 23
National Association of Area Agencies on Aging (N4A) ........................................... 35
National Senior Games Association (NSGA) ......................................................... 54
President’s Council on Physical Fitness and Sports (PCPFS) ..................................... 59
Young Men’s Christian Association (YMCA) ......................................................... 64
Young Women’s Christian Association (YWCA) ..................................................... 64

Leukemia
Leukemia and Lymphoma Society, Inc. (LLS) ......................................................... 31
National Cancer Institute (NCI) ................................................................. 37
## Long-Term Care
- American Association of Homes and Services for the Aging (AAHSA) ........................................ 5
- American Geriatrics Society (AGS) .......................................................... 9
- American Health Care Association (AHCA) ............................................... 9
- American Medical Directors Association (AMDA) ...................................... 11
- Assisted Living Foundation of America (ALFA) .......................................... 16
- Beverly Foundation .................................................................................... 17
- Center for Advancement of State Community Services Program (CASCSP) .......... 19
- Elderweb .................................................................................................. 24
- Health Insurance Association of America (HIAA) ....................................... 28
- Kansas Geriatric Education Center (KS-GEC) ............................................ 30
- National Association for Practical Nurse Education and Services (NAPNES) .... 34
- National Association of Activity Professionals (NAAP) ............................... 35
- National Association of State Units on Aging (NASUA) .............................. 36
- National Citizen’s Coalition for Nursing Home Reform (NCCNHR) .......... 39
- National Committee to Preserve Social Security and Medicare (NCPSSM) 39
- National Council on Aging, Inc. (NCOA) .................................................. 40
- National Long-Term Care Ombudsmen Resource Center (NLTCORC) ........ 49
- National Long-Term Care Resource Center (NLTCRC) ............................ 50
- National Resource Center: Diversity and Long-Term Care (NRCDLTC) ........ 53

## Low Vision
- American Academy of Ophthalmology (AAO) ........................................ 3
- American Council of the Blind (ACB) .................................................... 7
- American Foundation for the Blind (AFB) .............................................. 8
- American Optometric Association (AOA) ............................................... 12
- Better Vision Institute (BVI) ................................................................. 16
- Glaucoma Research Foundation (GRF) .................................................. 27
- Lighthouse National Center for Vision and Aging (LNCVA) .................... 31
- National Eye Health Education Program (NEHEP) ................................. 42
- National Library Service for the Blind and Physically Handicapped (NLSBPH) 49
- Opticians Association of America (OAA) .............................................. 57
- Prevent Blindness America (PBA) .......................................................... 59

## Lung Diseases
- American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) 4
- American Lung Association (ALA) .......................................................... 10
- National Heart, Lung, and Blood Institute (NHLBI) Information Center .... 43
- Pulmonary Fibrosis Foundation (PFF) .................................................... 59

## Lupus
- Arthritis Foundation (AF) ........................................................................... 15
- Lupus Foundation of America (LFA) ...................................................... 31
- National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse 33
M

Medicaid
    Health Care Financing Administration (HCFA) ............................................. 27

Medicare
    Health Care Financing Administration (HCFA) ............................................. 27
    Medicare Rights Center (MRC) ........................................................................ 32
    National Committee to Preserve Social Security and Medicare (NCPSSM) .......... 39

Medical Care
    American Academy of Dermatology ............................................................... 2
    American Academy of Family Physicians (AAFP) .......................................... 2
    American Academy of Neurology (AAN) ....................................................... 3
    American Academy of Ophthalmology (AAO) ................................................. 3
    American Academy of Orthopaedic Surgeons (AAOS) .................................... 3
    American Academy of Otolaryngology-Head and Neck Surgery, Inc. (AAO) .... 3
    American Academy of Physical Medicine and Rehabilitation (AAPMR) .......... 3
    American Association of Critical-Care Nurses (AACN) ................................. 4
    American Chiropractic Association (ACA) .................................................... 6
    American College of Obstetricians and Gynecologists (ACOG) ..................... 6
    American College of Physicians-American Society of Internal Medicine (ACP-ASIM) ..... 6
    American College of Surgeons (ACS) ............................................................ 7
    American Dental Association (ADA) ............................................................. 7
    American Geriatrics Society (AGS) ............................................................... 9
    American Medical Association (AMA) .......................................................... 11
    American Nurses Association (ANA) ............................................................ 12
    American Osteopathic Association ............................................................... 12
    American Podiatric Medical Association (APMA) ......................................... 13
    Department of Veterans Affairs (VA) ............................................................ 22
    Hill-Burton Free Medical Care Program ....................................................... 28
    National Medical Association (NMA) ............................................................ 50

Medicines
    American Academy of Family Physicians (AAFP) .......................................... 2
    American Association of Retired Persons (AARP) ......................................... 5
    American Pharmaceutical Association (APhA) ............................................... 13
    Food and Drug Administration (FDA) .......................................................... 25
    National Council on Patient Information and Education (NCPIE).................. 41
### Men's Health
- American Cancer Society (ACS) .................................................. 6
- American Foundation for Urologic Diseases (AFUD) ......................... 9
- Young Men's Christian Association (YMCA) .................................... 64

### Menopause
- American College of Obstetricians and Gynecologists (ACOG) .......... 6
- American Menopause Foundation (AMF) ...................................... 11
- National Heart, Lung, and Blood Institute (NHLBI) Information Center .................................................. 43
- National Osteoporosis Foundation (NOF) .................................... 51
- North American Menopause Society (NAMS) .................................. 56

### Mental Health
- American Association for Geriatric Psychiatry (AAGP) .................... 4
- American Association for Marriage and Family Therapy ................. 4
- American Counseling Association (ACA) .................................... 7
- American Psychiatric Association (APA) ..................................... 14
- American Psychological Association (APA) ................................ 14
- National Alliance for the Mentally Ill (NAMI) .............................. 32
- National Association for Human Development (NAHD) .................. 34
- National Association of Social Workers (NASW) ............................ 36
- National Institute of Mental Health (NIMH) ................................ 46
- National Mental Health Association (NMHA) ............................... 50
- Substance Abuse and Mental Health Services Administration (SAMHSA) ........................................... 62

### Minority Health
- Administration on Aging (AoA) ............................................... 1
- Indian Health Service (IHS) ..................................................... 29
- Japanese American Citizens League (JACL) ................................ 30
- National Alliance for Hispanic Health ........................................ 32
- National Asian Pacific Center on Aging (NAPCA) ......................... 33
- National Association for Hispanic Elderly (Asociación Nacional Por Personas Mayores) ................ 34
- National Caucus and Center on Black Aged, Inc. (NCBA) ............... 37
- National Council of La Raza (NCLR) ........................................ 40
- National Hispanic Council on Aging (NHCoA) ............................ 43
- National Indian Council on Aging (NICOA) ................................ 44
- National Medical Association (NMA) ....................................... 44
- National Resource Center: Diversity and Long-Term Care (NRCDLTC) .................................................. 53
- National Resource Center on Native American Aging (NRCNAA) .... 53
- National Urban League ......................................................... 55
- Native Elder Health Care Resource Center (NEHRC) ..................... 56
- Organization of Chinese Americans (OCA) .................................. 57
- Project Aliento ........................................................................ 59
**Mouth Care**
American Dental Association (ADA) ........................................... 7
National Institute of Dental and Craniofacial Research (NIDCR) ................. 45

**Multiple Sclerosis**
National Institute of Neurological Disorders and Stroke (NINDS) ................. 46
National Multiple Sclerosis Society (NMSS) .................................... 50

**Music Therapy**
American Music Therapy Association (AMTA) .................................... 11

**Native American Health**
Indian Health Service (IHS) ...................................................... 29
National Association of Area Agencies on Aging (N4A) .......................... 35
National Indian Council on Aging (NICOA) ..................................... 44
National Resource Center on Native American Aging (NRCNAA) .............. 53
Native Elder Health Care Resource Center (NEHRC) ............................ 56

**Native Hawaiian Health**
National Resource Center on Native American Aging (NRCNAA) .............. 53
Native Elder Health Care Resource Center (NEHCRC) .......................... 56

**Nurses**
American Association of Critical-Care Nurses (AACN) .......................... 4
American Nurses Association (ANA) ............................................. 12
National Association for Practical Nurse Education and Services (NAPNES) .... 34
National Gerontological Nursing Association (NGNA) ........................... 42
National Institute of Nursing Research (NINR) .................................. 46
Visiting Nurse Associations of America (VNAA) .................................. 63

**Nursing Homes**
American Association of Homes and Services for the Aging (AAHSA) ............ 5
American Geriatrics Society (AGS) ............................................. 9
American Health Care Association (AHCA) ....................................... 9
American Medical Directors Association (AMDA) ................................. 11
Health Care Financing Administration (HCFA) ..................................... 27
National Citizen's Coalition for Nursing Home Reform (NCCNHR) ............ 39
National Long-Term Care Ombudsmen Resource Center (NLTCORC) .......... 49
National Long-Term Care Resource Center (NLTCRC) .......................... 50
Nutrition
- American Dietetic Association (ADA) ........................................... 8
- American Heart Association (AHA) .............................................. 10
- Food and Drug Administration (FDA) ........................................... 25
- Food and Nutrition Information Center (FNIC) .............................. 25
- Meals on Wheels Association of America (MOWAA) ....................... 31
- National Association of Area Agencies on Aging (N4A) .................. 35
- National Association of Nutrition and Aging Service Programs (NANASP) .......................... 35
- National Association of State Units on Aging (NASUA) .................. 36
- National Policy and Resource Center on Nutrition and Aging ........... 51

O

Occupational Therapy
- American Occupational Therapy Association, Inc. (AOTA) .............. 12
- Visiting Nurse Associations of America (VNAA) ............................. 63

Osteopathy
- American Osteopathic Association ............................................ 12

Osteoporosis
- American Academy of Orthopaedic Surgeons (AAOS) ................... 3
- American College of Obstetricians and Gynecologists (ACOG) ....... 6
- National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse .... 33
- National Osteoporosis Foundation (NOF) .................................. 51
- NIH Osteoporosis and Related Bone Diseases National Resource Center (NIH-ORBD-NRC) .... 56

P

Paget’s Disease
- National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse .... 33
- NIH Osteoporosis and Related Bone Diseases National Resource Center (NIH-ORBD-NRC) .... 56
- Paget Foundation for Paget’s Disease of Bone and Related Disorders (PF) .............. 58

Parkinson’s Disease
- American Parkinson’s Disease Association (APDA) ..................... 13
- National Institute of Neurological Disorders and Stroke (NINDS) .......... 46
- Parkinson’s Disease Foundation (PDF) ........................................ 58
Pensions
Department of Labor (DOL) ................................................................. 22
Department of Veterans Affairs (VA) ............................................. 22
Disabled American Veterans (DAV) ............................................... 23
Older Women's League (OWL) ....................................................... 57
Pension and Welfare Benefits Administration (PWBA) .................. 58
Pension Rights Center (PRC) ......................................................... 58
Social Security Administration (SSA) ............................................. 61

Pet Therapy
Delta Society ..................................................................................... 21

Physical Fitness
American College of Sports Medicine (ACSM) ............................. 7
American Heart Association (AHA) ............................................... 10
Arthritis Foundation (AF) ............................................................... 15
Center for the Study of Aging/International Association of Physical Activity, Aging and Sports (IAPAAS) .................................................. 19
Centers for Disease Control and Prevention ................................ 19
National Association for Health & Fitness (NAHF) ....................... 33
National Association for Human Development (NAHD) ............... 34
President's Council on Physical Fitness and Sports (PCPFS) ........ 59
Robert Wood Johnson Foundation ................................................. 60
Young Men's Christian Association (YMCA) ............................... 64
Young Women's Christian Association (YWCA) ......................... 64

Physical Therapy
American Physical Therapy Association (APTA) ......................... 13
Visiting Nurse Associations of America (VNAA) ......................... 63

Prostate Diseases
American Foundation for Urologic Diseases (AFUD) ................. 9
National Kidney and Urologic Diseases Information Clearinghouse (NKUDIC) ............. 48

Psychiatry
American Association for Geriatric Psychiatry (AAGP) ............... 4
American Psychiatric Association (APA) ....................................... 14

Rehabilitation
American Academy of Physical Medicine and Rehabilitation (AAPMR) ................. 3
American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) ................. 4
American Council of the Blind (ACB) ............................................. 7
American Horticultural Therapy Association (AHTA) ......................... 10
American Music Therapy Association (AMTA) ................................ 11
American Occupational Therapy Association, Inc. (AOTA) .................. 12
American Physical Therapy Association (APTA) ................................ 13
Better Hearing Institute .................................................................. 16
Delta Society ................................................................................. 21
Department of Veterans Affairs (VA) ................................................ 22
Lighthouse National Center for Vision and Aging (LNCVA) ................. 31
National Association of Activity Professionals (NAAP) ....................... 35
National Institute of Child Health and Human Development (NICHD)
    Information Clearinghouse ......................................................... 45
National Rehabilitation Information Center (NARIC) ......................... 52
National Stroke Association (NSA) .................................................. 55

Respite Care
Brookdale Center on Aging (BCOA) of Hunter College ....................... 17
Well Spouse Foundation (WSF) ...................................................... 63

Restless Legs
Restless Legs Syndrome Foundation ................................................. 60

Retirement Planning
American Association of Retired Persons (AARP) ............................. 5
Continuing Care Accreditation Commission (CCAC) ......................... 20
National Association for Human Development (NAHD) .................... 34
Pension and Welfare Benefits Administration (PWBA) ....................... 58
SPRY Foundation .......................................................................... 62
United Seniors Health Council (USHC) ........................................... 62

Rural Health
Green Thumb, Inc. (GT) .................................................................. 27
Kansas Geriatric Education Center (KS-GEC) .................................... 30
National Council on Aging, Inc. (NCOA) ......................................... 40
National Resource Center on Native American Aging (NRCNAA) .... 53
National Rural Health Association (NRHA) ..................................... 54

S
Safety
American Red Cross ........................................................................ 14
Department of Labor (DOL) ............................................................ 22
Department of Transportation (DOT) .............................................. 22
Environmental Protection Agency (EPA) .......................................... 24
Food and Drug Administration (FDA) .................................................. 25
Food and Nutrition Information Center (FNIC) ................................. 25
National Consumer's League ................................................................. 40
National Council on Patient Information and Education (NCPIE) ........ 41

Skin Diseases
American Academy of Dermatology ................................................. 2
American Cancer Society (ACS) ............................................................ 6
National Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse .................................................. 33
National Cancer Institute (NCI) ............................................................. 37
National Psoriasis Foundation (NPF) ..................................................... 52
The Skin Cancer Foundation ................................................................. 61

Sleep Disorders
National Heart, Lung, and Blood Institute (NHLBI) Information Center .... 43
National Sleep Foundation (NSF) .......................................................... 55

Social Security
National Committee to Preserve Social Security and Medicare (NCPSSM) .... 39
Social Security Administration (SSA) ..................................................... 61

Spanish Language Resources
AIDS Clinical Trials Information Service (ACTIS) .................................. 1
Alzheimer's Association ................................................................. 2
American Cancer Society (ACS) .......................................................... 6
American Diabetes Association (ADA) ................................................ 8
Brookdale Center on Aging (BCOA) of Hunter College ........................ 17
Centers for Disease Control and Prevention (CDC) .............................. 19
HIV/AIDS Treatment Information Service (ATIS) ................................. 28
National Alliance for Hispanic Health ................................................. 32
National Asian Pacific Center on Aging (NAPCA) ................................ 33
National Association for Hispanic Elderly (Asociación Nacional Por Personas Mayores) .......................................................... 34
National Coalition for Adult Immunization (NCAI) ............................... 39
National Council of La Raza (NCLR) .................................................. 40
National Diabetes Information Clearinghouse (NDIC) .......................... 41
National Hispanic Council on Aging (NHCoA) ..................................... 43
National Institute of Allergy and Infectious Diseases (NIAID) .................. 44
National Institute of Child Health and Human Development (NICHD) .... 45
National Institute of General Medical Sciences (NIGMS) ....................... 45
National Institute on Aging (NIA) ........................................................ 47
National Institute on Drug Abuse (NIDA) ............................................. 48
National Women's Health Information Center (NWHI) .......................... 56
North American Menopause Society (NAMS) ...................................... 56
<table>
<thead>
<tr>
<th><strong>Pension Rights Center (PRC)</strong></th>
<th>58</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Project Aliento</strong></td>
<td>59</td>
</tr>
<tr>
<td><strong>Social Security Administration (SSA)</strong></td>
<td>61</td>
</tr>
<tr>
<td><strong>Substance Abuse and Mental Health Services Administration (SAMHSA)</strong></td>
<td>62</td>
</tr>
</tbody>
</table>

**Speech Therapy**

<table>
<thead>
<tr>
<th><strong>American Speech-Language-Hearing Association (ASHA)</strong></th>
<th>15</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Visiting Nurse Associations of America (VNAA)</strong></td>
<td>63</td>
</tr>
</tbody>
</table>

**Statistics**

<table>
<thead>
<tr>
<th><strong>Administration on Aging (AoA)</strong></th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agency for Healthcare Research &amp; Quality (AHRQ)</strong></td>
<td>1</td>
</tr>
<tr>
<td><strong>Census Bureau</strong></td>
<td>18</td>
</tr>
<tr>
<td><strong>Centers for Disease Control and Prevention (CDC)</strong></td>
<td>19</td>
</tr>
<tr>
<td><strong>Department of Justice (DOJ)</strong></td>
<td>21</td>
</tr>
<tr>
<td><strong>Department of Labor (DOL)</strong></td>
<td>22</td>
</tr>
<tr>
<td><strong>Health Care Financing Administration (HCFA)</strong></td>
<td>27</td>
</tr>
<tr>
<td><strong>National Center for Health Statistics (NCHS)</strong></td>
<td>38</td>
</tr>
<tr>
<td><strong>Social Security Administration (SSA)</strong></td>
<td>61</td>
</tr>
</tbody>
</table>

**Stroke**

<table>
<thead>
<tr>
<th><strong>American Academy of Neurology (AAN)</strong></th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>American Health Assistance Foundation (AHAF)</strong></td>
<td>9</td>
</tr>
<tr>
<td><strong>American Heart Association (AHA)</strong></td>
<td>10</td>
</tr>
<tr>
<td><strong>American Stroke Association (ASA)</strong></td>
<td>15</td>
</tr>
<tr>
<td><strong>National Heart, Lung, and Blood Institute (NHLBI) Information Center</strong></td>
<td>43</td>
</tr>
<tr>
<td><strong>National Institute of Neurological Disorders and Stroke (NINDS)</strong></td>
<td>46</td>
</tr>
<tr>
<td><strong>National Stroke Association (NSA)</strong></td>
<td>55</td>
</tr>
</tbody>
</table>

**Support Groups**

<table>
<thead>
<tr>
<th><strong>Alzheimer's Association</strong></th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>American Brain Tumor Association (ABTA)</strong></td>
<td>5</td>
</tr>
<tr>
<td><strong>American Cancer Society (ACS)</strong></td>
<td>6</td>
</tr>
<tr>
<td><strong>American Diabetes Association (ADA)</strong></td>
<td>8</td>
</tr>
<tr>
<td><strong>American Menopause Foundation (AMF)</strong></td>
<td>11</td>
</tr>
<tr>
<td><strong>American Parkinson's Disease Association (APDA)</strong></td>
<td>13</td>
</tr>
<tr>
<td><strong>American Stroke Association (ASA)</strong></td>
<td>15</td>
</tr>
<tr>
<td><strong>American Tinnitus Association (ATA)</strong></td>
<td>15</td>
</tr>
<tr>
<td><strong>Arthritis Foundation (AF)</strong></td>
<td>15</td>
</tr>
<tr>
<td><strong>Children of Aging Parents (CAPS)</strong></td>
<td>19</td>
</tr>
<tr>
<td><strong>Epilepsy Foundation</strong></td>
<td>24</td>
</tr>
<tr>
<td><strong>Gray Panthers (GP)</strong></td>
<td>27</td>
</tr>
<tr>
<td><strong>Huntington's Disease Society of America (HDSA)</strong></td>
<td>28</td>
</tr>
<tr>
<td><strong>Hysterectomy Educational Resources and Services Foundation (HERS)</strong></td>
<td>29</td>
</tr>
</tbody>
</table>
International Tremor Foundation (ITF) ................................................................. 29
Japanese American Citizens League (JACL) ......................................................... 30
Leukemia and Lymphoma Society, Inc. (LLS) .......................................................... 31
Lupus Foundation of America (LFA) ........................................................................ 31
National Alliance for the Mentally Ill (NAMI) ......................................................... 32
National Association for Continence (NAFC) .......................................................... 33
National Association on HIV Over Fifty (NAHOF) .................................................. 37
National Family Caregivers Association (NFCA) ..................................................... 42
National Hispanic Council on Aging (NHCoA) .......................................................... 43
National Hospice Foundation (NHF) ........................................................................ 43
National Interfaith Coalition on Aging (NICA) .......................................................... 48
National Kidney Foundation .................................................................................. 48
National Multiple Sclerosis Society (NMSS) ............................................................. 50
National Organization for Rare Disorders (NORD) .................................................. 51
National Organization for Victim Assistance (NOVA) ............................................... 51
National Psoriasis Foundation (NPF) ...................................................................... 52
National Self-Help Clearinghouse (NSHC) .............................................................. 54
National Stroke Association (NSA) ........................................................................ 55
Parkinson's Disease Foundation (PDF) .................................................................... 58
Partnership for Caring, Inc. (PFC) ......................................................................... 58
Prevent Blindness America (PBA) .......................................................................... 59
Restless Legs Syndrome Foundation ...................................................................... 60
Self Help for Hard of Hearing People, Inc. (SHHH) ................................................... 60
Simon Foundation for Continence ........................................................................... 61
Well Spouse Foundation (WSF) ............................................................................. 63
Young Women's Christian Association (YWCA) ....................................................... 64

Surgery
American College of Surgeons (ACS) .................................................................... 7
American Hospital Association (AHA) .................................................................... 10

T

Therapy
American Association for Geriatric Psychiatry (AAGP) ............................................ 4
American Association for Marriage and Family Therapy ........................................... 4
American Counseling Association (ACA) ............................................................... 7
American Horticultural Therapy Association (AHTA) ............................................ 10
American Music Therapy Association (AMTA) ..................................................... 11
American Psychiatric Association (APA) ............................................................... 14
American Psychological Association (APA) ........................................................... 14
Delta Society .......................................................................................................... 21
National Mental Health Association (NMHA) ....................................................... 50
Transportation
  American Cancer Society (ACS) ................................................................. 6
  Beverly Foundation ................................................................................... 17
  Community Transportation Association of America (CTAA) ......................... 20
  Department of Transportation (DOT) ........................................................... 22
  National Association of Area Agencies on Aging (N4A) .............................. 35

Travel
  American Association of Retired Persons (AARP) ........................................... 5
  B’nai B’rith .................................................................................................. 17
  Catholic Golden Age (CGA) .......................................................................... 18
  Elderhostel .................................................................................................. 23

Tremor
  International Tremor Foundation (ITF) ........................................................ 29

U

Urologic Diseases
  American Foundation for Urologic Diseases (AFUD) ..................................... 9
  National Kidney and Urological Diseases Information Clearinghouse (NKUDIC) ......................................................... 48

V

Veterans Health
  Department of Veterans Affairs (VA) ............................................................ 22
  Disabled American Veterans (DAV) .............................................................. 23

Volunteers
  Corporation for National Service (CNS) ....................................................... 20
  Delta Society ............................................................................................... 21
  Legal Counsel for the Elderly (LCE) ............................................................ 30
  National Council on Aging, Inc. (NCOA) ..................................................... 40
  United Way of America ............................................................................... 62
  Volunteers of America ................................................................................ 63
  Young Men’s Christian Association (YMCA) ................................................ 64
Women’s Health

American College of Obstetricians and Gynecologists (ACOG) ......................... 6
American Menopause Foundation (AMF) .......................................................... 11
DES Action ................................................................. 22
Hysterectomy Educational Resources and Services Foundation (HERS) ............ 29
National Osteoporosis Foundation (NOF) ......................................................... 51
National Resource and Information Center (NRIC) ........................................... 53
National Women’s Health Information Center (NWHI) ..................................... 56
National Women’s Health Network (NWHN) .................................................... 56
North American Menopause Society (NAMS) ................................................. 56
Older Women’s League (OWL) ................................................................. 57
Young Women’s Christian Association (YWCA) .............................................. 64